



CLIENT

Welcome Pack

www.cprcaninetraining.com

Welcome!

Welcome to CPR Canine Training LLC! I'm thrilled that you've chosen us to support you and your dog on this journey. Whether you're working toward foundational obedience, behavior modification, service/therapy dog skills, or simply building a deeper connection, you've taken an empowering first step.

Inside this Welcome Pack, you'll find everything you need to get started: information about our programs, what to bring to your sessions, and helpful tips to set you and your dog up for success.



At CPR Canine Training, our mission is not only to train dogs, but to educate and inspire their humans with calm, patient, and respectful guidance every step of the way.

Training is a journey. Every journey begins with a single step—and I'm here to support you through it all.

Looking forward to working together!



Mission

CPR Canine Training LLC empowers dog owners to build calm, confident, and reliable relationships with their dogs.

Through science-based techniques and positive reinforcement, we transform challenges into growth, strengthen trust, and create well-mannered companions.

Our approach focuses on understanding, patience, and respect for every unique canine and human partnership.



About



Ian Klingshirn

Owner/Trainer

My professional experience with dogs began in 2013 as a military working dog handler. I later became a trainer for the Department of Defense before transitioning into service dog and therapy dog training. Since 2021, I've dedicated myself to helping families build strong, positive relationships with their dogs—combining proven methods with compassion and adaptability.

The most rewarding part of my work is watching dogs and their people grow together, overcome challenges, and discover what they're capable of.

When I'm not working with clients, I enjoy spending time with my kids, relaxing outdoors, playing piano, and learning new skills.

Communication

Preferred communication: email or text message.

Contact Details

✉ ian.klingshirn@cprcaninetraining.com

☎ (513)594-9666

🌐 www.cprcaninetraining.com

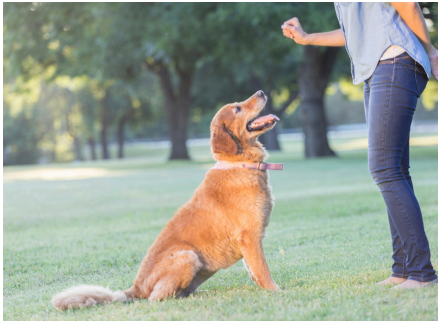
Office Hours

☑ M - F 9:00am - 5:00pm

Response Time

🕒 24 - 48 hours except weekends & holidays.

WHAT YOU CAN *Expect*



✓ Personalised Training

Every dog and handler team is unique. We tailor your sessions to your dog's temperament, learning style, and your goals, ensuring meaningful progress and positive experiences.



✓ Clear communication

You'll always know what we're working on and why. I'll explain each technique and answer any questions, so you feel confident practicing at home.



✓ Enjoyable Training

Training should be motivating and enjoyable. We use humane, science-based methods that encourage your dog to learn while strengthening your bond.

PROGRAM SUMMARY

Details & Deliverables



1

Structured Training Sessions:

Programs are structured around progressive lessons designed to build skills and confidence. Each one-on-one session lasts 45–60 minutes.

2

Customized Equipment and Tools:

We'll recommend and supply any necessary tools—leashes, collars, treat pouches—to support your dog's success.

3

Scheduling:

Once enrolled, you'll receive a confirmation email with your booking link. You can reschedule up to 24 hours in advance via your confirmation email.

4

Supporting Resources:

Access your online resources at www.cprcaninetraining.com (or your preferred link). You'll receive login details by email.

YOUR TRAINING PROGRAM

Policies & Procedures



1

Cancellation Policy:

- All training programs are non-refundable once purchased.
- Lessons are valid for 6–12 months, depending on your package.
- We require at least 24-hour notice to cancel or reschedule. Same-day cancellations forfeit the session.

2

Payment information

- Payment is due in advance.
- We accept credit card, bank transfer, or cash.

3

Safety Protocols:

- Footwear: Wear closed-toe shoes to all sessions.
- Equipment: Ensure all gear is safe and in good condition.
- Health: If your dog has health issues, please consult your vet before training.

HOW TO PREPARE FOR TRAINING

Client Checklist

To ensure that you and your dog get the most out of each training session, please follow these preparation guidelines:

FEEDING

Please do not feed your dog immediately before the lesson. A very light meal a few hours beforehand is ideal, as a full stomach can make training uncomfortable and less effective.

EXERCISE

Avoid heavy exercise before your training session. While it's important for your dog to be alert and not lethargic, too much physical activity beforehand can lead to fatigue and decreased focus during training.

MEDICAL

Please do not schedule medical procedures such as vaccinations on the same day as a training session. Vaccines can cause temporary fatigue and discomfort, which might affect your dog's ability to participate fully in training.



CHECKLIST

- ☐ My dog has not eaten
- ☐ My dog has not had excessive exercise
- ☐ My dog has not had any overly stressful events today
- ☐ I have practiced training between sessions
- ☐ I have filled in my training logbook

SESSION PREP

What To Bring

1

Your training leash

Standard 4-6ft leash with strong clip

2

Training collar

The collar we have chosen to use while training

3

Treat bag & Treats

Please use your treat bag to assist with reward timing.

When training outside of the home it is especially important to bring high-value treats. This usually means wet and meaty food. Small easy to chew pieces are ideal
Treats

4

Long line

If you have been supplied with a long line, please bring it to training

5

Poop bags

It's best to be prepared!

6

Training Logbook

To keep track of progress and any questions that arise during your practice

7

Optional: Training toy

If your dog is toy motivated bring their favourite reward toy



FREQUENTLY *Asked Questions*

How long will it take to reach my training goal?

The duration required to reach your training goals can vary depending on several factors, including your dog's age, temperament, the complexity of the behaviour being trained, and **most importantly**, how consistently the training is applied. Most clients see noticeable improvements within a few weeks, but achieving specific advanced goals typically takes consistent effort over several months.

When will I be able to stop using treats?

Treats are a powerful tool for positive reinforcement, helping your dog learn desired behaviours. Over time, as these behaviours become more ingrained and automatic, you can gradually reduce the frequency of treats and replace them with other forms of reward like praise, petting, or play. The key is to phase out treats slowly to ensure that the learned behaviours remain strong. For the best success, ensure that your reward timing is correct, with the treat coming after the behaviour and your marker word ("yes").

How often should I practice, and how long for?

Regular practice is crucial for effective training. We recommend practising the assigned exercises daily. Each practice session should last about 5 to 15 minutes. Short, frequent training sessions help keep your dog engaged and prevent both of you from becoming overly tired or frustrated. Keep your dog wanting more!

How do I use the online training?

Each lesson has recommended modules referenced which are great as a refresher while getting ready to practice. Apart from this, you can view the lessons at your own pace and revisit any time. Log in at www.dogmattersacademy.com

How often is best to have training sessions?

For most dogs, a weekly or fortnightly training session is ideal. This frequency allows enough time for you to practice skills learned during the session at home, helping reinforce training without overwhelming your dog.

A PERSONAL NOTE FROM IAN KLINGSHIRN

As we embark on this exciting journey together, I want to take a moment to commend you on taking this step towards enhancing your relationship with your dog. Training is more than teaching commands; it's about building a bond based on mutual trust and understanding.

Remember, every dog is unique, and progress can vary. Patience and consistency are your best tools. Celebrate the small victories along the way, and know that each step forward is a building block towards a well-behaved and happy companion.

I am here to support you throughout this adventure, and I am excited to see the amazing progress you and your dog will make. Together, we will tackle challenges, enhance your dog's obedience, and most importantly, strengthen the connection between you.

Thank you for trusting me with this important part of your life. Let's make this journey unforgettable!

Warm regards,

Ian Klingshirn



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