



## PAYMENT

We accept payment by bank transfer, debit card, credit card, PayPal, and cash. Items may be reserved with a 20% non-refundable deposit, with the remaining balance to be paid within an agreed timeline. Items are not considered reserved until the deposit has been received. If the balance is not paid within the agreed period, the item will be forfeited. Items over £1,000 may be placed on layaway with a 20% deposit. Monthly payments must be made on the agreed dates. If more than two payments are missed, the item will be forfeited without refund. Sourced items must be paid for within 12 hours. If payment is not received within this timeframe, the item will be released.

## RETURNS & REFUNDS

We offer a 7-day return policy, no questions asked. Items must be returned in the exact condition in which they were purchased. Return postage is the responsibility of the buyer. Once the returned item has been received and assessed, a full refund will be issued to the original payment method. Layaway items and discounted items are final sale and are not eligible for return or refund.

## COLLECTION & DELIVERY

All items are shipped tracked and insured. Any customs charges or import duties are the responsibility of the buyer. All items are also available for collection in the London area. For in-person collection, payment must be made via bank transfer or cash prior to or at the time of collection.

