



## Quick Reference Guide - Auto

### Customer Care

Phone

**800-334-0090**

Multi-lingual reps available

Email

[Help@dairylandinsurance.com](mailto:Help@dairylandinsurance.com)

Proof of Policy Discounts

[PLPCDocuments@sentry.com](mailto:PLPCDocuments@sentry.com)

**800.943.3373** [fax]

### Customer Online Options

- Dairyland mobile app
- My.Dairylandinsurance.com, our bilingual customer self-service site
- **Both allow customer to:**
- **Make payments.** Pay instantly or schedule future payments.
- **Sign up for bill alerts.** Free email or text reminders when payment is due.
- **Review policy documents.** Search, view or print ID cards or other policy documents.

### Policy Types

- Liability Only
- Physical Damage
- Named Non-Owner

### Competitive Pricing For

- SR-22s
- Drivers with a DUI
- Foreign Operators
- Minimum Limits
- Youthful Drivers
- No Prior Insurance

### Flexible Payments

- Recurring EFT, e-check or credit card
- Split payment options with cash plus credit/debit card
- Paid-in-full, six, three or one-month billing options
- One-month down
- 24/7 payment options available online, phone, or mobile app

### Increased Retention

- Automatic bill pay via EFT (checking, savings or credit card)
- Text and email reminders
- Fast, easy policy restarts for late payers
- Easy reinstatements

### Money-Saving Discounts

- Multi-Car
- Homeowners
- Advanced Quote
- Paid-in-Full

### Additional Coverages

Availability varies by state

- UM/UIM-BI
- UM-PD
- Medical Payments
- Lienholder Deductible
- Special Equipment
- Towing and Labor
- Rental Reimbursement

### Value-Added Features

- E-signature option
- Point-of-sale MVRs
- Expired licenses, suspended licenses and Matricula Cards accepted
- Credit and Non-Credit options available

Producer Code _____ User ID _____ Password _____
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