

RETURN POLICY

Thank you for supporting our small business. Because our chimichurris and preserves are **food products**, we cannot accept returns or issue refunds for any food items once they have been delivered. We are unable to accept returns. However, your satisfaction is very important to us, and we will do our best to resolve any issues with your order.

Due to food safety regulations, **we do not accept returns or exchanges (Texas health and sanitation standards—specifically Texas Administrative Code, Title 25, Part 1, §228.75 (Return of Food Items)** on any food items.

If your order arrives **damaged, defective, or incorrect**, please contact us within **24 hours of delivery**.

To help us resolve the issue quickly, please include:

- Your **order number**
- A **photo of the damaged or incorrect item**
- A brief description of the problem

Once reviewed, we may offer a **replacement** at our discretion.

We are not responsible for delays caused by shipping carriers, weather conditions, or other circumstances outside our control. However, if your package is lost or arrives significantly damaged, please contact us and we will work with you to find a solution.

If you have any questions or concerns about your order, please reach out to us at:
monica@saboreartetx.com

We appreciate your support and thank you for choosing SABOR&ARTE