



***Thank you for choosing to stay with us
in Puerto Vallarta's world famous Zona Romantica***

Address

Villa Ladera and Casitas is located at Caballito 379 off of Santa Barbara St. It is conveniently positioned in Amapas (on the border between Zona Romantica and Conchas Chinas), directly across the street from Almar Resort.

Staff and Services

Isela will be meeting you at the villa, introducing you to the staff, giving you keys and walking you through the property. She can be reached at 52-322-158-0287 (feel free to whatsapp her) or by email at concierge@villaladera.com. She will be tracking your flight, planning your arrival and helping you with check in. She can also organize transportation, boat tours, day excursions, spa services, etc etc. Please head directly to the villa upon your arrival as her schedule does not permit any modifications.

Isidra provides daily housekeeping services starting at 9 am. She generally starts with communal areas like the living room, dining area and kitchen allowing guests additional time to sleep in. Marco provides groundskeeping, maintenance, bellman services and helps Chef Hector with serving and bartending. Their services are included Mon to Sat (except holidays).

Chef Gabriel loves to create amazing meals for guests of Villa Ladera! He will be serving breakfast (family style, up to 11 am) and dinner (no later than 7 pm). His services include shopping, preparation, cooking, serving and cleaning. **They do not include the cost of groceries, liquor or taxi charges.** Casita rentals do not receive chef services. Casita guests can dine in the villa for a fee of \$20 per guest/per day when they are rented in conjunction with the villa. Please inform us prior to arrival of any dietary restrictions/allergies.

Some of our most popular dinners:

1. Grilled fish or chicken, cesar salad, garlic bread and chocolate cake
 2. Enchiladas (chicken or cheese), rice and beans and ice cream
 3. Chile relleno, rice and beans or grilled vegetables and flan
 4. Fajitas (beef, shrimp, chicken or veggie), rice and beans and cupcakes
 5. Steak or Lobster, green salad, garlic bread and gelato
 6. Meat, shrimp or veggie skewers, salad, grilled corn and tres leches cake
 7. Bbq chicken/ribs, pear salad and vanilla cake with berries
 8. Penne alfredo with shrimp, citrus salad and lava cake
- (Chef Hector looks forward to chatting about other options, within reason)

It is customary for guests who rent villas in Vallarta to leave a cash gratuity of 15-20% of the rental fee for the staff ... more if you ask them for extras, other services or have additional requests. They take pride in ensuring that every aspect of your vacation is great and they truly appreciate your generosity.

Groceries

If you would like to have groceries ready for your arrival we kindly ask that you use the grocery sheet attached and select only items that you would like to have for the **first 24 hours**. Please be prepared to reimburse Chef Gabriel upon your arrival for the initial grocery shop/taxi fare. Once you have arrived and settled in Gabriel will be more than happy to get the refrigerator fully stocked for you. It is best to advance him funds to cover 2-3 days of grocery expenses at a time. He will help organize menus, discuss general budgets and provide receipts for all expenses.

Tv/Wifi

There is a 90 in smart tv in the great room that allows you to connect to streaming services. WiFi is available throughout and the signal is strong and clear the majority of the time. Due to the age of the home and the thickness of the walls it can be slow/sporadic in bedrooms and bathrooms.

Security

Ladera is triple gated and the casitas are both double gated. Each property also has a security monitoring system that allows you to see who is at the gated front entrance. Ladera and each of the casitas are also equipped with small safes to secure your belongings. In addition, we benefit from the employees that work 24/7 across the street at Almar Resort and face the front of Villa Ladera.

Last but not least...

If there's anything you need or if you have any questions or concerns please don't hesitate to get a hold of Isela. She and the staff are truly interested in making sure that you have a fantastic experience while at Villa Ladera and Casitas.

Muchos Gracias!

Scottie and Doug
Owners, Villa Ladera and Casitas

Kindly note:

- Quiet hours are from 11 pm to 9 am, seven days a week.
- Overnight guests are not allowed.
- Please turn off air conditioning units when not in the bedrooms and be mindful of keeping bathroom doors closed to keep the cool air in.
- Smoking permitted outside only, not under the palapa or on the sunbeds.
- No glassware near the pool.
- Pools are heated to 88' f. Temps can be raised for an additional \$50/day.
- Lost keys result in a charge of \$100 USD.
- Laundry services are offered at \$5 a load (no delicates, please).