

ITIL® Foundation Certification Training



About the Course

Today's Information Technology departments need qualified experts who can deliver effective IT services, and ITIL® Foundation is the most widely acknowledged entry-level ITIL certification for aspiring IT professionals. This training shows you the ITIL services lifecycle, how lifecycle stages are linked, processes involved, and the best practices for IT service management improvement in order to reduce costs and increase productivity.

ITIL Foundation training is the first step on the ITIL certification path and is designed to ensure you pass the ITIL exam in the first attempt and move to the expert level in the shortest amount of time. Not only will this training bolster your skillset, ITIL certified professionals earn 40% more than their non-certified peers. The training focuses on the key elements, concepts and terminologies associated with ITIL service lifecycle management, including ITIL lifecycle phase interactions and outcomes, ITSM processes and service management best practices.

Key Features



Interactive Training

Course **Advisor**

Manuel W. Lloyd: Manuel W. Lloyd is a Process Expert known for his thought leadership in IT governance, legislative compliance operational efficiency and cyber security.



Course **Outline**

- > Lesson 1 - Introduction to Service Management
- > Lesson 2 - Introduction to Service Strategy
- > Lesson 3 - Introduction to Service Design
- > Lesson 4 - Introduction to Service Transition
- > Lesson 5 - Introduction to Service Operations
- > Lesson 6 - Introduction to Continual Service Improvement
- > Lesson 7 - Assessment
- > Final Words
- > Tips and Tricks



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Founded in 2009, Simplilearn is one of the world's leading providers of online training for Digital Marketing, Cloud Computing, Project Management, Data Science, IT Service Management, Software Development and many other emerging technologies. Based in Bangalore, India, San Francisco, California, and Raleigh, North Carolina, Simplilearn partners with companies and individuals to address their unique needs, providing training and coaching to help working professionals meet their career goals. Simplilearn has enabled over 1 million professionals and companies across 150+ countries train, certify and upskill their employees.

Simplilearn's 400+ training courses are designed and updated by world-class industry experts. Their blended learning approach combines e-learning classes, instructor-led live virtual classrooms, applied learning projects, and 24/7 teaching assistance. More than 40 global training organizations have recognized Simplilearn as an official provider of certification training. The company has been named the 8th most influential education brand in the world by LinkedIn.

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