

Refund policy

- Thank you for buying our courses. We ensure that our users have a rewarding experience while they discover, assess, and purchase our courses, whether it is an instructor-led or self-paced training.

As with any online purchase experience, there are terms and conditions that govern the Refund Policy. When you buy a training course on SRI SAI College, you agree to our Privacy Policy, Terms of Use and refund policy

Our refund policy is as follows:

Cancellation & Refunds: Online Training

For Self Placed Learning:

Raise refund request within 7 days of purchase of course. Money back guarantee is void if the participant has accessed more than 25% content or downloaded the E-Book.

For Instructor Led Training:

Raise refund request within 7 days of commencement of the first batch you are eligible to attend. Money back guarantee is void if the participant has accessed more than 25% content of an e-learning course or has attended Online Classrooms/received recordings for more than 1 day.

Also, In case a user downloads the E-Book for the course the money back guarantee will be void.

If you raise a refund request after 7 days but within 30 days of purchasing the course, you will receive 75% of the total fees paid by you. However, no refund will be provided if you raise a request beyond 30 days of purchasing the course.

Cancellation & Refunds: Classroom Training

SRI SAI College reserves the right to postpone/cancel an event, or change the location of an event because of insufficient enrollments, instructor illness or force majeure events (like floods, earthquakes, political instability, etc)

- In case SRI SAI College cancels an event, 100% refund will be paid to the delegate.
- If a cancellation is done by a delegate 7 days (or more) prior to the event, 10% of the total paid fee will be deducted and the remaining amount will be refunded to the delegate.
- If a cancellation is done by a delegate within 7 days (or less) of the event, no refunds will be made.

- In case SRI SAI College cancels an event, 100% of course fees will be refunded. However travel, logistics or any personal expense incurred by learners/participants will not be refunded.

Refund request can be initiated in two ways

- From my orders section, by clicking on “Initiate Refund” against specific item of an order. This will work when item quantity is one.
- In case item quantity is more than one, please reach out to our support team through our Help & Support section on the website.

Refunds: Duplicate payment

Refund of the duplicate payment made by the delegate will be processed via the same source (original method of payment) in 10 working days post intimation by the customer.

***Note:** All refunds will be processed within 10 working days after the refund request is approved by SRI SAI College.*