



ARROWBEAR PARK COUNTY WATER DISTRICT

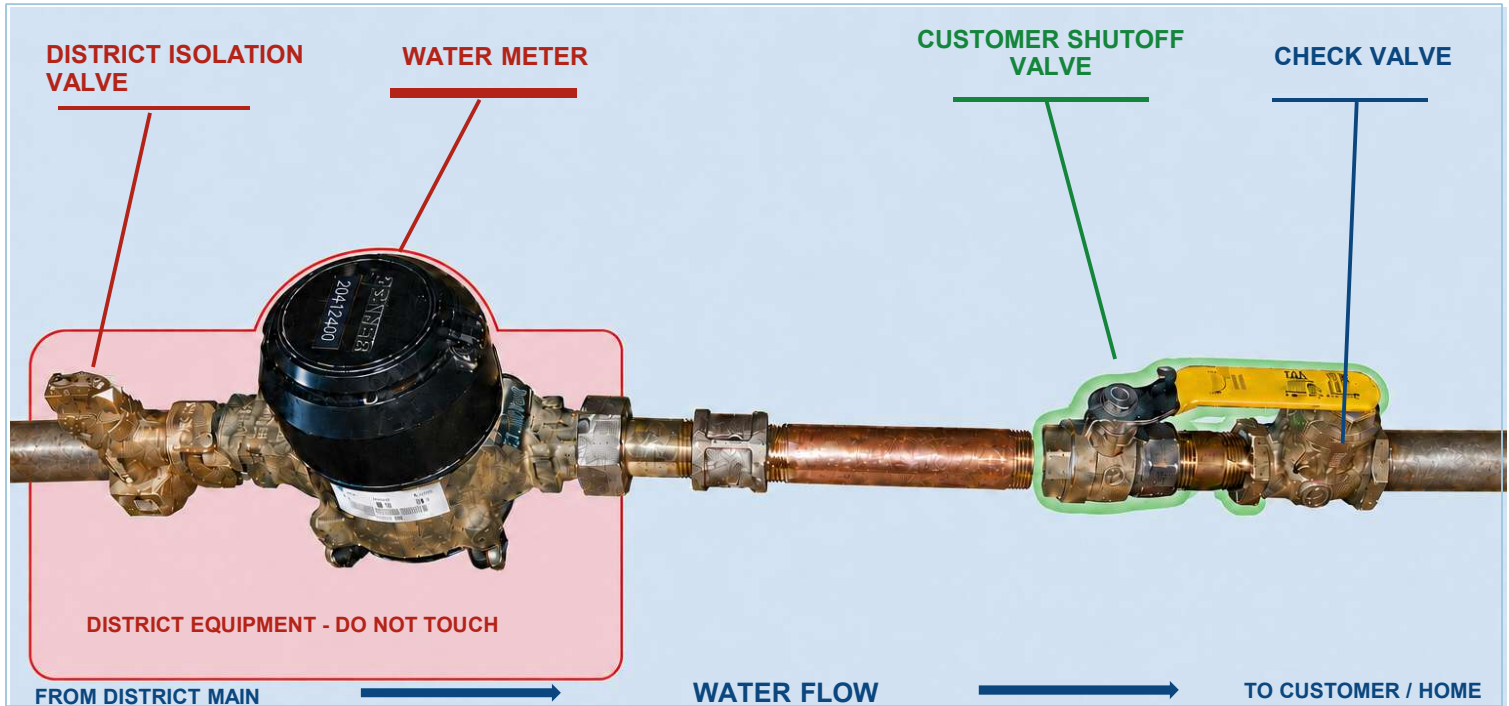
IMPORTANT WATER SERVICE CHANGE

Use your customer shutoff valve

EFFECTIVE NOVEMBER 26, 2026

Beginning November 26, 2026, the District will no longer provide courtesy water shutoffs or turn-ons using the District Isolation Valve. Customers must use their own customer shutoff valve.

Image below is an example setup, setups may vary



DO NOT OPERATE THE DISTRICT ISOLATION VALVE

Only authorized District personnel may operate District valves, repair a meter or remove a District lock.

Property owners, renters, guests, property managers, plumbers, and contractors prohibited from operating or tampering with District property.

YOUR RESPONSIBILITY

District Rules and Regulations require every property to have an accessible, working customer-owned shutoff valve on the customer side of the meter.

We recommend locating and testing your customer shutoff valve now.

If it is missing or does not work, contact a licensed plumber.

The District does not install or repair customer-owned plumbing.

WINTERIZATION

A shutoff valve stops the water supply but may not drain the property's plumbing. Ask a licensed plumber about appropriate drain valves or other winterization provisions.

FEES AND TAMPERING

Normal business hours: \$31 for each requested shutoff or turn-on.

After hours or weekends: \$103 call-out fee.

Unauthorized operation of or interference with District equipment is prohibited. The customer is responsible for any District expense, loss, or damage resulting from the violation. Damage to the District Isolation Valve will be charged at the District's actual cost for labor, equipment, and materials, plus 10%.

CHECK VALVE RECOMMENDED

A check valve helps prevent water from flowing backward toward the public water system. It does not replace a testable backflow prevention assembly when one is required by the District. Some properties are required by law to have a backflow device.