

GENERAC®

Extended Warranty Program

Offering Your Customers Peace of Mind



Program Overview

Extended warranties provide peace of mind to our customers, ensuring their generator stands ready when power outages strike unexpectedly. We advise customers to collaborate directly with their local authorized dealer for the service and maintenance of their Generac automatic home standby generator.

Extended Warranty Options

Eligibility is limited to Generac and Honeywell products (excluding PowerPact, Synergy, and EcoGen models). The warranty period begins upon successful start-up and/or online activation of the unit. Coverage initiates at the time of Extended Warranty purchase and is not retroactive. Refer to warranty statements for full details.

Item Number	Product	Description	Dealer to Consumer	Generac to Consumer	MSRP
DEW-EXWAR800001	Portable Generators	5-Year extended limited warranty (up to 7500 watts)	0-365 days from activation	0-365 days from activation	\$239
DEW-EXWAR800002		5-Year extended limited warranty (7500 watts+)			\$339
DEW-EXWAR800003		5-Year extended limited warranty IQ2000 inverter			\$189
DEW-EXWAR900001	Power Washers	5-Year extended limited warranty	0-365 days from activation	0-365 days from activation	\$219
DEW-EXWAR100001	Air-Cooled Standby Generators	5-Year extended limited warranty	0-365 days from activation	366+ days from activation ¹	\$535
DEW-EXWAR100002		7-Year extended limited warranty			\$735
DEW-EXWAR100003		10-Year extended limited warranty			\$1,035
DEW-EXWAR100004		10-Year extended limited warranty (after 1st year)	366+ days from activation	366+ days from activation	\$1,035
DEW-EXWAR100005		10-Year extended limited warranty (after 5th year) ²	61 months from activation	61 months fromactivation	\$535
DEW-EXTNWAR10000w		10-Year extended limited warranty (3-Year extension)	Anytime after an original 7-year extension was applied and before it expires	Anytime after an original 7-year extension was applied and before it expires	\$435
DEW-EXTNWAR100003		10-Year extended limited warranty (5-Year extension)	Anytime after an original 5-year warranty was applied and before it expires	Anytime after an original 5-year warranty was applied and before it expires	\$635
DEW-EXWAR200001	Liquid-Cooled Standby Generators	5-Year extended limited warranty (22 - 60kw)	0-365 days from activation	n/a	\$750
DEW-EXWAR200002		7-Year extended limited warranty (22 - 60kw)			\$1,065
DEW-EXWAR200003		10-Year extended limited warranty (22 - 60kw)			\$1,485
DEW-EXWAR200004		5-Year extended limited warranty (70 - 150kw)			\$1,065
DEW-EXWAR200005		7-Year extended limited warranty (70 - 150kw)			\$1,485
DEW-EXWAR200006		10-Year extended limited warranty (70 - 150kw)			\$2,115

¹1. Generac will sell/offer extended warranties for air-cooled home standby generators, not sold through the dealer channel, direct to consumers after registration/activation of the unit. 2. Generac will not target air-cooled home standby generators purchased through the dealer channel until 366 days from registration/activation. For customers that purchase warranties through Generac, they are directed to reach out to their local authorized Generac dealer for service. If they are not currently working with a dealer, they will be directed to Customer Support for assistance.

²The DEW-EXWAR100005 Extended Limited Warranty can only be applied after the original warranty ends through the 72nd month from activation (6th year).

Maximizing Warranty Coverage

Extended Warranty Options for Generac Products



Customers are required to stay current on the service and maintenance of their generator to ensure the full coverage of their warranty. The details below outline the extended warranty options available through our Authorized Dealer Channel.

As a Generac Authorized Dealer, you have the opportunity to sell extended warranties for Portable Generators, Power Washers and Home Standby Generators.

Ordering Extended Limited Warranties

Purchase the Extended Limited Warranty on Dealer 360 at **dealer.generac.com**.

- Navigate to Shop > Accessories, Installations & Subscriptions > Extended Warranties.
- Specify the quantity for each air or liquid-cooled warranty and add them to your cart.
- Proceed to complete the checkout process.
- Upon invoice, receive a Guaranteed Secure Authorization Code for each Extended Limited Warranty. This code comprises a unique sequence of letters and numbers, ensuring security.

Managing Your Warranties

Warranties can be managed on Dealer 360 (Dealer 360 > Service > Extended Warranties) or GenService (GenService > Warranty > Extended Warranty Management)

- Extended Limited Warranties purchased will be listed under “Extended Warranties Purchases”
- Click on the Authorization Code to begin to apply the extended warranty.

Apply Extended Limited Warranty

- Enter Generator serial number. If the generator has not been activated you will not be permitted to apply the warranty.
 - To register the generator, go to Dealer 360 > Service > Product Registration
 - If the generator has not been activated you will not be permitted to apply the warranty.
- You will receive confirmation the warranty has successfully been applied. The warranty information will appear in the “Extended Warranties Applied” table.

Additional Warranty Information

- Only the dealer applying the warranty will have access to view the serial number and the customer’s name listed in the table. Additionally, a customer letter will be stored as a PDF file.
 - Click on the PDF document to print it for the customer.
 - Present customer a copy of the corresponding Extended Warranty Policy (5-, 7- or 10-Year)
- A dealer who purchased and resold the warranty will only see that the warranty has been applied. They cannot see the serial number, customer information, or customer letter.
- The most recently applied Extended Limited Warranty will always appear at the top of the list.
- GenService can also be used to register equipment, apply warranties and warranty inquiries.

For more information, please contact your Generac sales representative

Warranty Applications

Extended Limited Warranty **FAQ's**

Extended Warranty Applications

Within the first year of installation, Generac offers three extended warranties; 5-year, 7-year, and 10-year extended warranties. The 5-year and 7-year extended warranties are only available in the first year of installation. After the first year and while still under the original warranty, you can purchase the 10-year extended warranty (post 12 months 10 years).

In year 6, if you never took advantage of an extended warranty, the 6-10 year warranty would be your last opportunity. This option is only available once the original warranty has expired. It can only be applied between the 60th and 72nd month from the generators original installation date.

For more information, check out the Extended Warranty Overview Video [here](#).

Air-Cooled Extended Warranty Options	Extended Warranty Application Years from Installation									
	1	2	3	4	5	6	7	8	9	10
5-Year Extended Warranty (DEW-EXWAR100001)										
7-Year Extended Warranty (DEW-EXWAR100002)										
10-Year Extended Warranty (DEW-EXWAR100003)										
10-Year, 12+ Month Extended Warranty (DEW-EXWAR100004)										
*6 to 10-Year Extended Warranty (DEW-EXWAR100005)										

¹The DEW-EXWAR100005 Extended Warranty can only be applied after the original warranty ends through the 72nd month from actiation (6th year). Only Generac and Honeywell products are eligible for extended warranties (excludes: PowerPact, Synergy, CorePower, and EcoGen). US & CAN only.

Stackable Extended Warranty Applications

The stackable extended warranty options are only applicable while a 5-year or 7-year extended warranty is active on your generator.

The 3-year stackable extended warranty can be applied to an existing 5-year or 7-year stackable to an existing 5-year extended warranty. This would provide extended warranty coverage for 10 years from the generator’s original installation date.

Air-Cooled Stackable Extended Warranty Options	Stackable Extended Warranty Application Years from Installation									
	1	2	3	4	5	6	7	8	9	10
5-Year Extended Warranty (DEW-EXWAR100001) ²										
	5-Year Extension (DEW-EXTNWAR100003)									
7-Year Extended Warranty (DEW-EXWAR100002) ²										
	3-Year Extension (DEW-EXTNWAR100002)									

²The ML Connectivity 5-Year Upgrade does NOT qualify for any stackable warranty coverage.

Original Warranty Extended Warranty - Not Applicable Extended Warranty - Applicable

- Q. Will dealers be able to upgrade consumers with an existing 5-Year or 7-Year Extended Limited Warranty?
A. Yes, only for air-cooled generators with an existing 5-Year or 7-Year Limited Extended Warranty.
- Q. When will the 7-Year and 10-Year Extended Limited Warranties be available for sale?
A. They are available for sale immediately.
- Q. How do I purchase a 7-Year and 10-Year Extended Limited Warranty?
A. You can purchase these through your secure Dealer 360 sales account.
- Q. What coverage is provided by the 7-Year and 10-Year Extended Limited Warranty?
A. Compressive coverage is provided for parts and labor and limited coverage travel charges.
- Q. Are extended warranties available for all brands?
A. No, there are no extended warranty options available for Eaton or Siemens. They are available for Honeywell.
- Q. Can the stackable Extended Limited Warranties be added at any time?
A. Only while the existing extended warranty is still active.
- Q. Will there be a discounted price for PowerPro Dealers?
A. Yes, please see the Dealer 360 Product Catalog for your pricing.





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