

## FROM YOUR CHAPTER PRESIDENT,

**Julia Strickland...**



*Skyline view of Little Rock, Arkansas*

When I was little, my mother taught me to write thank you notes. During my college years, I sent thank you notes to the mothers of my out-of-town friends when I visited their homes. Unfortunately, the mothers would complain to their daughters for not possessing the same habit. In fact, one friend would not let me visit her unless I promised not to send her mother a sweet little note! But, the time is right for one now...

Thank you for the opportunity to serve you as your 2009-10 Arkansas Chapter President of ALA. It has been and continues to be a very exciting and rewarding experience for me both personally and professionally.

It amazes me how this organization continues to look toward the future to provide its members with the tools and resources that will help each of us grow in our careers and beyond. I am excited by the commitment of our members and it is rewarding to see how we all unite to address the issues that impact the legal administration profession and the attorneys and staff that we serve.

Once again, I thank you for the “special” opportunity to serve as your President. I remain grateful for all the lessons I have learned this year. It is an honor to be associated with such an amazing group of professionals, all of whom I consider my friends.

Best Regards,

Julia

### *ALA Arkansas Chapter-FEBRUARY Meeting*

**Where:** The Little Rock Club  
Regions Bank Building, 30th Floor  
Little Rock, AR

**When:** February 10, 2010

**Lunch:** 11:30 a.m.

**Meeting:** 12:00 Noon

**Topic:** Social Media  
**Speaker:** Allen C. Dodson  
*(See article p. 3)*



*Note: Validated parking in the Regions Bank Building parking deck.*

**April 2008– March 2009  
Officers/Directors**

Julia Strickland, President  
Cross, Gunter, Witherspoon  
& Galchus  
501-371-9999  
jstrickland@cgwg.com



Bev Eberle, President-Elect  
Laser Law Firm  
(501) 376-2981  
beberly@laser.com



Nancy Collins, Vice-President  
Mitchell, Williams, Selig,  
Gates  
& Woodyard  
(501) 688-8800  
ncollins@mwlw.com



Carol Minor, Treasurer  
Lax, Vaughan, Fortson,  
Jones & Rowe, P.A.  
(501) 376-6565  
cminor@laxvaughan.com



Bonnie Vickery, Secretary  
Mitchell, Williams, Selig,  
Gates  
& Woodyard  
(501) 680-0880  
bvickery@mwlw.com



Angelia Hadden, Immediate  
Past President  
Friday Eldredge & Clark  
(501) 370-1528  
ahadden@fec.net



Kathy Cagle, Director  
Huckabay, Munson, Rowlett  
& Moore, P.A.  
(501) 374-6535  
Kathy.cagle@hmr.com



Gina Richburg  
Wilson & Associates  
(501) 734-4150  
Gina.richburg@wilson-  
assoc.com



**Region 4 Director**  
Thomas H. Ivey, JR., CLM  
Crain Caton & James, PC  
Houston, TX  
tivey@craincaton.com



**National President**  
Susan French Koran  
Fellers Snider Blankenship  
Bailey & Tippens, PC  
Oklahoma City, OK  
skoran@fellersnider.com



## ALA VENDOR PARTNERSHIPS

### Platinum Partner

Ivize

### Gold Partner

Business World

Flynn Legal Services

### Silver Partner

CAB Consulting, LLC

Plantation Services

Ikon

Employment Solutions, Inc.

**The Arkansas Chapter of the Association of Legal Administrators**

## COME JOIN US!

*Membership in Association of Legal Administrators offers opportunities for:*

*\*Knowledge sharing and networking opportunities (locally, regionally, nationally and internationally)*

*\*Professional recognition*

*\*Chapter and leadership support (substantive educational tools, idea exchanges and workshops to educate chapter leaders)*

*\*And a whole host of resources and opportunities for professional development*

*For more information, read more [about ALA](#) or contact Angelia Hadden at [ahadden@fec.net](mailto:ahadden@fec.net).*



We value your comments/suggestions and even your submissions! This is your newsletter! If you would like to make a suggestion that would enhance the newsletter or would be willing to write an article for the newsletter, please e-mail Mary Coney, Newsletter Editor at [mary.coney@arkansas.gov](mailto:mary.coney@arkansas.gov). The Legal Link editorial team consists of Pat Campbell and Julia Strickland. Clip art located in this newsletter is furnished by [www.fotosearch.com](http://www.fotosearch.com).

The *Legal Link* is published monthly for the education and benefit of legal administrators. It is not published for the purpose of rendering legal, accounting, or other professional services or advice. Nothing contained in this newsletter should be construed as legal, accounting, or other professional services or advice. Reprint of articles contained in this newsletter requires the written permission of the Editor of the *Legal Link*.

## ***ALA Announces 2010 Webinar Schedule Mark Your Calendars!***

**April 21, 2010 [Administrator's Role as Coach in a Multi-Generational Workplace](#) *Speakers: Judy Hissong and Camille Grabowski***

**May 19, 2010 [The Social Networking Revolution](#) *Speaker: Ross Fishman***

**June 16, 2010 [The Keys to Develop and Implement the Firm's Dreaded Strategic Plan](#) *Speaker: John Remsen***

**July 21, 2010 [Legal Risks to Assessing Candidates by Social Network Sites](#) *Speaker: Shelly Freeman, J.D., HROI***

**August 18, 2010 [Law Firm Profitability Enhancement](#) *Speaker: Richard Turnbow***

**September 15, 2010  
[Electronic Records Management: How to Manage your ESI in the 21st Century](#)  
*Speaker: Dana Moore***

**Business  
World**  
**Document Solutions**  
New Ideas New Technology



*Thanks for the opportunity  
to be a part of ALA!*

# Deborah Coop

## ALA GOLD MEMBER

920 South Spring Street  
Little Rock, AR 72201

Direct Line: (501) 399-3341 Cell (501) 779-1406

deborah.coop@businessworld-usa.com  
www.businessworld-usa.com

**SHARP**®

## ALA'S 2010 ANNUAL CONFERENCE



*Mark Your Calendars!*  
**Annual Conference &  
 Exposition**

Your connection to:  
 knowledge, resources and networking

### *Orchestrate Your Future*

**May 3-6, 2010**  
**John B. Hynes Memorial**  
**Convention Center**  
**Boston, Massachusetts**

**Time is of the essence**  
**If you are planning on attending**  
**This conference**  
**Please make your registration**  
**And travel arrangements**

### From Around the State...

The Arkansas Chapter announces its 2009-10 Board of Directors:

<b>President:</b>	<b>Julia Strickland</b>
<b>President-Elect:</b>	<b>Bev Eberle</b>
<b>Vice President:</b>	<b>Nancy Collins</b>
<b>Treasurer:</b>	<b>Carol Minor</b>
<b>Secretary:</b>	<b>Bonnie Vickery</b>
<b>Director:</b>	<b>Kathy Cagle</b>
<b>Director:</b>	<b>Gina Richburg</b>



The following members will serve as Chairs of committees:

<b>Advertising:</b>	<b>Bonnie Vickery</b>
<b>Bar Liaison:</b>	<b>Carolyn Owen</b>
<b>Benefits/Compensation:</b>	<b>Bonnie Vickery</b>
<b>Community:</b>	<b>Mary Coney/Donna Blacklaw</b>
<b>Education:</b>	<b>Nancy Collins</b>
<b>Fundraising:</b>	<b>Bev Eberle</b>
<b>Membership:</b>	<b>Angelia Hadden</b>
<b>Newsletter:</b>	<b>Mary Coney</b>
<b>Roster/Hospitality:</b>	<b>Kathy Cagle</b>
<b>Vendor Relations:</b>	<b>Gina Richburg/Kathy Cagle</b>
<b>Webmaster:</b>	<b>Paul Soulsby</b>

Check out our state's ALA website anytime at  
[www.arkansasala.com](http://www.arkansasala.com)!

The IKON logo consists of the word 'IKON' in a bold, white, sans-serif font. The letter 'K' is stylized with a diagonal slash through it. The logo is set against a red background.

**Document Efficiency**

**At Work.®**

**A RICOH COMPANY**

**LITTLE ROCK'S ONLY  
FULL-SERVICE LITIGATION  
SUPPORT PARTNER  
SINCE 2002!**

**OUR COMPLETE SUITE OF  
SERVICES IS DESIGNED TO SAVE  
YOU BOTH TIME AND MONEY!**

**EXPERIENCE AND KNOW-HOW  
MAKE THE DIFFERENCE...**

**MAKE ONE CALL FOR ANY OR ALL  
OF YOUR OUTSOURCING NEEDS AND WE  
WILL TAKE CARE OF THE REST!**

*"I CAN'T SAY ENOUGH GOOD THINGS ABOUT FLYNN  
LEGAL..." LYNDA DEAN, PARALEGAL*

*"FLYNN LEGAL MAKES MY JOB SO MUCH EASIER..."  
CHEVON CARPENTER, LEGAL SECRETARY*

*"I CALL FLYNN LEGAL FOR EVERYTHING FROM  
DEPOSITIONS TO TRIAL NOTEBOOKS...AND THEY GET IT  
RIGHT EVERY TIME..." RAMONA BOYCE, PARALEGAL*

The central logo for Flynn Legal Services features a stylized 'F' icon to the left of the text 'FLYNN LEGAL SERVICES'. Below the logo, the phone number '501-801-1801' and the website 'www.flynnlegal.com' are listed. The slogan '"FROM FILE TO TRIAL!"' is written in red below the website. Surrounding the central logo are ten colorful circles, each containing a service offering: STATEWIDE Court Reporting And Video (red), Realtime Court Reporters Rough Drafts (pink), Full-Service Copy/Scanning Solutions (teal), VideoConference and Conference Room Facilities (orange), Secure Online Document Depositories (yellow), In-House Audio and Video Synchronization (purple), Trial Preparation and Presentation (blue), Team of Quality Transcriptionists (green), NATIONWIDE Deposition Scheduling (light purple), and STATEWIDE Court Reporting And Video (red).

.A note from the editor:

The days go by pretty quickly when you are editing a monthly newsletter. I can't say enough good things about Julia. She is such a great leader, always ready to give assistance and generous with the praise. There have been days when I wanted to pull my hair out because I didn't have items to fill up the space and then there were the days when I had too many articles. Thank goodness for Carolyn, she has all the birthdays calendared and I could not have made it without her help. So many pages to fill up, what do I do, what do I do??

For the very first time our Chapter received the Platinum award in the President's Award of Excellence Program. Our "small but mighty" Chapter achieved many goals this past year including recruitment and retention, subscriptions, representatives at CLI and timely submission of Chapter President photo.

Our Chapter makes a team effort in everything we do and I'm proud and honored to say that I am a member of the Arkansas Chapter of the Association of Legal Administrations. This Chapter has been very good to me and for me. I've had a wonderful time this past year and I hope you've enjoyed reading at least parts of this News Letter.

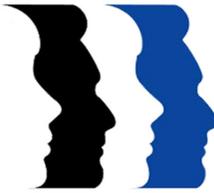
I take my leave now with this final edition and wish the new edition every success in the coming year.

Mary

# EMPLOYMENT SOLUTIONS

STAFFING PROFESSIONALS

Specializing in, Legal & Professional Staffing



(501) 847-5800 (501) 847-5805 Fax (877) 299-5800 Toll Free

Billy Mountjoy [billym@employment-solution.com](mailto:billym@employment-solution.com)

[www.employment-solution.com](http://www.employment-solution.com)

## Prevent office stress with indoor plants.

*Plants don't talk back but they listen well...*

Your office needs the therapeutic, stress lowering, positive environmental changes that only interior plants deliver.

*We do all the work,  
you just enjoy!*



Rental or sales  
programs to fit any budget –  
throughout Arkansas.

Voted Arkansas's best indoor  
landscaping company

**PLANTation**  
services

[plantationservices.com](http://plantationservices.com)  
501-821-5770 or 888-821-5770

reception area • board room • executive offices • cover  
unsightly cards • office make-overs • open houses

## *NEW AND ALMOST NEW MEMBERS WELCOME TO THE ARKANSAS CHAPTER OF THE ALA*

The Association of Legal Administrators' mission is to:

- Promote and enhance the competence and professionalism of all members of the legal management team;
- Improve the quality of management in law firms and other legal service organizations; and
- Represent professional legal management and managers to the legal community and to the community at large.





# ivize

Innovative insightful Informative



ivize ensures all and only relevant data is reviewed in the most efficient way.

**End-to-end Discovery Services**

- Collection
- Processing
- Online Hosting & Review
- Production

**Discovery Consulting**

**Imaging & Duplication Services**

**ALABAMA**  
BIRMINGHAM  
MONTGOMERY

**ARKANSAS**  
FAYETTEVILLE  
LITTLE ROCK

**FLORIDA**  
TALLAHASSEE

**GEORGIA**  
ATLANTA

**ILLINOIS**  
CHICAGO

**KANSAS**  
OVERLAND PARK

**LOUISIANA**  
NEW ORLEANS

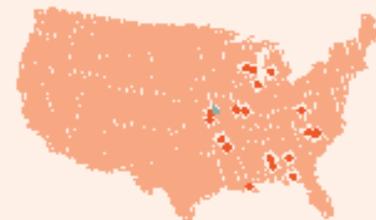
**MICHIGAN**  
GRAND RAPIDS

**MISSOURI**  
CLAYTON  
KANSAS CITY  
ST. LOUIS

**NORTH CAROLINA**  
CHARLOTTE

**WEST VIRGINIA**  
CHARLESTON

**WISCONSIN**  
MADISON  
MILWAUKEE



••• **LITTLE ROCK** 400 West Capitol, Suite 101 B  
Little Rock, AR 72201  
Bill Hughan  
Managing Partner  
:: P :: {501} 376-8000  
:: F :: {501} 376-8001

[www.ivize.net](http://www.ivize.net)