



# PREFERRED PROTECTION LIMITED WARRANTY

Limitations on the transferability of this warranty are set forth herein.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

**FOR CANADA ONLY:** THE TERMS IN THIS WARRANTY, EXCEPT TO THE EXTENT LAWFULLY PERMITTED, DO NOT EXCLUDE, RESTRICT, OR MODIFY, AND ARE IN ADDITION TO ANY PROVINCIAL LAWS.

## INTRODUCTION

Thank you for your recent purchase of Owens Corning® Roofing Shingles and Components manufactured by Owens Corning Roofing and Asphalt, LLC ("Owens Corning"). We believe we manufacture the highest quality and most attractive Roofing System ("Roofing System") available anywhere, and that is why we stand behind it with one of the best warranties in the industry. We have attempted to write this warranty in clear, plain English, so you will fully understand the warranty we are making to you. If anything in this warranty is not clear to you, please call us at 1-800-ROOFING (766-3464) or visit our web site at [www.owenscorning.com/roofing](http://www.owenscorning.com/roofing).

## WHO IS COVERED

To be entitled to the benefits of this Preferred Protection Limited Warranty: (1) your property must be located in the United States or Canada and (2) you must be either (a) the original consumer purchaser (the property Owner, not the installer or contractor) of a complete Owens Corning® Roofing System, as defined below, by Owens Corning Roofing and Asphalt, LLC, and be in accordance with the "**Eligibility Requirements for This Warranty**" below or (b) the first person to whom the original purchaser transfers this warranty along with ownership of the structure on which the shingles are installed (either person described in (a) or (b), "Owner"). In addition, the entire Roofing System must be installed by an Owens Corning Roofing Platinum Contractor or an Owens Corning Roofing Preferred Contractor according to Owens Corning application instructions. The Roofing System is comprised of Owens Corning® Shingles and accessory products. The Products ("Products") which comprise the Owens Corning® Roofing System are Owens Corning® Shingles, Owens Corning® VentSure® Ventilation, Owens Corning® Hip & Ridge Shingles, Owens Corning® Underlayment, listed below, Owens Corning® Starter Shingles, and Owens Corning® Self-Adhered Ice & Water Barrier products. For details regarding transferring this warranty, please see "**Transferability of This Warranty**."

## ELIGIBILITY REQUIREMENTS FOR THIS WARRANTY

1. Your Roofing System must be installed by a Platinum or Preferred Contractor who shall install the roof as per the specifications outlined in 2-5, below, and this warranty must be registered by your Platinum or Preferred Contractor with Owens Corning within 60 days of the installation.
2. Your Roofing System must cover the entire structure and be installed over a ventilated roof deck. Incomplete roofs installed on a portion of a building do not qualify, nor do roofs installed over non-ventilated decks. Your Roofing System must be installed according to application requirements published by Owens Corning and in accordance with local building code requirements, which are in effect at the time of installation.
3. Your Roofing System must be installed over a clean roof deck per Owens Corning requirements with all existing roofing material and debris removed, including, but not limited to, felt, ice, and water membrane, raised nails, flashing materials for chimneys, skylights, soil pipe boots, ridge and off-ridge vents, etc. Repairs must be made to any damaged areas, such as loose or cracked mortar on chimneys or rotten wood decking.
4. For your roof to qualify as a complete Roofing System, you must purchase and install the following products:
  - a. Owens Corning® Shingles.

- b. Owens Corning® Underlayment Products. Qualifying Owens Corning® Underlayment Products include DeckDefense® High Performance Roof Underlayment, ProArmor® Synthetic Roof Underlayment, RhinoRoof® U20, Titanium® UDL25, Titanium® UDL30, Titanium® UDL50, Titanium® X30 Synthetic Roof Underlayment. Installing a qualifying Owens Corning® Self-Adhered Ice & Water Barrier product covering the entire deck also meets this requirement and Section d (i).
  - c. Owens Corning® Hip & Ridge Shingles. Qualifying Owens Corning® Hip & Ridge Shingles include Berkshire®, DecoRidge®, DuraRidge®, ImpactRidge®, ProEdge®, and RIZERidge® (Exception: If your roof has Supreme® Shingles, Owens Corning® Hip & Ridge is not required. If Owens Corning® Hip & Ridge is not used, you then must use all three components listed in Section d below).
  - d. Plus, any 2 of the 3 products listed below (one product from each category):
    - i. Owens Corning® Self-Adhered Ice & Water Barrier products. Qualifying Ice & Water Barrier products include WeatherLock®, Titanium®, or RhinoRoof®.
    - ii. Owens Corning® Starter Shingle Products. Owens Corning® VentSure® Ventilation products: If a VentSure® product is used, it should be part of a balanced air ventilation system consisting of both functional intake and exhaust ventilation products. If a VentSure® Intake Vent AND VentSure® Exhaust Vent are both used, this will count as one (1) of the four (4) requirements. This warranty excludes VentSure® Off-Ridge Exhaust Vents.
5. New metal flashing(s) and drip edge must be installed, counter flashing is required where applicable, and all required details and flashings must be correctly installed as per Owens Corning requirements and in compliance with the listed Eligibility Requirements.

Exceptions to the "**Eligibility Requirements for This Warranty**" section may be made at the sole discretion of Owens Corning and must be approved in writing by Owens Corning prior to Roofing System installation.

## WHAT IS COVERED

We warrant that your Owens Corning® Roofing System is free from any manufacturing defects that (1) materially affect their performance on your roof during the TRU PROtection® period or that (2) cause leaks during the balance of the applicable warranty period after the TRU PROtection® coverage period has expired. (To determine the length of the TRU PROtection® coverage period and the balance of the applicable warranty period, please see "**How Long Are You Covered**" and the "**Limited Warranty Information Table**" at the end of this warranty.)

This warranty applies only to those shingles purchased after January 1, 2023 and before the date a later warranty applicable to the shingles comes into effect. This warranty does not cover non-Owens Corning® roofing components, such as flashing, fasteners, pipe boots, and wood decking.

## WORKMANSHIP TERMS

This warranty covers workmanship for a period of time as described in the terms below. Workmanship includes any defective installation of the Owens Corning® Roofing System that causes leaks or materially affects the performance of your roof. The Workmanship Terms are only valid if the Owens Corning® Roofing System is installed by a Platinum or Preferred Contractor, per the terms and conditions of the Preferred Protection Limited Warranty requirements. Failure to meet the Eligibility Requirements for this warranty or improperly registered warranties is not covered.

**PREFERRED PROTECTION WORKMANSHIP PERIOD**

During the Preferred Protection Workmanship Period, if any part of your Roofing System is found to have an application defect or there are application errors in your Roofing System that cause leaks or materially affect the performance of your roof, Owens Corning will arrange to have your roof repaired or recovered or, at its sole option, will provide you with replacement roofing products and issue compensation (**COMPENSATION** as defined below) for the full reasonable cost of labor and other materials to repair or recover your roof, including flashings at valleys, dormers, chimneys, and plumbing vents. Failure to install adequate ventilation is not an application error of your Owens Corning® Products. Ventilation can be limited by the design and configuration of existing structures. The costs of labor to tear off some or all of your Roofing System and disposal are included, if necessary, to repair your roof. Preferred Protection Workmanship Period is outlined in the **“Limited Warranty Information Table.”**

NOTE: First 2 years. If your claim arises out of an application error that is discovered or discoverable within the first 2 years after installation, it is the obligation of the Platinum or Preferred Contractor who installed your Roofing System to make all necessary repairs. In the event that your roofing contractor is unable or unwilling to perform these repairs, Owens Corning will arrange to have your roof repaired.

**HOW LONG ARE YOU COVERED**

ALL IMPLIED WARRANTIES APPLICABLE TO YOUR SHINGLES OR ROOFING SYSTEM ARE LIMITED IN DURATION TO THE TRU PROTECTION® COVERAGE PERIOD APPLICABLE TO SUCH PRODUCTS, AS PROVIDED BY THIS WARRANTY, UNLESS A SHORTER PERIOD IS PERMITTED BY APPLICABLE LAW. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

The length of your warranty depends on the type of Owens Corning® Shingles you purchased. See the **“Limited Warranty Information Table”** at the end of this warranty for the specific warranty period that applies to your shingles. If you make a claim under this warranty that results in a repair of your roof, this warranty will be unaffected, as long as the repair is done by a Platinum or Preferred Contractor, and will continue to provide you with coverage on your entire Roofing System provided that Owens Corning® Products are used in the repairs. However, if you make a claim that results in your entire Roofing System being removed and replaced, this warranty will be void. If new Owens Corning® Shingles are installed, you will then receive an Owens Corning® Standard Product Limited Warranty. However, if you once again install an entire Roofing System, you will be eligible to purchase a new Preferred Protection Limited Warranty (or other premium warranty), as long as the new Roofing System is installed by a Platinum or Preferred Contractor per the **“Eligibility Requirements for This Warranty.”**

**1. TRU PROTECTION® PERIOD**

From the installation of the shingles through the TRU PROtection® Coverage period of this warranty, Owens Corning will compensate you to either repair, replace, or recover products that Owens Corning determines are defective, including the cost of tear-off and disposal subject to certain limitations. TRU PROtection® period excludes workmanship coverage. See the **“Limited Warranty Information Table”** at the end of the warranty for specific TRU PROtection® periods that apply to the Owens Corning® Shingles you have purchased. Owens Corning reserves the right to arrange directly for the repair or replacement of your products instead of compensating you directly. This compensation is limited as follows:

- a. If Owens Corning decides to replace the shingles, Owens Corning will compensate you only for the cost of replacement Owens Corning® Shingles and the labor directly required to replace the defective shingles, both as reasonably determined by Owens Corning.
- b. If Owens Corning decides to repair or recover the shingles, Owens Corning will compensate you only for the cost of the labor directly required to repair or recover the defective shingles as reasonably determined by Owens Corning.
- c. TRU PROtection® coverage period does not apply to Wind and Algae coverage. Please see **“What About Wind Resistance”** and **“What About Algae Resistance”** portions of this warranty for applicable coverage.

Under this Preferred Protection Limited Warranty, all Owens Corning® Products (see **“Eligibility Requirements for This Warranty”**), with the exception of VentSure® Off-Ridge Exhaust Vents, share the TRU PROtection® period concurrent with the shingle installed. At the expiration of the TRU PROtection® period, all products revert to the coverage specified by their standard warranties. Under the Preferred Protection Limited Warranty, if a cut Owens Corning® Supreme® Shingle is used instead of Owens Corning® Hip & Ridge Shingles, the warranty and TRU PROtection® period for the Supreme® Shingle is 15 years. The Owens Corning® Supreme® Shingles do not assume the warranty term for shingles used on the balance of the roof, unless the entire roof is installed with Supreme® Shingles.

**2. PRORATED PERIOD**

Once the TRU PROtection® period of this warranty has expired, the prorated period will begin. During this prorated period, we will provide prorated compensation of the cost of the defective Owens Corning® products, but no other costs will be covered, and we will take into account the number of full years of use you have enjoyed from the original installation date through the date of your claim, and reduce the amount of our compensation to you accordingly. We will prorate the amount of our compensation to you to adjust for the number of years you have enjoyed from the original installation date through the date of your claim. For example: If you have a 25-year warranty and you make your claim anytime in the 15th year of the warranty, our compensation to you will be reduced by 14/25ths of the Owens Corning® Product cost at the time of purchase. For lifetime shingle coverage (for as long as Owner owns the home on which the Roofing System is installed), see the **“Limited Lifetime<sup>△</sup> Shingle Proration<sup>^</sup> Table.”** Owens Corning reserves the right to arrange directly for the repair or replacement of your products instead of compensating you directly.

**3. OTHER TYPES OF STRUCTURES**

The coverage for all Owens Corning® Shingles offered by this warranty depends on the structure on which the shingles are installed and the owner of the structure. Lifetime coverage for all Owens Corning® Shingles applies only to single-family detached homes where the owner of the roof is the resident occupying the home. In the instance of shingles purchased or installed upon property owned by others (for example, corporations, governmental agencies, partnerships, trusts, religious organizations, schools, condominiums, homeowners’ associations, or cooperative housing arrangements) or installed on any other structures (for example, on apartment buildings or any other type of building or premises not used by individual homeowners as their residence), the warranty period for Oakridge® Shingles will be 40 years, all other lifetime shingles will be 50 years from the original installation date of the shingles, and the TRU PROtection® period will be 20 years. Please see the **“Limited Lifetime<sup>△</sup> Shingle Proration<sup>^</sup> Table”** below for the prorated formula after TRU PROtection® coverage expires for lifetime shingles.

**Limited Lifetime<sup>△</sup> Shingle Proration<sup>^</sup> Table**

STRUCTURE/ OWNER	TRU PROTECTION® PERIOD YEARS 1-50	PRORATED PERIOD YEARS 51 AND BEYOND	
		YEARS 21-40 OAKRIDGE SHINGLES ONLY	YEARS 21-50 ALL OTHER LIFETIME SHINGLES
Single-family detached homes	100%++	20%	
Other types of structures	100%++	50% reduced by 2.5% each year thereafter <sup>^</sup>	60% reduced by 2% each year thereafter <sup>^</sup>

<sup>△</sup> For as long as Owner owns home.

<sup>^</sup> Proration is calculated annually, based on the original installation date. There are no partial-year prorations.

++ Of costs covered under this warranty.

#### 4. EXCEPTIONS

All Owens Corning Obligations of Compensation under this warranty, whether for repair, replacement, recovery, or refunding a prorated portion of the original purchase price of the defective Owens Corning® Products, are subject to the limitations provided by this warranty. Owens Corning will not compensate for the removal and replacement of solar panels or other rooftop equipment.

#### 5. WHAT ABOUT WIND RESISTANCE

Your shingles contain asphalt sealant that requires direct warm sunlight for several days ("Thermal Sealing") in order to seal properly. If your shingles are installed during a period of cool weather, they may not adequately seal until the weather warms, and if your shingles never receive direct sunlight or are not exposed to adequate surface temperatures, they may never achieve Thermal Sealing. Prior to your shingles achieving Thermal Sealing, your shingles are more vulnerable to blow-offs and wind damage. This is the fundamental nature of shingles and not a manufacturing defect, and we are not responsible for any blow-offs or wind damage that might occur prior to Thermal Sealing having occurred.

After your shingles have achieved Thermal Sealing, however, they will be covered under this warranty if they experience blow-offs or wind damage in winds (including gusts) up to the levels and for the period from the original installation date ("Wind Warranty Period"), listed in the "**Limited Warranty Information Table**" at the end of this warranty.

HOWEVER, THE COVERAGE AGAINST SHINGLE BLOW-OFFS OR WIND DAMAGE IS IN EFFECT FOR A PERIOD OF 15 YEARS FOR LIFETIME SHINGLES AND 12 YEARS FOR SUPREME® SHINGLES, FROM THE ORIGINAL DATE OF INSTALLATION.

Owens Corning will be liable only for the reasonable cost of replacing blown-off shingles and Owens Corning® Hip & Ridge Shingles, if applicable (to include material and labor during the applicable TRU PROtection® warranty period), and the reasonable cost of manually sealing the unsealed shingles remaining on the roof. Owens Corning is not responsible where the damage or blow-offs are caused by damage to the underlying structure.

#### 6. WHAT ABOUT ALGAE RESISTANCE

If the shingles that you purchased were not specifically labeled as "**Algae Resistant**" ("AR"), then any discoloration caused by algae is not covered by this warranty as explained in "**What Is Not Covered.**" However, if you did purchase AR shingles, they are covered for the period described in the "**Limited Warranty Information Table**" at the end of this warranty following the date of installation ("AR Warranty Period") against brown- black staining caused by growth of cyanobacteria *Gloeocapsa magma* algae. To be eligible for 25-year AR coverage, you must use one of the following Owens Corning® Hip & Ridge Shingles: Berkshire®, DecoRidge®, DuraRidge®, ImpactRidge®, ProEdge®, or RIZERidge®. We do not cover the effects of other growth, such as mold, lichen, and green algae. If brown- black staining occurs during the AR Warranty Period, you will be entitled to the following remedy:

- a. **Non-Prorated Period** — From the installation of the shingles until fifteen (15) years after the date of installation, we will compensate you for the cost, including labor (such cost not to exceed the cost of the AR shingles plus the cost of installation), as reasonably determined by Owens Corning, to repair, replace, or recover the affected AR shingles. For purposes of this AR shingle warranty, the term "repair" as used above refers to cleaning or otherwise removing any algae growth from affected AR shingles. Decisions regarding whether your AR shingles should be repaired, replaced, or recovered will be made solely by Owens Corning.
- b. **Prorated Period** — Once the non-prorated coverage period for algae resistance (as described above) has expired, the prorated period will begin. During this prorated period, we will provide compensation limited to a prorated amount of the cost of the affected AR shingles. No labor or other costs will be covered during the prorated period, and we will take into account the number of full years of use that you have enjoyed from the original installation date through the date of your claim, and

reduce the amount of our compensation to you accordingly. For example: If you purchased a shingle with a 25-year AR warranty period, and you make your claim anytime in the 16th year of the warranty, our compensation to you will be the amount of the cost of the affected Owens Corning® AR Shingle Products reduced by 16/25ths of the cost at the time of purchase of the affected AR Shingle Products.

- c. \*\*\*\*If a qualifying Owens Corning® manufactured Hip & Ridge shingle is **not** used, the AR warranty period is reduced from 25 to 10 years, and the non-prorated period will be 1 year.
- d. See Limited Warranty Information table below for applicable AR product coverage.

NOTE: In some coastal areas and/or areas with limited rainfall, copper released by algae-resistant shingles can cause excessive corrosion to aluminum gutters. In these regions, Owens Corning recommends using vinyl gutters and will not be liable for any damage that may result from using aluminum gutters with algae-resistant shingles.

#### TRANSFERABILITY OF THIS WARRANTY (BASED ON ORIGINAL INSTALLATION DATE)

##### • **Single-Family Detached Homes**

This warranty is not transferable except as follows: You may only transfer this warranty one time, anytime during the life of the warranty, to the purchasers of the structure on which the shingles are installed. For this warranty to transfer and the second Owner to obtain the benefits of this warranty, the second Owner must, within 60 days after the date of the real estate transfer, contact 1-800-ROOFING and submit together: (1) proof of purchase of the Owens Corning® Roofing System, (2) the installation date and ownership history, and (3) a fee of \$100.00.

1. If the transfer takes place within the first 15 years for Supreme® Shingles or 20 years for lifetime shingles, the second Owner is entitled to the balance of the TRU PROtection® Period, and the Preferred Protection Workmanship Period is fully transferable in the first 10 years and will remain a 10-year workmanship period from the original date of installation.
2. If the transfer occurs after the first 15 years for Supreme® Shingles or 20 years for lifetime shingles, the balance of this warranty shall be reduced to a 2-year period after the date of ownership change. Since the Preferred Protection Workmanship Period expires after 10 years, it is non-transferable after 10 years. If there is a manufacturing defect that causes leaks during this 2-year period, our compensation to the second Owner will be based only on the reasonable cost of the replacement Roofing System reduced by the amount of use enjoyed from the original installation date through the date of your claim.
3. The AR Warranty Period and Wind Warranty Period are fully transferable. The second Owner will receive the balance of the coverage outlined in the "**Limited Warranty Information Table**" based upon the original installation date.

##### • **Other Types of Structures**

This warranty is not transferable except as follows: You may only transfer this warranty one time, anytime during the life of the warranty, to the purchaser of the structure on which the shingles are installed. For this warranty to transfer and the second Owner to obtain the benefits of this warranty, the second Owner must, within 60 days after the date of the real estate transfer, contact 1-800-ROOFING and submit together: (1) proof of purchase of the Owens Corning® Roofing System, (2) the installation date and ownership history, and (3) a fee of \$100.00.

1. If the transfer takes place within the first 15 years for Supreme® Shingles or 20 years on lifetime shingles, the second Owner is entitled to the same coverage as the original Owner. If the transfer occurs after the first 15 years for Supreme® Shingles or 20 years for lifetime shingles, the balance of this warranty shall be reduced to a 2-year period after the date of ownership change.

2. If there is a manufacturing defect that causes leaks during this 2-year period, our compensation to the second Owner will be based only on the reasonable cost of the replacement Roofing System reduced by the amount of use the second Owner and the original Owner have enjoyed from the original installation date through the date of your claim.
3. The AR Warranty Period and Wind Warranty Period are fully transferable. The second Owner will receive the balance of the coverage outlined in the **"Limited Warranty Information Table."**

#### WHAT IS NOT COVERED

Our warranty does not cover damage to the Owens Corning® Shingles or Products due to any cause not expressly covered in this warranty. After our shingles or products leave our manufacturing facility, they are subjected to conditions and handling beyond our control, which could affect their performance. This warranty does not cover any problems with nondefective shingles or products caused by conditions or handling beyond our control. Some examples of conditions not covered by this warranty include:

1. Acts of God, such as hail, strong storms, or winds (including gusts) over the maximum windspeed listed in the **"Limited Warranty Information Table"** at the end of this warranty, ice damming above the area covered by leak barriers or flashings, or snow or water infiltration through exhaust vents.
2. Roof damage or leaks caused by pre-existing conditions, underlying roofing materials, underlying structural failures, settlement, or any defective areas on or near the roof that are not part of the Roofing System. Examples include but are not limited to chimneys with loose or cracked mortar, damaged siding, faulty counterflashing, or improperly designed or installed gutter or downspout systems.
3. Foot traffic on your roof or damage caused by objects (e.g., tree branches) falling on your roof.
4. Shading, or variations in the color of your Owens Corning® Shingles and, if applicable, Owens Corning® Hip & Ridge Shingles or discoloration caused by algae, fungi, lichen, or cyanobacteria (unless covered under the section **"What About Algae Resistance"**).
5. Improper or faulty installation of your Roofing System by an installer other than a Platinum or Preferred Contractor.
6. Damage caused by improper or inadequate roof ventilation or roof drainage, unvented attics, or enclosed roof rafter assemblies.
7. Damage caused by, or the cost to repair or replace, any non-Owens Corning® products, including but not limited to metal work, counter flashing, failed and/or corroded roof nails, or pipe boots that allow water to enter the structure or Roofing System.
8. Damage to the Roofing System caused by alterations made after completion of application, including structural changes, equipment or solar panel installation, power washing, painting, the application of cleaning solutions not in accordance with our algae removal instructions, coatings, or other modifications.
9. Any damage due to debris, resins, or drippings from foliage.
10. Improper storage, handling, or other conditions beyond our control; and
11. Any costs that you incur that are not authorized in advance by Owens Corning.

#### REPLACEMENT SHINGLE VARIATION

As a result of our ongoing efforts to improve and enhance our shingle and product line, we must reserve the right to discontinue or modify our shingles and products, including their colors. We are not liable to you if you make a warranty claim in the future, and any replacement shingles or products you receive vary in color either because of normal weathering or changes in our shingle or product line. You should understand that, if we replace any of your shingles or products under this warranty, we reserve the right to provide you with substitute shingles and products that are comparable only in quality and/or price to your original shingles and products.

#### COMPENSATION

Under the terms of this warranty, the manner of compensation is at the sole discretion of Owens Corning and may be arranged directly by Owens Corning or issued in the form of cash settlement and/or material credit for Owens Corning® Products to an existing supplier of Owens Corning® Roofing Materials. All costs must be pre-approved by Owens Corning.

#### CLAIMS PROCESS & RIGHT OF INSPECTION

To make a claim under this warranty, you must do so within 30 days after you discover the problem. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your shingles or shingle samples for us to test. You must do so in order to be eligible to make a claim under this warranty. To make a claim or if you have any questions, call us at 1-800-ROOFING or visit us at [www.owenscorning.com/roofing](http://www.owenscorning.com/roofing). If you repair or replace your Owens Corning® Products before Owens Corning has made a determination on your claim, your claim may be denied. Owens Corning shall have a reasonable time after notification of a claim to inspect the roof. If requested by Owens Corning, the Owner shall provide Owens Corning with reasonable access to the roof, during normal business hours, for the purpose of conducting an inspection of the roofing products.

#### NO MODIFICATIONS TO THIS WARRANTY

The terms of this warranty may not be waived or modified (whether by a statement, omission, course of dealing, or any act), except in writing signed by an officer of Owens Corning or a licensed attorney in the Owens Corning legal department, Field Technical Leader, or by the Owens Corning Field Technical Manager. Other than such an officer, attorney, Field Technical Leader, or Field Technical Manager, nobody (regardless of whether an Owens Corning employee, a contractor, an installer, or otherwise) has authority to act on behalf of Owens Corning (for example to waive or modify this warranty, to make representations or warranties, or to undertake any liability). This warranty represents the entire agreement between the parties and replaces all other communications, warranties, representations, and guarantees.

#### MANDATORY ARBITRATION

To the extent permitted by applicable law, Owens Corning and you agree to single arbitration of all disputes and claims arising out of or relating to this warranty or Owens Corning® Shingles ("Dispute"). This warranty evidences a transaction in interstate commerce, and the Federal Arbitration Act governs the interpretation and enforcement of this provision. A party who intends to seek arbitration must first send to the other, by certified mail, a written notice of intent to arbitrate ("Notice"). The Notice to Owens Corning should be addressed to: One Owens Corning Parkway, Toledo, OH 43659 ("Arbitration Notice Address"). The Notice must (a) describe the nature and basis of the claim or dispute and (b) set forth the specific relief sought ("Demand"). If the parties do not reach an agreement to resolve the claim within 30 days after Notice is received, you or Owens Corning may commence an arbitration proceeding. All issues are for the arbitrator to decide, including the scope of this arbitration clause, but the arbitrator is bound by the terms of this warranty. The arbitration shall be governed by the Commercial Dispute Resolution Procedures and the Supplementary Procedures for Consumer Related Disputes (collectively, "AAA Rules") of the American Arbitration Association ("AAA"), as modified by this warranty, and shall be administered by the AAA.

#### YOU AND OWENS CORNING HEREBY WAIVE THE RIGHT TO A TRIAL BY JURY.

The arbitrator may award injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim.

#### YOU AND OWENS CORNING MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH PARTY'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING.

Further, you agree that the arbitrator may not consolidate proceedings of more than one person's claims and may not otherwise preside over any form of a representative or class proceeding.

#### GOVERNING LAW AND FORUM

This warranty and all Disputes are governed by United States Federal laws and laws of Ohio. Subject to the **"Arbitration"** provision in this warranty, if there are any Disputes that cannot be arbitrated, the parties consent to the exclusive jurisdiction and venue of the state and federal courts in Ohio with respect to such Disputes.



**SAVINGS AND SEVERABILITY**

To the extent that this warranty is inconsistent with applicable law, this warranty is hereby modified to be consistent with such applicable law. If an arbitrator or court determines that any term in this warranty is illegal or unenforceable, the parties intend for the arbitrator or court to interpret or modify this warranty to the effect of the original intent of the parties as closely as possible while rendering the term and this warranty fully legal and enforceable. If a term in this warranty cannot be rendered legal and enforceable accordingly, the parties intend for the arbitrator or court to sever the illegal or unenforceable term from this warranty, leaving the remainder of this warranty enforceable.

**LIMITATIONS**

NO DISPUTE MAY BE BROUGHT LATER THAN 1 YEAR AFTER ANY CAUSE OF ACTION HAS ACCRUED, AFTER WHICH ALL DISPUTES ARE FOREVER BARRED.

THIS WARRANTY IS YOUR EXCLUSIVE WARRANTY FROM OWENS CORNING AND REPRESENTS THE SOLE REMEDY TO ANY OWNER OF OWENS CORNING® SHINGLES AND THE OWENS CORNING® ROOFING SYSTEM. OWENS CORNING MAKES NO OTHER REPRESENTATIONS, WARRANTIES, OR GUARANTEES OF ANY KIND OTHER THAN THOSE STATED EXPLICITLY IN THIS WARRANTY.

YOUR REMEDY FOR DEFECTIVE SHINGLES OR OWENS CORNING® ROOFING SYSTEM IS FULLY DESCRIBED IN THE SECTION, **"HOW LONG ARE YOU COVERED."** YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. OWENS CORNING HAS NO REASON TO KNOW ANY PARTICULAR PURPOSE FOR WHICH YOU ARE BUYING SHINGLES OR ROOFING SYSTEM PRODUCTS.

OWENS CORNING IS NOT RESPONSIBLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, PUNITIVE, OR OTHER DAMAGES OF ANY KIND, INCLUDING DAMAGE TO YOUR STRUCTURE OR TO YOUR STRUCTURE'S CONTENTS, WHETHER FOR BREACH OF THIS WARRANTY, NEGLIGENCE, STRICT LIABILITY, OR OTHER CLAIMS DERIVED IN TORT OR FOR ANY OTHER CAUSE.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

**LIMITED WARRANTY INFORMATION TABLE**

PRODUCT NAME	WARRANTY PERIOD		TRU PROTECTION® PERIOD		PREFERRED PROTECTION WORKMANSHIP PERIOD		WIND WARRANTY PROTECTION	WIND WARRANTY PERIOD	ALGAE WARRANTY¹ PERIOD
	SINGLE-FAMILY DETACHED HOME	OTHER TYPES OF STRUCTURES	SINGLE-FAMILY DETACHED HOME	OTHER TYPES OF STRUCTURES	SINGLE-FAMILY DETACHED HOME	OTHER TYPES OF STRUCTURES			
Berkshire®	Lifetime <sup>△</sup>	50 Years	50 Years	20 Years	10 Years	10 Years	130 MPH	15 Years	25 Years***
Woodmoor®	Lifetime <sup>△</sup>	50 Years	50 Years	20 Years	10 Years	10 Years	110 MPH/ 130 MPH†	15 Years	25 Years***
Woodcrest®	Lifetime <sup>△</sup>	50 Years	50 Years	20 Years	10 Years	10 Years	110 MPH/ 130 MPH†	15 Years	25 Years***
Duration® Series <sup>††/1</sup>	Lifetime <sup>△</sup>	50 Years	50 Years	20 Years	10 Years	10 Years	130 MPH	15 Years	25 Years***
Oakridge® <sup>†††</sup>	Lifetime <sup>△</sup>	40 Years	50 Years	20 Years	10 Years	10 Years	110 MPH/ 130 MPH‡	15 Years	25 Years***
Supreme®	25 Years	25 Years	15 Years	15 Years	10 Years	10 Years	60 MPH	5 Years	10 Years

<sup>△</sup> For as long as Owner owns home.

\*\* TruDefinition® Duration FLEX® Shingles and TruDefinition® Duration STORM® Shingles require ImpactRidge® Hip & Ridge Shingles to complete a UL 2218, Class IV impact-resistant Roof System.

† 130 MPH is applicable only with Owens Corning® Starter Shingle products application along eaves and rakes in accordance with installation instructions.

‡ 110 MPH is standard with 4-nail application. 130 MPH is applicable only with 6-nail application and Owens Corning® Starter Shingle product application along eaves and rakes in accordance with installation instructions.

†† Includes TruDefinition® Duration MAX®, TruDefinition® Duration® COOL Plus, TruDefinition® Duration® COOL, TruDefinition® Duration® Designer, TruDefinition® Duration FLEX\*\*\*, TruDefinition® Duration STORM\*\*\*, Duration® Premium, and TruDefinition® Duration® Shingles.

††† Includes TruDefinition® Oakridge® Shingles.

1 Available regionally but not available on all product lines. See product guide or visit [www.owenscorning.com/roofing](http://www.owenscorning.com/roofing) for availability in your zip code.

\*\*\* 25-year AR coverage requires the use of Owens Corning® Berkshire®, DecoRidge®, DuraRidge®, ImpactRidge®, ProEdge®, or RIZERidge®, Hip & Ridge Shingles. If a qualifying Owens Corning® manufactured ridge product is **not** used, the AR warranty period is reduced from 25 to 10 years, and the non-prorated period will be 1 year.

NOTE: When properly installed, Owens Corning® Hip & Ridge shingle warranty terms will match with the corresponding roofing shingle. (See specific Owens Corning® Hip & Ridge Shingle installation instructions for details.)



**OWENS CORNING ROOFING AND ASPHALT, LLC**

ONE OWENS CORNING PARKWAY  
TOLEDO, OH 43659 USA

1-800-GET-PINK®

[www.owenscorning.com/roofing](http://www.owenscorning.com/roofing)