

TAKING CARE OF YOUR HARDWOOD FLOOR:

DO:

- Wipe up spills immediately. • Vacuum, sweep or dust mop your hardwood floor once a week, or more, if needed. The vacuum head must be brush or felt, and a wand attachment is preferable. Do not use the beater bar.
- Use doormats at entrances to collect dirt & moisture to prevent it from being tracked onto the floor.
- Area rugs are recommended in front of kitchen sinks, at all pivot points and within high-traffic areas. The rugs must be made of a breathable material to prevent moisture entrapment.
- Place runners and area rugs (with slip-resistant backings) along high-traffic areas.
- Keep animal nails trimmed to prevent finish scratches. • Avoid rolling heavy appliances and furniture on the floor to prevent surface damage. Use plywood, hardboard underneath these items when moving them.
- Use furniture leg protector pads under all furniture legs.
- Replace hard, narrow furniture rollers with wide rubber rollers.
- Keep the relative humidity in your home between 40% and 55%.
- Protect your floor from direct sunlight.

DON'T:

- Do not use any of the following products (or products similar in nature) on your floor: ammonia based cleaners, acrylic finishes, wax based products, detergents, bleach, polishes and oil soaps, abrasive cleaning soaps or acidic materials such as vinegar.
- Do not use Steam Cleaners on hardwood floors. This will void hardwood warranty.
- Do not allow water to stand on your floor for any length of time – wipe up immediately.
- Do not walk across your floor in poorly maintained shoes with heel taps, spiked heels or with any sharp object protruding from your shoe.
- Do not allow furniture to rest on the floor on small metal tips or hard domes.
- Do not use rubber, foam back or plastic mats as they may trap moisture and possibly discolor your floor.
- Do not use vacuums with beater bars or hard heads.

HARDWOOD FLOOR CARE QUICK FIX TIPS

Spills and Tracked-in Dirt

- Clean immediately.

- Apply Hardwood Floor Cleaner lightly to the surface and wipe with a sponge mop or a soft cloth.
- Excess cleaner that does not evaporate immediately should be dried with a clean towel. No rinsing is necessary.

Spots Caused by Food, Water or Animals

- Apply Hardwood Floor Cleaner to a clean soft cloth.
- Rub the area to remove the stain or spot.
- Stubborn spots may require additional cleaning with mineral spirits, followed by cleaning with Hardwood Cleaner

Grease/Lipstick/Crayon/Ink Spots/Rubber Heel Marks

- Apply Hardwood Floor Cleaner to a clean soft cloth.
- Rub the area to remove the stain or spot.
- If stain remains, rub with a cloth dampened with mineral spirits and then clean the area with a Hardwood Floor Cleaner.

Chewing Gum, Candle Wax

- Apply a sealed plastic bag filled with ice on top of the deposit.
- Wait until deposit becomes brittle enough to crumble off.
- After deposit has been removed, clean entire area with Hardwood Floor Cleaner

Minor Abrasions/Scratches

- Use Touch-Up Kit in smaller areas.
- Apply Hardwood Floor Finish when larger areas are reconditioned.

Deep Scratches/Gouges

- Individual planks or strips that are heavily gouged or damaged can be replaced by a professional flooring installer.
- If needed, the entire floor can be refurbished by applying one or more coats of a Hardwood Restore Floor Finish

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