



**FAA CRS # 821R051D / EASA 145.6857**

## **WARRANTY POLICY**

AvGen Aerospace Services Corp. offers warranties in respect to the repair and overhaul of aircraft components.

AvGen Aerospace Services Corp. warrants that all work accomplished will be free from defects resulting from faulty workmanship and/ or faulty materials in replacement of spare parts used during the repair or overhaul procedure.

Obligation under warranty however, will be limited to repairing or replacing any components that is returned within the stipulated warranty period, and is limited to the assemblies that were replaced at time of repair or overhaul. No other warranties shall be expressed or implied by law or otherwise, and no further obligation or liability shall be incurred by AvGen Aerospace Services Corp. by reason of sale or use of any such product. In no event shall AvGen Aerospace Services Corp. be liable for special or consequential damages. AvGen Aerospace Services Corp. shall not be responsible for equipment removal, examination, reinstallation, or transportation.

AvGen Aerospace Services Corp. shall not be obligated hereunder, if inspection discloses the apparent defects are due to tampering, improper handling or use, improper operation or storage, or otherwise not maintained in accordance with the published instructions, or if any attempt is made to repair seemingly defective components.

### **REPAIRS**

AvGen Aerospace Services Corp. liability hereunder is conditioned on defects becoming apparent within twelve (12) months from date of shipment of such item to the first user. For power generation components warranty coverage will eighteen (18) months from date of shipment of such item to the first user. This warranty does not give full coverage on any failure during this time period, but is limited to the repair or replacement of the parts and / or sub-assemblies replaced during the service performed. Following the warranty repair by AvGen Aerospace Services Corp. the warranty shall once again commence from the date received by the customer

### **OVERHAUL**

AvGen Aerospace Services Corp. liability hereunder is conditioned on defects becoming apparent within eighteen (18) months from date of shipment of such item to the first user. For power generation components warranty coverage will twenty four (24) months from date of shipment of such item to the first user. This warranty covers labor & parts previously replaced by AvGen Aerospace Services Corp. at time of overhaul. Following the warranty repair by AvGen Aerospace Services Corp. the warranty shall once again commence from the date received by the customer

### **SHIPPING**

Any component returned to AvGen Aerospace Services Corp. for warranty consideration must be shipped via prepaid transportation. Any component damaged in shipment must be reported to and/or inspected by the

common carrier, and a written report made of damages must be made at the receiving destination. AvGen Aerospace Services Corp. shall not be held liable for shipping damage or related consequential damages.

### **EXCLUSIONS TO WARRANTY**

Warranties for components that have been subjected to misuse, neglect, or contamination; damaged by accident; rendered defective by improper storage, installation, removal, operation, or maintenance; by aircraft or aircraft wiring.

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