



Date: April 1, 2021

Business address: Airdrie, Alberta

At Elevated Canine, the health of our employees and customers are important to us. We have created this document to clarify the actions that Elevated Canine will take in order to ensure the wellbeing of everyone in our place of business and community. This document can be found on our website as well as in person and will regularly be updated by Elevated Canine Staff. Should you have any questions, recommendations or concerns, please contact us at 403-923-7144 or info@elevatedcanine.ca.

PHYSICAL DISTANCING MEASURES

Elevated Canine will always ensure the physical distancing of 2 meters (6 feet) for both our clients and employees during both private and group classes. If this distance cannot be maintained, all parties will be required to wear a mask or face covering unless exempt. Should you have any questions, recommendations or concerns, please contact us at 403-923-7144 or info@elevatedcanine.ca.

The following physical distancing measures are in place:

- Clients and employees will not be permitted to congregate in groups;
- Clients and employees will avoid common greetings, such as handshakes;
- Designated employee will monitor adherence to physical distancing requirements;
- The number of employees and customers on-site will be restricted;
- Clients may partake in their activity while maintaining physical distancing requirements;
- Digital forms, reports, documents will be utilized. If paper is necessary – hand sanitizer and disinfecting wipes will be used.

The following employee(s) is(are) responsible for monitoring adherence to physical distancing requirements:

Amy Cole

Ashley MacLeod (Hynum)

CLEANING AND DISINFECTION PROCEDURES

Elevated Canine has developed cleaning protocols to ensure that all common touch points are cleaned and disinfected as needed. Health and Safety is a responsibility that belongs to everyone. Should you have any questions, recommendations or concerns, please contact us at 403-923-7144 or info@elevatedcanine.ca.

The following cleaning and disinfection procedures are in place at this location:

- Elevated Canine will ensure that all the necessary supplies such as: minimum 60% alcohol-based hand sanitizer; cleaning and disinfecting supplies and personal protection equipment are available as appropriate.
- Employees cleaning the touch points should read and follow manufacturer's instruction for safe use of cleaning and disinfection and use products according to the label directions and instruction from manufacturer.
- Clients will use their own equipment (leashes, collars, etc.) in order to avoid shared items whenever possible.



The following cleaning and disinfection supplies are available at this location:

Disinfecting wipes, hand sanitizer and disposable masks will be kept on hand by Elevated Canine employees. If clients require any of these items, please notify an employee.

The following employee(s) is(are) responsible for the monitoring of supplies to ensure stock is maintained during operating hours:

Amy Cole

Ashley MacLeod (Hynum)

EMPLOYEE WELLNESS AND HYGIENE

Elevated Canine will ensure that all employees are informed of the best practices to encourage proper hygiene etiquette. Additionally, the necessary products and equipment will be available for employees and clients to follow these best practices. Employees will not be working if any illness arises.

The following employee wellness and hygiene procedures are in place:

- Avoid touching your eyes, nose or mouth with unwashed hands;
- Cover your mouth and nose with a tissue when you cough or sneeze and throw the used tissue in the trash and wash or sanitize hands;
- Wearing a mask or face covering indoors or when physical distancing is not possible;
- If you do not have a tissue, cough or sneeze into your elbow, not in your hands and then wash your hands immediately afterwards;
- Respect the 2-meter physical distancing measures with all your colleagues and clients;
- Handshakes, hugs and direct contact are not permitted;
- Avoid contact with people who are sick

Should a client or employee feel unwell (i.e. cough, fever, shortness of breath, runny nose, or sore throat), or think that they have come into contact with someone with COVID-19, or have someone from the household return from travelling abroad:

- Contact information may be provided for contact tracing and reporting to Alberta Health Services, OHS, WCB or other agencies as required.
- If you have symptoms or think that you might have COVID-19, please use Alberta's online assessment to arrange testing and get tested.
- Please notify Elevated Canine at 403-923-7144 or info@elevatedcanine.ca.
- Albertans are legally required to isolate for 10 days if they have a COVID-19 symptom that is not related to a pre-existing illness or health condition, and 14 days if they recently returned from international travel or are a close contact of someone with COVID-19.

The following employee hygiene equipment and products are available at this location:

- Disinfecting wipes, hand sanitizer and disposable masks will be kept on hand by Elevated Canine employees. If clients require any of these items, please notify an employee.



The following employee(s) is(are) responsible for the monitoring of supplies to ensure stock is maintained during operating hours:	
Amy Cole	Ashley MacLeod (Hynum)

SCREENING OF EMPLOYEES BEFORE EVERY SHIFT

Elevated Canine will pre-screen all those who are attending private or group classes. This pre-screening will be contactless. This pre-screening will be to visually check if the employee displays any symptoms.

- These protocols include:
 - Instructing employees to use [Alberta Health Services self-assessment tool](#) if they need help determining whether they should get tested;
 - Requiring the employee to go home to self- monitor should they show reasonable signs of symptoms;

The following employee(s) is(are) responsible for pre-screening employees at the beginning of their shifts:

Amy Cole	Ashley MacLeod (Hynum)
----------	------------------------