



General Background

- NV Energy will be converting the existing propane system in Rainbow Bend to a natural gas system.
- This conversion is scheduled to happen in Summer to Fall of 2023
- As part of this conversion, some of the appliances in your home may need to be either converted or replaced.

How will you know what appliances are being replaced or converted?

- An NV Energy representative either has or will complete an appliance survey on your home.
- The survey took the following criteria into account:
 - Is the appliance more than 15 years old?
 - Can a new appliance aperture be obtained?
 - Does this appliance meet code?
 - If the appliance does not meet code can it be brought up to code?
- A letter will be mailed to each resident with a list of the appliances that will be replaced or converted including the survey that was completed. NV Energy asks that the resident confirms that this information is still correct as NV Energy will take that into account when ordering appliances.

What type of appliance will I receive?

- NV Energy will provide a similar appliance that is new, energy star rated, and is the same color as the stove that is being replaced.

Conversion Process

- The conversion will take 2-8 hours only result in a temporary loss of service for each customer.
- The conversion will take place in sections of approximately 10 homes
- The homeowner or a representative will need to be available or their home will not have gas service until the conversion can be completed.
- The work will be completed Monday-Saturday
- Notification will occur ahead of time with a door hanger giving an approximate schedule.
- A reminder notification will be given a few days ahead of time.

Additional questions?

- NV Energy will be at the April 30th open house.
- Email Lockwood@nvenergy.com
- NV Energy will set up a phone number for additional questions