



SALES TERMS AND CONDITIONS

- **Orders:** No minimum order requirement. All items must be ordered by their catalog number. Please specify finish desired where more than one is available. Orders are subject to approval and acceptance at AITI LED.
- **Prices:** Prices are subject to change without notice.
- **Specifications:** Subject to change without notice.
- **Terms in USA Territories:** Net 30 days on approved credit. 1½% per month will be assessed on past due invoices. Any account submitted for collection is subject to reasonable attorney fees and costs. No freight allowance.
- **Terms in International Territories:** No Terms. 100% up front. No freight allowance.
- **Freight:** Transportation costs will be prepaid and added to customer's invoice.
- **Credit Policies:** All requests for an open account are subject to credit approval. Customers must complete a credit application and allow at least one week for processing. To expedite your initial order, please send a check for full amount or pay C.O.D. First time buyers need to pay 100% for the first order regardless of credit.
- **Cancellations:** Cancellation of orders will be accepted only if made in writing and received prior to shipment of order. Verbal order cancellations will not be accepted. **Custom-made equipment or special orders may not be cancelled after **Release of Order** to manufacturing. Custom orders require 50% deposit at time of order and 50% before shipping. Custom orders can not be canceled.
- **Claims:** All claims must be made within ten (10) days of receipt of shipment. All AITI LED merchandise is inspected prior to shipping. Our liability ceases upon acceptance of merchandise by the carrier. All claims must therefore be filed with the carrier. **DO NOT DEDUCT** for damaged merchandise when paying invoices, as carrier reimburses the consignee.
- **Returns:** No merchandise may be returned without prior written authorization. This authorization will be issued at AITI LED discretion and must be requested by the customer within 30 days of the original shipment date. All returns will be subject to a minimum 25% restocking charge, except on products considered by the manufacturer to be defective in workmanship and materials. Custom-made equipment or special orders may not be returned except for defects proven to be the manufacturer's responsibility.
- **Limited Warranty:** All fixtures and products manufactured by AITI LED are warranted to be free from defects in workmanship and material, as manufactured, for a period of one full year from date of invoice, unless otherwise stated in this catalog. Our warranty covers only replacement or repair at our factory of the defective part(s), to the original purchaser. AITI LED reserves the right to issue credit, repair or replace the defective merchandise, at our option, upon receipt of written notification by the purchaser of the alleged defect, within the warranty period.
AITI LED further reserves the right to refuse to honor the above warranty for any product(s) altered, improperly installed in applications for which not intended.