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PLM Implementor

Let our team of experienced PLM users help you connect the dots of PLM software. Our subject matter experts can work with you and your software provider to design your PLM solution utilizing industry best practices, transitioning your existing processes and procedures to achieve a successful implementation.

Benefits of working with our experienced Team:

- Provide comprehensive system design guidance that can reduce design revisions
- Assist in the transition of your existing processes and procedures into the PLM application
- Moderate RACI sessions and create value stream maps
- Incorporate your business rules into your PLM design
- Help you manage expectations throughout the project
- Become integrated active members of your project team
- We have served on numerous PLM project teams and have performed all aspects of a PLM implementation from the selection process through continuous improvement
- Provide IT support

PLM System Testing

We help you create the system test plan and maintain the testing log. We assist with system testing and identifying issues for resolution.

Benefits of working with our experienced Team:

- Develop a robust and effective testing strategy
- Efficient testing support
- Creation of comprehensive test scripts



PLM Training Materials

We create detailed job aids customized for your PLM system design. Our step-by-step instructions incorporate your business rules to guide users through complex PLM processes. User-friendly and searchable job aids include screenshots to further simplify the user experience.

Benefits of working with our experienced Team:

- Achieve successful user adoption thru comprehensive training materials written clearly so users understand how to work in the PLM system
- Create training materials to connect your business rules and value stream mappings within your system
- Promote change management and user engagement through organized and simplified references
- Materials are written by system users

PLM User Training

Most new system implementation projects fail because of lack of end user adoption. Therefore, quality user training is a pillar of successful system adoption. We provide train-the-trainer and end user training tailored to your PLM solution, or we can support your internal training programs. We provide on-site or web-based training to suit your needs.

Benefits of working with our experienced Team:

- Design, conduct and organize training programs to develop employee competence, improving productivity
- Training is performed by R&D professionals who can relate to trainees and their responsibilities, improving the training experience
- Our trainers are former users of PLM software
- Training sessions are role based and personalized to develop the learners' proficiency
- Manage training records to document employee learning and development
- Provide system admin training
- Can provide one-on-one sessions to improve understanding if needed



PLM Training Subscriptions

Our training team can provide on-going new user training and refresher training on a subscription basis. Training can be on site or web based.

Benefits of working with our experienced Team:

- Design, conduct, and organize training subscriptions to improve employee performance by increasing and honing skills
- Can provide specialized one-on-one training for those struggling with the challenges of change
- Provide deeper learning for system admins
- On-boarding new PLM users
- Refine training documents to reflect system upgrades and changes
- Improve user adoption
- Customized subscriptions and training programs
- Known expense for budget planning
- Manage training records to document employee learning and development
- Consistency in user training
- Reduces strain on your resources

PLM Admin Support

Once a PLM implementation is completed, someone in the business will become the system owner. This role is often thought of as simply maintenance of the system. However, your business is changing, and you need to prepare your PLM system for this future change. We guide you on continuous improvement of your PLM system to maximize your investment.

Benefits of working with our experienced Team:

- We work with you to create a vision to improve your PLM system to adapt to business changes, maximizing your investment
- We support the admin in the management of the system improvement log and its activities
- Customized admin training and support
- System enhancements and upgrade support
- Provide guidance of system tools and functionality to optimize PLM

Data Migration

Whether you are transferring data from a legacy system to PLM or integrating a new business acquisition into your systems, our data experts can ensure an efficient migration of your trusted data using our proven 6 step process. No matter how sound the PLM logic, the results will be unreliable if the migrated data is incorrect.

Benefits of working with our experienced Team:

- Having completed many data migration projects, we have refined the data migration process
- Our proven 6 step process below yields a timely and efficient migration in addition to increased confidence in the PLM system
 - Plan
 - Gather
 - Prepare
 - Validate
 - Load
 - Validate System
- Data cleansing is a crucial step in good quality data migration
- Our team can migrate your total data portfolio including ingredients, formulas, packaging, substances, and supplier information
- Users who are confident in the PLM data are more likely to adopt the new system
- Eases the burden on your resources

Ongoing Data Governance

After your PLM data migration and go-live, data governance is often forgotten. Maintaining a good data product is crucial to successful system adoption and data output confidence. We create strategies and guidance on how to execute this on-going initiative.

Benefits of working with our experienced Team:

- Our team has industry knowledge and experience to guide you on maintaining a good data product
- Data requires constant governance and maintenance to preserve quality
- We can guide you to effectively utilize PLM system tools to achieve consistency in data
- Provide strategy guidance
- Quality data fosters trust, upholding user confidence and maximizing ROI



Regulatory Consulting

Our regulatory and scientific affairs professionals have over 20 years' experience and can provide guidance on compliance, labeling and other ad hoc regulatory projects. We have global experience and can guide you through the challenging and ever-changing regulations.

Benefits of working with our experienced Team:

- We have the tools and resources to guide you on global regulations
- Reduces the resource strain on your regulatory team
- Perform risk assessments
- Decrease workload of your compliance team

Product Development Consulting

Our R&D specialists have over 25 years of product development experience from benchtop formulation to commercialization, including reformulation for product improvement, cost savings, and waste reduction. Collaborate with product development experts for help with troubleshooting, ingredient selection, formulation, sensory evaluation, specification writing, plant testing, process development, and commercialization.

Benefits of working with our Team:

- Adds another resource, especially during emergencies, such as supply chain interruptions
- Tap into our sizeable supplier network across multiple ingredient categories
- Troubleshooting expertise to promptly resolve your issues



Strategy Planning

Our experience can help create your strategic plan to align with your organization's goals. We analyze your processes and tools and provide recommendations for improvements in the areas of product development, quality, and regulatory. Our team can help you set up best practices to achieve business objectives.

Benefits of working with our experienced Team:

- We assess your current processes, help identify your business goals, and provide gap analysis to realize your vision
- Moderate RACI and SWOT analysis sessions
- Review your existing tools and programs and recommend improvements such as updating your supplier questionnaire to enhance your raw material approval process
- Review current workflows and identify opportunities for improvement

Food Safety & Training

Our food safety team has over 30 years of experience. Let us help you meet FSMA requirements by collaborating with our team to improve your programs and procedures. Additionally, we can develop and conduct employee training programs.

Benefits of working with our experienced Team:

- Assess programs and procedure to align with FSMA requirements
- Develop a training curriculum including allergens and GMPs
- Conduct food safety or other required annual training
- Ease resource constraints
- Training subscriptions are offered