Reliance Controls, the leading manufacturer of portable generator transfer switches and panels, power inlet boxes, power cords, plugs, connectors and hundreds of other lighting and appliance control devices, is pleased to announce the opening of its new Reliance Distribution Center in London, Ontario. This facility will service the Canadian market on a factory direct basis. Fennell Marketing & Sales Ltd., will serve as the representatives for Reliance across Canada. Their Contact info can be found below. The Standard lead time for this warehouse will be 7 working days. Below is the address of the warehouse as well as attached Pick Up/Will Call instructions:

**Reliance Controls London, Ontario Warehouse**

**3 Buchanan Court**

**London, ON N5Z 4P9**

All orders should be sent to Reliance Controls: [orders.ca@reliancecontrols.com](mailto:orders.ca@reliancecontrols.com)

(800) 634-6155, or Fennell Marketing & Sales Ltd: [fennellmarketingandsales@gmail.com](mailto:fennellmarketingandsales@gmail.com)

Your order will be processed by Reliance and shipped out of London, ON. You will be invoiced in USD direct from Reliance Controls in Racine, Wisconsin (Duty and brokerage included in USD price. USD does not include applicable taxes.). If you have any questions, please do not hesitate to contact me (Brad Hext) or Fennell Marketing & Sales (Jarrett Fennell).

**Brad Hext**

National Sales Manager

(262) 389-0115 bhext@reliancecontrols.com

Reliance Controls

**Jarrett Fennell**

Vice President

(705) 828-3877 fennellmarketingandsales@gmail.com

Fennell Marketing & Sales Ltd.,

**Warehouse Location and Appointment Information**

Shipping & Receiving

North American Brands Inc.

3 Buchanan Court London, Ontario N5Z 4P9

Shipping entrance is located off Buchanan Court / Office Entrance is located off Pond Mills Road

**Warehouse Contacts**

Schedule Pickups 1-866-890-2995 Ext 232

Warehouse Manager 1-866-890-2995 Ext 231

Fax Number 519-680-0387

**Warehouse Hours of Operation**

7:00 A.M. to 3:30 P.M. Monday through Friday

3:30 P.M to 5:00 P.M by appointment only

**Observed Holidays:**

New Year's Day Family Day Canada Day Good Friday

Victoria Day Labour Day Thanksgiving Day Christmas Day

Boxing Day New Year's Day

**Pick Up Procedures**

1. Pickups can be scheduled during regular business hours
2. Same day Pickups are available between 2:00 pm and 3:30 pm Monday through Friday.
3. If customer requires an ASN, we will provide skid counts and submit for scheduling.
4. Orders for which the Warehouse Pickup shipping option has been selected are processed in queue with all other orders. Orders are available to be picked up within one or two business days (i.e., Monday through Friday, excluding holidays).
5. Orders submitted on Friday, Saturday, or Sunday for which Warehouse Pickup has been selected will be available to be picked up on Monday.

**Catalogues and Pricing**

Enclosed please find a set of Reliance Controls catalogues and price sheet.

Prepaid freight on purchases of: $1,000 US

**For Direct Factory Order Placement and Billing, Please Fill Out the Following:**

1. Billing address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Email\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Contact name\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. Credit application (enclosed)
2. What Reliance products do you currently buy so we can forecast your usage: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_