

WATER | FIRE | MOLD | RECONSTRUCTION



NOT ALL RESTORATION COMPANIES ARE
CREATED EQUAL.



BEYOND RESTORATION. BEYOND EXPECTATION. RESTORATION REDEFINED.

As competition in the disaster restoration industry grows, it's becoming harder to tell one company from another. With so many companies making the same brand promises and promoting the same services, how can businesses and homeowners know whom to trust?

At EC Restore, we believe the difference isn't in what a company says—it's in what it delivers. That's why we're redefining the industry through a values-driven business model built on core principles. Every decision we make and every job we take on is guided by these values, ensuring a level of service that consistently exceeds expectations.

This document is more than an introduction to who we are—it's a clear answer to what sets us apart, and why EC Restore is the right choice for clients who expect more than a marketing pitch. As we work to elevate the standard of excellence in restoration, we invite you to see for yourself why not all restoration companies are created equal.

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RESTORING CONFIDENCE AND TRUST IN THE DISASTER RESTORATION INDUSTRY



“With over 40 years of experience in the restoration industry, we’ve learned that trust is earned through integrity, transparency, and follow-through. That’s why we approach every job with precision, efficiency, and an unwavering commitment to quality and customer care.”

Eric Anderson
President

In an industry where most restoration companies lean on the same generic, overused promises: trust, reliability, rapid response—EC Restore stands apart. Our goal is to deliver an experience that feels like discovering a rare gem among a pile of ordinary stones. With deep industry knowledge, unwavering integrity, and a drive to deliver unmatched results, EC Restore is redefining what an exceptional restoration experience should be.

WHAT SETS US APART?

While many companies overpromise and underdeliver, we hold ourselves to a higher standard. Integrity isn’t just a promise—it’s our foundation. Our estimates are accurate, our word is good, and our client relationships are built to last. Trust is earned through transparency, follow-through, and consistent quality. When you choose EC Restore, you’re choosing more than a restoration company. You’re choosing a long-term partner in property risk management and damage recovery.

Exceptional service starts with an exceptional team. That’s why we invest in our people, offer competitive pay, and foster a values-driven culture that attracts the best in the industry. With fair pricing, clear communication, and a seamless process, we deliver a restoration experience that sets a new standard for quality and professionalism.

NATIONAL REACH, LOCAL RESPONSE

As a CORE Elite Member—an exclusive group of top-performing restoration contractors—we have more capacity than most of our competitors to handle large-scale commercial or residential losses. Whether it’s a major fire, storm, or natural disaster, our team is ready. With a nationwide network on call, we can quickly mobilize additional crews, equipment, and support whenever the job demands it.

OUR CORE VALUES



Our core values define how we operate—driving our commitment to our clients, our team, and the quality of our work. Professionalism, Collaboration, Quality, Dependability, Friendship, and Compassion guide every decision we make, ensuring we deliver on our promises with integrity and teamwork. From start to finish, we provide reliable service you can count on, restoring both properties and confidence.



PROFESSIONALISM

Professionalism means personal responsibility, reliability, and meticulous attention to every aspect of our work.



COLLABORATION

Collaboration drives success. We rely on strong relationships, ongoing communication, and teamwork to achieve the best results.



QUALITY

Quality speaks for itself. Our commitment to excellence is reflected in every project, always striving to exceed expectations.



DEPENDABILITY

EC Restore delivers timely responses, steadfast service, and consistent results—providing reliability when you need it most.



FRIENDSHIP

Trust built over time: Since 1983, EC Restore has fostered lasting relationships through kindness, reliability, and genuine care.



COMPASSION

Caring beyond the repair: At EC Restore, compassion guides us—we restore properties while supporting our clients every step of the way.

OUR SERVICES RESTORE—OUR PEOPLE MAKE THE DIFFERENCE

Most disaster restoration companies also offer similar services—but not every company delivers them with the same level of care and expertise. The difference isn't just in the tools or techniques; it's in the people performing the work. A team that feels undervalued, underpaid, and disrespected will never give their best. At EC Restore, we do things differently. We invest in our technicians, offering competitive wages, strong benefits, and a workplace built on respect. When people feel valued, they work with pride—and that's why our service stands above the rest.



FIRE | SMOKE | SOOT

Demolition, debris removal, property securement, appropriate mitigation measures to prevent further damage, odor elimination, contents cleaning and storage, and full reconstruction and repair.



WATER | FLOOD | SEWAGE

Water extraction, debris removal, structural drying, sanitation, mold prevention, contents cleaning and storage, and full restoration to repair damage from burst pipes, flooding, and toxic water sewage backups.



MOLD REMEDIATION

Containment, moisture control, mold removal, air filtration, surface cleaning, structural drying, and full restoration to prevent regrowth and repair mold-damaged areas.



BIOHAZARD CLEANING

We follow all state and federal health regulations to safely sanitize, deep clean, and disinfect surfaces exposed to biohazards and bloodborne pathogens. This process includes containment, odor removal, and hazardous waste disposal.



REPAIR | RECONSTRUCTION

Skilled licensed general contractors assess damage, develop restoration plans, and execute repairs efficiently, ensuring safety, functionality, and quality craftsmanship to bring damaged properties back to pre-loss condition.



DUCT | VENT CLEANING

Expert commercial duct and dryer vent cleaning ensure clean airflow, system efficiency, and fire hazard reduction. Process includes a thorough inspection, debris removal, deep vacuum extraction, sanitizing, and air pressure flushing.



OUR LEADERSHIP



ERIC ANDERSON
PRESIDENT

ERIC Anderson, a visionary leader and creative thinker, has driven EC Restore's expansion across Southeastern New England, strengthening its reputation for excellence in disaster restoration, insurance reconstruction, and related home services. Known for his innovative approach and ability to turn challenges into opportunities, he continues to build trust and fuel growth in a highly competitive industry.

Committed to building a top-tier team, Eric fosters a culture of integrity, professionalism, openness, and respect ensuring each individual

knows their value. His leadership emphasizes customer engagement, operational efficiency, and integrating healthy work-life balance practices.

Beyond EC Restore and industry certifications, Eric holds a B.A. from Tufts University and an MBA in Business Management from Bryant University. He served as a faculty member at Providence College from 2011 to 2015, where he taught a course on entrepreneurship. He leverages his expertise in entrepreneurship to implement meaningful improvements in the restoration field.



ERIKA DEAN
VICE PRESIDENT

ERIKA Dean is a trailblazer in the insurance and restoration industries, bringing nearly two decades of expertise to a field traditionally dominated by men. As Vice President of Operations at EC Restore, she leads mitigation, reconstruction, and renovation services across all locations—drawing on her unique background in both insurance claims management and structural restoration to ensure projects are completed with precision and accountability.

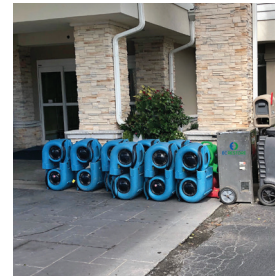
Erika began her insurance career with 15 years at Amica Mutual and GAB Robins, gaining deep expertise in coverage interpretation, policyholder advocacy, and claims resolution. In 2016, she transitioned to restoration, joining Enviro Clean as Operations Director, where she expanded services and improved systems. She later

became Director of Administration & Business Development before moving into her current leadership role.

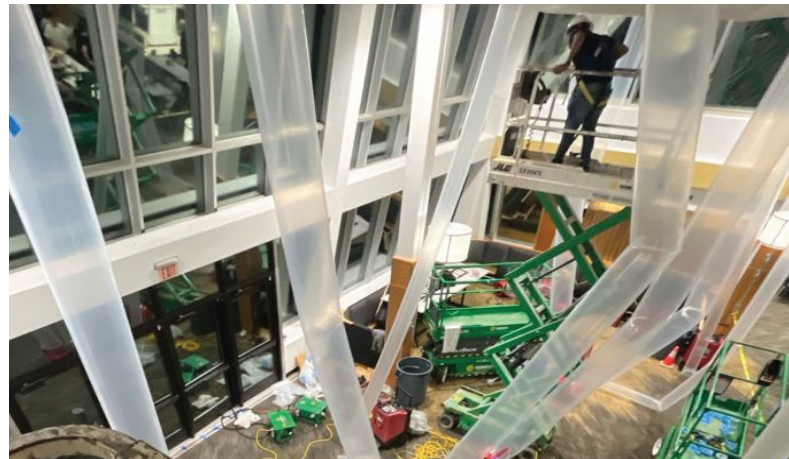
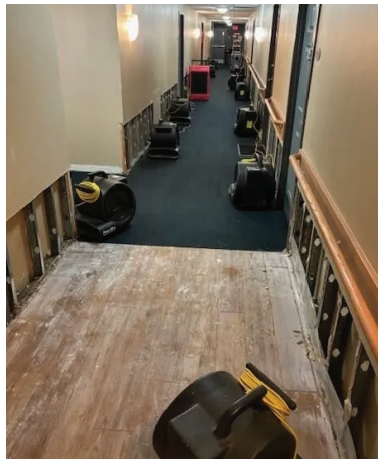
Erika's dual experience in insurance and restoration allows her to confidently guide clients through complex losses—from damage assessment to full reconstruction.

She holds an MBA from Bryant University, a BABA from the University of Florida, the AIC designation, and a Massachusetts Construction Supervisor License (2024).

Combining technical knowledge with a client-focused approach, Erika is known for her professionalism, responsiveness, and care, qualities that make her a trusted partner for EC Restore clients managing critical infrastructure and high-stakes environments.



Designated emergency response parking for EC Restore at a major New England university. Below: Structural drying in progress within a commercial building's hallway, and high-ceiling cavity drying using poly tubing attached to dehumidifiers and air movers at another university site.



CERTIFIED, EQUIPPED, AND READY TO RESPOND 24/7

Our fleet is fully stocked with commercial-grade equipment, ensuring a fast, effective response to any type of property loss. We serve healthcare, education, hospitality, property management, municipalities, and industrial sectors. We strive to minimize disruption and to restore operations quickly so your facility stays on track.

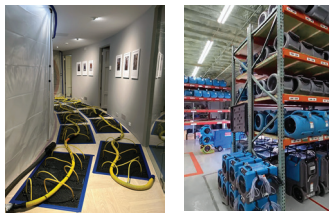


GENERAL & LARGE LOSS SUPPORT

- Trailer-Mounted Drying Equipment
- Desiccant Trailers
- Dry Smart Convection-Drying Trailer
- Portable & Trailer-Mounted Generators
- Temporary Climate Control-Heating & Cooling
- Storage Containers & Racking Systems
- Lifts & Scaffolding
- Load Banks (Generator Load Testing)
- Fuel Storage & Distribution Systems
- Portable Lighting / Light Towers
- Pallet Jacks & Forklifts
- Commercial HEPA Air Conditioners
- Job Management & Estimating Software
- Moisture Mapping &
- Project Documentation Software
- 3D Imaging Equipment

WATER MITIGATION

- Industrial-Grade Dehumidifiers (LGR, Desiccant)
- High-Capacity Air Movers
- Water Extraction Units -Truck-Mounted and Portable
- Weighted Extraction Units
- Injectidry & Wall Cavity Drying Systems
- Moisture Meters
- Thermal Imaging Cameras
- Negative Air Machines (Air Scrubbers)
- HEPA Vacuums & Filters
- Drying Chambers & Containment Barriers



FIRE & SMOKE RESTORATION

- Ozone Generators
- Hydroxyl Generators
- Thermal & ULV Foggers
- Sponges & Dry Cleaning Sponges
- Soot Sponges / Soot Removal Systems
- Industrial Degreasers & Cleaning Agents
- Duct Cleaning Equipment
- Media Blasting Equipment
- Ultrasonic Cleaning Equipment



MOLD REMEDIATION

- HEPA Air Scrubbers
- Negative Air Machines
- HEPA Vacuums
- Encapsulation Sprayers
- Containment Barriers & Zip Walls
- Commercial Dehumidifiers
- Green Antimicrobial Solutions
- EPA-Registered Fungicidal Cleaners
- Duct Cleaning Equipment
- Anemometers / Airflow Meters
- Borescopes / Inspection Cameras
- Dry Ice Blasting Equipment

BIOHAZARD & TRAUMA

- Bloodborne Pathogen Cleanup Kits
- OSHA Compliant PPE
- Biohazard Waste Disposal Containers
- ATP Testing Devices
- Hospital Grade Disinfectants
- Electrostatic Sprayers
- Sealed Containment Barriers
- Decontamination Chambers
- Mobile Sink Units

CERTIFIED, EQUIPPED, AND READY TO RESPOND 24/7

EC Restore's technicians and project managers are licensed and certified to handle everything from major commercial losses to residential restorations. We don't cut corners to gain a profit. We follow strict industry standards, safety regulations, and insurance requirements to ensure top-quality work that continually exceeds expectations.

WATER DAMAGE RESTORATION

IICRC WRT-Water Damage Restoration
IICRC ASD-Applied Structural Drying
IICRC AMRT-Applied Microbial Remediation
IICRC CDS-Commercial Drying Specialist

FIRE DAMAGE RESTORATION

IICRC FSRT-Fire and Smoke Restoration
IICRC OCT-Odor Control
IICRC CCT-Carpet Cleaning

MOLD REMEDIATION & AIR QUALITY CERTIFICATIONS

IICRC AMRT-Applied Microbial Remediation
OSHA Respiratory Protection Certification
NADCA ASCS-Air System Cleaning Specialist

CONSTRUCTION & REPAIR

IICRC RRT-Carpet Repair and Reinstallation
IICRC HST-Health & Safety Technician
EPA Lead-Based Paint Renovation, Repair, and Painting
OSHA 10-Hour Construction Safety

GENERAL CONTRACTING

RI GC-21920
RI MPA 397-Disaster Recovery Services
RI Lead Renovation Firm: LRF00232
CT-NHC-0017705
CT-HIC-0631667
MA-Construction Supervisor

BIOHAZARD & TRAUMA

CBRT - Certified Bio-Recovery
OSHA 29 CFR 1910.1030-Bloodborne Pathogens
EPA Hazardous Waste Operations and Emergency Response

INSURANCE INFORMATION

Commercial General Liability: Nautilus Insurance Group
Workers Compensation and Employers' Liability: Beacon Mutual Insurance



Contract Holder

A **CORE ELITE** MEMBER



The HVAC Inspection, Cleaning
and Restoration Association

OUR PROCESS



1

IMMEDIATE ALERT

Call or email us 24/7 to report your emergency. Our lines are always open—day, night, or holiday.



REPORT A LOSS

24/7 EMERGENCY LOSS LINE: 888-231-3130

NON-EMERGENCY EMAIL: newloss@ecrestore.com

2

RAPID ON SITE RESPONSE

Our Emergency Response Team arrives onsite within 90 minutes to assess the situation firsthand.

3

DAMAGE ASSESSMENT & REPORTING

We evaluate the extent of the damage—water, fire, storm, or biohazard and provide a clear, detailed report.

4

DISPATCH EMERGENCY MITIGATION TEAM

Our expert emergency mitigation team deploys with cutting-edge equipment to mitigate damage such as safeguarding contents, extracting water, boarding up and securing the property, or removing hazards.

5

DETAILED REPAIR PLAN & AGREEMENT

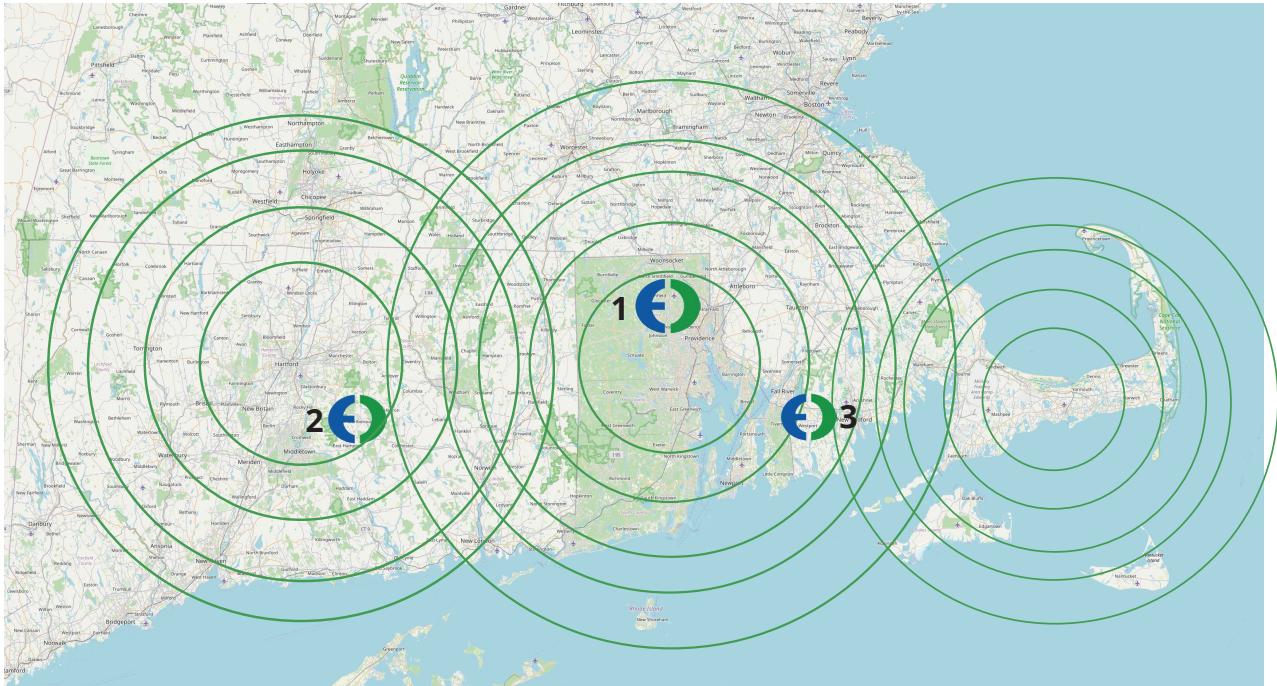
We craft a comprehensive repair scope and cost estimate, working directly with your insurance company or you to reach an agreement.

6

CONSTRUCTION, REBUILD & FINAL INSPECTION

Our reconstruction crew restores your property to pre-loss condition—or better—followed by a meticulous final inspection to guarantee excellence.

SERVICE AREA — CT | RI | MA



OFFICE LOCATIONS

Headquartered in Smithfield, Rhode Island, with additional locations in Marlborough, Connecticut, and Westport, Massachusetts, EC Restore is strategically positioned to respond quickly to large-scale property losses. Equipped with commercial-grade tools and offering 24/7 emergency response, we provide expert service throughout Rhode Island; central and eastern Connecticut; and eastern, southeastern, central, and portions of western Massachusetts.

1. Headquarters: 41 Cedar Swamp Road, Smithfield, Rhode Island 02917
2. 9 Austin Drive, Marlborough, Connecticut 06447
3. 111 Forge Road, Westport, Massachusetts 02790



COMMERCIAL EXPERTISE



HEALTHCARE



SCHOOLS



MUNICIPAL



PROFESSIONAL
BUILDINGS



APARTMENT/CONDO
COMPLEXES



RETAIL/HOSPITALITY

A HIGHER STANDARD OF COMMERCIAL RESTORATION

Property damage is never just about the building. For commercial and public spaces, it can mean halted operations, safety concerns, and serious financial risk. EC Restore understands the severity of these challenges and brings unmatched expertise and precision to complex losses, resolving them with minimal disruption and maximum professionalism.

WE'RE NOT A FRANCHISE OR CALL CENTER. WE ARE YOUR PARTNER.

EC Restore is a certified commercial loss specialist with the capacity and care to manage large-scale restoration projects the right way—from industrial-grade desiccant trailers to truck-mounted equipment and access to national response resources through the exclusive CORE Elite Network. But more than that, we're a partner, collaborating with you to minimize business interruptions and offering added value through pre-loss planning, property walkthroughs, risk management insights, and ongoing support. We hold ourselves to the highest operational and ethical standards because that's what true partnership looks like.

For over 40 years, we've minimized interruptions and safely helped restore business operations for the following industries:

- Healthcare
- Education
- Government
- Theaters
- Multi-story buildings
- Facilities Management
- Property Management
- Retail/Hospitality
- Auditoriums/Places of Worship
- Food Service
- Manufacturing
- Agriculture

EC Restore isn't just restoring buildings—we're setting a new standard for commercial restoration—one that's built on urgency, expertise, and clear communication from day one. From the first call to the final walkthrough, we stay focused, communicative, and accountable. Our goal is to ensure business continuity and minimize financial loss by responding swiftly and efficiently to property damage. No inflated promises. No handoffs. Just a capable, equipped team that gets it done, fast.

OUR HISTORY



1983

Jack Anderson founded Insurance Reconstruction Services (IRS), a 24/7 disaster recovery company specializing in restoration of properties damaged by fire.



1986

Tech Design Build & Remodeling was formed to focus on additions, non-insurance renovations, and remodeling.



1993

The growing company needed a space to showcase new cabinetry, flooring, and fixtures. Greenville Kitchen & Bath provided customers with a touch, see, and feel design experience.



2002 enviro-clean, inc.

Eric Anderson, Jack's son, joined the team and opened a new division called Enviro-Clean, Inc. to address commercial and residential mold and air quality issues.



2016

After purchasing the business from his father, Eric merged IRS and Enviro-Clean Inc. into one entity: Enviroclean Restore, for a streamlined customer experience.



2025—

Under Eric's leadership, EC Restore has achieved significant milestones, including becoming a CORE Elite Member and restructuring the business with a firm commitment to its core values— a focus that will continue well into the future.



RESTORATION REDEFINED.

HEADQUARTERS: 41 CEDAR SWAMP ROAD

SMITHFIELD, RHODE ISLAND 02917

888-231-3130 | ECRESTORE.COM