

# **Return & Refund Policy - BlingKeyzShop**

Thank you for shopping with BlingKeyzShop! We value your support and want you to be fully satisfied with your purchase. Please read our Return and Refund Policy below:

## **RETURNS**

- All returns must be requested within 7 days of delivery.
- Items must be unused, in original packaging, and in the same condition you received them.
- Custom or personalized items are non-refundable and non-returnable unless defective.
- To start a return, email us at [blingkeyzshop@gmail.com](mailto:blingkeyzshop@gmail.com) with your order number and reason for return.

## **RETURN SHIPPING**

- Customers are responsible for return shipping costs unless the item is incorrect or damaged.
- We recommend using a trackable shipping method. We are not responsible for lost or damaged return packages.

## **REFUNDS**

- Once your return is received and inspected, we will notify you of the approval or rejection of your refund.
- Approved refunds will be processed to your original payment method within 5-7 business days.

## **NO RETURNS / REFUNDS ON:**

- Sale items
- Digital products (if applicable)
- Items marked as "Final Sale"
- Items damaged due to misuse or wear and tear

## DAMAGED OR WRONG ITEMS

If you receive a damaged or incorrect item, please contact us within 3 days of delivery with a clear photo and your order number. We will make it right.