Warranty information from various air conditioner manufacturers: How Clogged Filters Impact HVAC System Warranties

Amana has said that their extended service plan, Asure, "excludes: routine maintenance; air filters, duct work, external refrigeration lines---or any other items not listed in the Extended Service Agreement; Any failure or malfunctions that result from the owner's failure to perform preventative maintenance"

HELP (Homeowners Extended Labor Program) says, "Your heating and cooling **system does require preventative maintenance**. Routine preventative maintenance is required so that you will remain in compliance with the standard limited warranty provided with your equipment purchase. ----excludes: any routine preventative maintenance; Improper installation, misuse, abuse or **neglect**.

Carrier's Limited Warranty: "The company will not be responsible for: 1. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including filter cleaning and/or replacement and lubrication. 2. Damage or repairs required as a consequence of faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation. 3.---"

Also, under "IMPORTANT FACTS" "Your air conditioning system should never be operated without a clean air filter properly installed. Plan to inspect the filter periodically. A clogged filter will increase operating costs and shorten the life of the unit." And under "CHECK THE INDOOR AIR FILTER" A dirty air filter will cause excessive strain on the compressor and blower motor. This can cause the components to overheat and automatically shut down. In the worst case, the components fail and need to be replaced. TO AVOID INEFFICIENT OR FAILED OPERATION OF YOUR UNIT, CHECK THE FILTER(S) EVERY 3 TO 4 WEEKS. Replace filter(s) when necessary, or clean the filter(s) if you have the reusable type. ---- Reusable, permanent filters should be washed in a solution of cold water and mild detergent, then rinsed and thoroughly dried. THE FILTER MUST BE COMPLETELY DRY BEFORE BEING REINSTALLED.---"

TRANE:

What Does The Trane Extended Warranty Exclude?

Any routine maintenance. However, if during the performance of routine maintenance, a component is found to be faulty, and in the reasonable judgment of the Servicer, the component is expected to fail and should be replaced, the component could be covered as well as the labor to replace the component depending on the agreement coverage. *In no case will travel time be covered.*

Air filters, drain lines, condensate pumps, refrigerant lines, ducts, electrical wiring external of the equipment, or any other equipment not listed as a covered item on the Extended Warranty Agreement.

Repairs to correct failures or malfunctions that are not considered manufacturing defects, such as damage or malfunctions resulting from fire, water, storms, earthquake, faulty power supply, theft, riot, misuse, abuse, or the improper selection, installation, or application of the equipment.

[Trane recommends that routine maintenance be performed as recommended in the owner's manual to insure proper performance of the equipment. Failure to do so will result in improper performance, excessive electrical costs, and excessive component failure.] Any failure or malfunction caused by the <u>failure</u> of the Equipment Owner to <u>perform preventative</u> <u>maintenance</u> as recommended by the manufacturer.

How often should I change or clean my	
filters?	Filters should
generally be replaced every month when the system is ru	nning. Replace filters with the same kind
and size as original filter. If your filter is not disposable, fo	llow the manufacturer instructions for
cleaning	

GOODMAN: What is Not Covered by GoodCare[™]? The GoodCare[™] Plan does not provide for routine maintenance, failure due to neglect, non-operating components, improper use of air filters, acts of God or other natural disasters, theft or abuse. Coverage excludes repairs not performed by Goodman authorized dealers.

What is Covered by GoodCare[™]? The GoodCare[™] Plan provides you with extended coverage for your newly installed Goodman-produced air conditioning and heating equipment. GoodCare[™] insures that if a repair is needed, an authorized service technician will respond promptly and make any necessary repairs with quality Goodman PDQ Parts

Rheem: THIS WARRANTY WILL NOT APPLY: a) to defects or malfunctions resulting from failure to properly install, operate or maintain the unit in accordance with the manufacturer's printed instructions; b) to damage from abuse, accident, fire, flood and the like; c) to parts used in connection with normal maintenance, such as cleaning or replacing air filters; d) to units which are not installed in the United States of America or Canada; e) to units which are not installed in accordance with applicable local codes, ordinances and good trade practices; f) to defects or damage caused by the use of any attachment, accessory or component not authorized by RHEEM; or g) to units manufactured under the Corsaire label.

YORK Does a **York warranty typically address the clogged filter problem?** If the filter clogs excessively, is the compressor, etc. warranty affected? This would be addressed by the local York Distributor in your area, please forward this email back with your location, city, state and zip.

dear sir, to answer your question, yes it could affect your warranty. it would be much <u>like buying</u> a new car filling it up with glue instead of motor oil. the unit maintenance must be kept up

These could each be interpreted to exclude coverage due to owner's failure to do filter changing type preventative maintenance.