

These Terms & Conditions set out below will be emailed to you on request.

Janners ood trading as Paws Bulgaria

1. Conditions set out below are the conditions under which will operate, and Paws Bulgaria only deals with animals / animal goods subject to these conditions, and no agent acting for Paws Bulgaria has the Company's authority to alter or vary these conditions.
2. The Customer warrants that he is either the owner of the animals / animal goods consigned to Paws Bulgaria or he is the authorised agent, and that he accepts these conditions for himself and for those for whom he is acting.
3. Paws Bulgaria may employ or entrust or instruct others to perform part of the services in carrying out instructions from the customer, will make every effort to inform the customer of these services.
4. Following instructions from the customer Paws Bulgaria, reserves to itself absolute discretion as to the means, route timings and procedure to be followed in the handling management and transport of animals / animal goods, and if at any stage considers it necessary or desirable to depart from those instructions, will be at liberty to do so and Paws Bulgaria will make every effort to communicate any resulting changes to the customer.
5. If Paws Bulgaria finds it necessary to board animals before consignment to a carrier can be arranged, or at any stage in the journey, or where owing to circumstances beyond the control of Paws Bulgaria there is a need to provide boarding at any other premises other than Paws Bulgaria Pet Hotel, the cost of the boarding and incidental expenses including any necessary medicines or veterinary treatments, or re-examination required by import or export regulations of the country of destination, shall be payable by the customer without prejudice to Paws Bulgaria rights against any other person.
6. All quotations given are based on information and evidence provided by the customer, and Paws Bulgaria will make charges for costs incurred for making adjustments or changes in the service resulting from this lack of information or evidence, and Paws Bulgaria also reserves the right to cancel any arrangement with the customer, in the case of the customer providing Paws Bulgaria with inaccurate information or evidence.
7. The customers shall be deemed to be bound by and to warrant the accuracy of all descriptions values and other particulars given to Paws Bulgaria for customs consular and other purposes and the customer undertakes to indemnify Paws Bulgaria against all losses damages expenses and fines arising from any inaccuracy or omission even if such inaccuracy or omission is not due to any negligence on the part of the customer his servants or agent.
8. Animals / animal goods are accepted by Paws Bulgaria solely at the risk of the customer, and Paws Bulgaria and its servants and agents shall be under no liability in contract tort or otherwise for the death illness escape of or injury to any animals and damage to any goods from any cause arising nor for any loss or damage suffered by the customer or anyone claiming through him by reason of anything done or omitted to be done by Paws Bulgaria or its servants or agents in connection with such animals / animal goods.
9. A non-refundable deposit of 10% will be required when booking your animal in for transportation. The remaining balance to be paid 2 days before travel, by bank transfer, or one day before by cash on the starting day that the service is provided by Paws Bulgaria
The remaining balance is none refundable. Paws Bulgaria at their own discretion may refund part or all of the remaining balances paid.
10. Paws Bulgaria if proven to be negligent in any way, provides insurance up to a value of £1000 in respect of each animal in its care, and if a customer decides to take out insurance elsewhere then, this insurance is withdrawn.
11. If the customer or sender or any person authorised by the customer or sender travels by transport arranged by Paws Bulgaria or its agents, Paws Bulgaria is under no liability to him or his representatives for the loss of life personal injury or delay of or loss or damage or delay to his property however caused or for any loss however arising.
12. Paws Bulgaria will water feed and exercise all animals and livestock in its care in prior consultation with its customer.
13. Janners ood Trading as Paws Bulgaria is a Bulgarian Limited Company and all agreements between said company and its customers shall be governed by European law and be within the exclusive jurisdiction of the Bulgarian Courts.
14. Paws Bulgaria will endeavour to do everything within its power to ensure your animals have a safe and stress free journey.
- 15 Please date and sign the terms and conditions of this contract, and submit to Paws Bulgaria via email, or in person upon booking

THE CUSTOMER UPON BOOKING ACCEPTS THE TERMS AND CONDITIONS OF THIS CONTRACT, AND IS LEGALLY BOUND BY ITS CONDITIONS

Print & Sign.....

Date.....

Pets Name.....

Home Address.....

