

March 13, 2020

Dear Families,

In response to the current coronavirus events, Laurel Life has initiated a pandemic response policy. We are requesting that appointments be rescheduled if your child has any of the following symptoms, or if they have been in close proximity (6 feet) of anyone who has exhibited these symptoms:

- Fever of 100.4 degrees or higher
- Been in close proximity (6 feet) of someone who had a fever within 24 hours
- Flu like symptoms such as: runny nose, cough, shortness of breath, body aches, chills
- We request that individuals be fever free for 24 hours before completing an appointment

You will not be at risk for discharge if you reschedule or cancel an appointment due to illness during this time.

Additionally, we are taking the same precautions for staff. We are asking that if staff have any of the above symptoms to stay home. Therefore, you may experience a cancelled session on our behalf. We apologize for any inconvenience this may create; however, this would be in the best interest to ensure all remain as healthy as possible. If Laurel Life staff cancels an appointment, they will be back in touch with you at their earliest convenience to reschedule appointment and resume treatment.

Thank you for your cooperation. We want to do everything possible to continue treatment, but also aide in keeping people healthy and not spread illness.

Sincerely,

Lindsey Ensminger, Regional Director Behavioral Health Services
BHRS
ABA
Brief Treatment
JUMP
CARE