

Lifeguard Class Refund Policy

Aquatics United is committed to providing fair and equitable policies to all of our clients. As such, we have instituted a comprehensive refund policy as follows:

- **Prerequisite Failure Option:** If a client fails their prerequisite tests after attempting them on day one of a lifeguard class, they can opt to either receive a 100% refund or reschedule for a future course date at no extra cost.
- **Advance Cancellation Option:** If a client requests a change prior to the start of the first class session for any reason, they can choose to reschedule for a future course date for free, or request a refund (minus a \$25 administrative and processing fee).
 - Note that \$25 deduction serves to cover processing fees on our end.
- No refunds or rescheduling options will be granted to clients at any time after successfully passing the prerequisite tests.

Important 12-Month Expiration Deadline:

Please note that refund/rescheduling requests must be submitted in writing to patrick@aquaticsunited.org or aquaticsunitednj@gmail.com within 12 months of the original date of purchase. After this 12-month window closes, all class registrations completely expire, and the right to attend the course, reschedule, or request a refund is permanently forfeited. No cash values, credits, or balances will be held or carried forward, and the registration will be closed.

Questions?

If you have any questions or concerns related to our refund policy, please contact Patrick Sweeney, owner of Aquatics United LLC, at 855-482-7365 or patrick@aquaticsunited.org to go over this information in further detail.