

Privacy Policy



Collegiate Landscaping

P.O. Box 886 • Glastonbury, CT 06033

(860) 899-8995 • info@collegiate-landscaping.com

HIC License #0653561

Last Updated: May 2026

1. Introduction

[Collegiate Landscaping](#) values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and protect information submitted through our website, customer portal, estimates, invoices, text messaging, phone calls, and other communications.

By using our website or services, you consent to the practices described in this Privacy Policy.

2. Information We Collect

We may collect personal information including:

- Name
- Address
- Phone number
- Email address
- Property information
- Billing and payment information
- Service history
- Photos related to requested services
- Communication records
- Customer portal activity

We may also collect technical website data such as:

- IP address
- Browser type
- Device information
- Website usage activity
- Cookies and analytics data

3. How We Use Your Information

We use collected information to:

- Provide estimates and services
 - Schedule appointments
 - Process payments
 - Send invoices and receipts
 - Communicate regarding services and weather updates
 - Improve customer experience
 - Maintain operational records
 - Provide customer support
 - Send service reminders or promotional offers
 - Improve website performance and security
-

4. Payment Information

Payments may be processed through third-party payment providers including Jobber, Stripe, ACH processors, banks, or Zelle.

Collegiate Landscaping does not store full credit card information on its servers. Payment information is handled securely through third-party providers in accordance with their security standards and policies.

5. Text Messages & Electronic Communications

By providing your phone number or email address, you consent to receive:

- Appointment reminders
- Scheduling updates
- Weather-related notices
- Billing notifications
- Service-related communications
- Customer support responses

Message and data rates may apply depending on your mobile carrier.

Customers may request removal from promotional communications at any time; however, service-related communications may still be sent when necessary to fulfill services or manage accounts.

6. Website Cookies & Analytics

Our website may use cookies, analytics tools, and similar technologies to improve functionality, analyze traffic, and enhance user experience.

These technologies may collect anonymous browsing information including:

- Pages visited
- Time spent on pages
- Device/browser type
- Referral sources

Users may disable cookies through their browser settings; however, portions of the website may not function properly.

7. Sharing of Information

Collegiate Landscaping does not sell customer personal information.

We may share information with trusted third parties only as necessary to:

- Process payments
- Provide software or customer portal services
- Deliver communications
- Maintain website functionality
- Comply with legal obligations
- Protect company rights or property

Third-party providers may include:

- Jobber
- Stripe
- Email communication platforms
- Website hosting providers
- Financial institutions
- Legal or collection professionals when necessary

8. Data Security

We take reasonable measures to protect customer information from unauthorized access, misuse, disclosure, or destruction.

While we strive to use commercially reasonable safeguards, no online system or electronic transmission can be guaranteed completely secure.

9. Marketing & Property Photos

Unless otherwise requested in writing, Collegiate Landscaping may photograph completed projects or properties for internal training, quality control, portfolio, website, advertising, and social media purposes. Customer names, addresses, or personally identifying information will not be publicly disclosed without consent.

10. Third-Party Links

Our website or communications may contain links to third-party websites or services. Collegiate Landscaping is not responsible for the privacy practices or content of third-party websites.

Users should review the privacy policies of those websites independently.

11. Children's Privacy

Our services and website are not directed toward children under the age of 13. We do not knowingly collect personal information from children.

12. Changes to This Privacy Policy

Collegiate Landscaping reserves the right to modify or update this Privacy Policy at any time. Updated versions will be posted on our website with the revised effective date.

Continued use of our services or website constitutes acceptance of the updated policy.

13. Contact Information

If you have questions regarding this Privacy Policy or your personal information, please contact:

Collegiate Landscaping

P.O. Box 886

Glastonbury, CT 06033

Phone: (860) 899-8995

Email: info@collegiate-landscaping.com

Website: Collegiate Landscaping