

PAYTON DENNIS

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Security Clearance: Public Trust

EXPERIENCE

Technical Support Specialist

BDR Solutions, LLC — Contract, U.S. Department of Veterans Affairs | Sep 2026 – Present

- Provide technical support under an active Public Trust security clearance on a contract supporting the Veterans Affairs network.
- Troubleshoot hardware, software, and network issues across Active Directory-managed environments.
- Support Azure cloud resources and virtual machines; use scripting to automate routine troubleshooting and maintenance tasks.
- Log, track, and resolve support cases, contributing to documentation and knowledge-sharing resources.

Owner / Manager

Dogtown Armaments — Denver, CO — dogtownarmaments.com | 2025 – Present

- Owner and manager of a seasonal, multi-artist prop fabrication collective; design and fabricate props in-house using resin and FDM 3D printing workflows.
- Manage social media and the company website; travel to conventions to vend on-site.

Full Stack Software Engineer

Booz Allen Hamilton (Remote) | Jun 2022 – Jun 2025

- Delivered full-stack features on a distributed Agile team of ~8 engineers, using Git-based workflows and Slack to keep sprints on schedule and releases predictable.
- Drove test-driven development and automated JUnit test suites, reducing production defects by roughly 20%; standardized environments across the team with Docker containerization.
- Architected and built scalable full-stack solutions in Java, JavaScript, Spring Boot, and React, integrating RESTful services across the platform.
- Resolved high-priority bugs and led UI/UX improvements that cut user-reported issues by approximately 15%.
- Adopted AI-assisted development tools and drove peer code review practices, shortening release cycles by roughly 25%.

Software Engineer Intern

CPSI (Mobile, AL) | Oct 2021 – May 2022

- Collaborated on a 5-person team to deliver chatbot solutions for healthcare clients, improving patient engagement.
- Automated FHIR data deobfuscation with SSIS, cutting caller support volume by 50% and improving database processing efficiency.

Information Technology Intern

Pensacon (Pensacola, FL) | Oct 2018 – Sep 2021

- Seasonal, in-house IT specialist providing hardware, software, and network support.

Information Technology Consultant

Travers Consulting Inc. (Mobile, AL) | Aug 2016 – Oct 2018

- On-site IT consultant for the USA W&C hospital network, providing guidance on improving system efficiency.

EDUCATION

University of South Alabama — 2022 — Bachelor of Science in Information Technology, Web Development focus track

SKILLS

Languages: Java, JavaScript, Python, SQL, TypeScript, C#

Frameworks/Libraries: Spring Boot, React, Bootstrap, Node.js, JUnit, JPA/Hibernate

Tools: Git, Jenkins, Docker, Maven, GitHub, MySQL, SQL Server, GitHub Copilot, Claude AI, AWS (RDS, EC2, IAM security groups), JIRA, Vite

IT Infrastructure: Active Directory, Microsoft Azure, Networking, Virtual Machines (VMware/Hyper-V), Scripting (PowerShell/Bash)

Concepts: Full Stack, Agile, Scrum, MVC, CRUD, DevOps, OOP, Test-Driven Development, Unit Testing, REST API Design

CERTIFICATIONS

JavaScript, React, and Java foundational and practitioner badges — Booz Allen Hamilton
A.I aware 2.0 — Udemy