



Service Agreement

G&C Roll Off Dumpster Rentals – Service Agreement & Liability Waiver

Thank you for choosing G&C Roll Off Dumpster Rentals. As a small, family-operated business, we value every customer and strive to provide safe, dependable, and timely service. By renting a dumpster from G&C Roll Off Dumpster Rentals ("Company"), the customer ("Customer") agrees to the following terms and conditions.

BUSINESS HOURS

*Our service hours are Monday–Friday, 7:00 AM–4:00 PM.

All deliveries, pickups, exchanges, and relocations will be scheduled during these hours.

Dumpsters delivered on Friday will have the earliest available pickup on Monday.

*SEE AFTER-HOURS & WEEKEND SERVICE FEES

RENTAL PERIOD & PAYMENT TERMS

Payment is due at the time of delivery, unless otherwise agreed to in writing.

Accepted payment methods: cash, check, credit/debit card.

Credit/debit card payments include a 4% processing fee.

The rental period is based on the agreed delivery and pickup dates.

Extending the Rental Period

Additional rental time is billed at \$50 per day.

If the dumpster is not available for pickup within 3 days of the scheduled pickup date, a new rental fee equal to the original rental price will apply.

All additional rental, service, and disposal charges are due upon receipt of the final invoice.

DUMPSTER PLACEMENT & RELOCATION

Customer must confirm the placement location before the dumpster is set.

Once placed:

Moving the dumpster to another spot on the same property will incur an additional service charge.

Moving the dumpster to a different job site, property, or address is considered a new rental and requires a new rental fee.

Customer shall not attempt to move the dumpster without written approval from the

Company.

LOAD LEVELS – DO NOT OVERFILL

For safety and compliance with transportation laws:

Debris must remain at or below the top rail.

No items may extend above or hang over the sides.

No sharp or protruding objects may extend above the top rail.

Overfilled or unsafe dumpsters may result in:

Additional charges, and/or

Delayed pickup until the load is made safe for transport.

ACCEPTABLE MATERIALS

Generally accepted materials include:

Household debris, construction/demolition debris, wood, drywall, furniture, metal, cardboard, other approved non-hazardous materials.

Shingles require prior approval.

Shingles may not be mixed with other debris.

If unsure, Customer must contact the Company before disposal.

PROHIBITED MATERIALS

The following materials are NOT allowed in any dumpster:

Hazardous waste or chemicals, paint, solvents, asbestos, batteries, propane tanks, fuel, oil, or liquid waste, and tires.

Additional charges apply if prohibited materials are found in the dumpster.

LANDFILL & DISPOSAL FEES

Rental prices do not include landfill, tonnage, or disposal fees unless stated otherwise.

Disposal fees are billed at the current rate charged by the landfill/disposal facility.

Customer must be reachable by phone at the time of disposal if payment is required directly to the facility.

If the Company must pay disposal fees on behalf of the Customer due to unavailability, additional charges will be added to the final invoice.

PICKUP RESPONSIBILITY

Customer must ensure the dumpster is accessible and ready for pickup on the scheduled date.

Obstructions such as vehicles, equipment, locked gates, excess debris, or unsafe conditions may result in:

Additional charges, and/or Rescheduled pickup.

AFTER-HOURS & WEEKEND SERVICE FEES

Requests for service outside posted business hours are subject to additional fees. These fees apply to deliveries, pickups, relocations, and exchanges performed outside the Company's standard operating schedule.

After-Hours Service (Weekdays & Saturday after 4:00 PM): \$150 flat fee

Sunday Service: \$300 flat fee (double rate)

Emergency Same-Day Weekend Delivery (optional): \$200 flat fee

These fees are in addition to all standard rental, relocation, and disposal charges.

The purpose of these fees is to ensure availability for true emergencies while protecting the Company's family schedule and posted business hours.

LIABILITY WAIVER & CUSTOMER RESPONSIBILITIES

Property Damage Waiver

Customer acknowledges that dumpster placement may cause damage to driveways, pavement, yards, landscaping, or surfaces.

The Company is not liable for:

Cracks, scratches, gouges, or surface damage

Lawn or soil compression

Damage caused by weight, placement, or removal of the dumpster

Customer accepts full responsibility for any such damage.

Driveway, Surface, and Access Conditions

Customer warrants that all surfaces and access paths are suitable for the weight of the truck and dumpster.

Customer assumes liability for:

Damage to underground utilities

Damage to septic systems, irrigation, or hidden structures

Damage caused by insufficient ground support

Load Contents & Legal Compliance

Customer is fully responsible for the contents of the dumpster.

Customer agrees to:

Not dispose of prohibited materials

Ensure load weight does not exceed legal limits

Ensure debris is safe for transport

Customer shall indemnify and hold harmless the Company from:

Fines, penalties, or legal actions resulting from prohibited or unsafe materials

Damages caused by Customer's negligence or misuse of the dumpster

Personal Injury Waiver

Customer agrees that:

They will not climb into, onto, or around the dumpster

They will keep children and pets away from the dumpster

They assume all risk associated with loading debris

The Company is not liable for injuries occurring on or around the dumpster.

INDEMNIFICATION

Customer agrees to indemnify, defend, and hold harmless G&C Roll Off Dumpster Rentals, its owners, employees, and contractors from any claims, damages, losses, or expenses arising from:

Customer's use of the dumpster, Improper loading or disposal, Property damage, Personal injury, Violations of this agreement

GOVERNING LAW

This agreement is governed by the laws of the State of Arkansas.

CUSTOMER AGREEMENT

By accepting delivery of a dumpster from G&C Roll Off Dumpster Rentals, Customer acknowledges and agrees to all terms, conditions, fees, waivers, and responsibilities outlined in this Service Agreement.

Customer Name (Printed or Typed): _____

Customer Signature: _____

Date: _____