



TOLL-FREE: 866-660-7003
360 SOUTH SMITH ROAD
TEMPE, AZ 85281

3 Coverage Levels with Options
Terms up to 84 Months
\$100 Disappearing Deductible
24/7 Roadside Services



OUR EASY-TO-USE PLANS
ENSURE YOU HAVE THE HELP
YOU NEED ALONG THE WAY.

With **Pinnacle Vehicle Service Protection** you can save your money for the things that matter and drive with confidence!

Choose from 3 levels of great coverage, customize it with a variety of add-on options, then select the best term to meet your driving habits and budget.

All of our plans come with a **\$0 deductible per claim visit if you return to your selling dealer for repairs (or only \$100 per claim if repairs are done elsewhere)!**

ROADSIDE SERVICES & VALUE-ADDED BENEFITS:

Our 24/7 Roadside Assistance provides up to 3 emergency roadside or towing services per contract year, including:



EMERGENCY FLUID DELIVERY: Delivery of emergency fluids, such as fuel, oil and/or water, needed to get your vehicle to the nearest service facility. You are responsible for the actual costs of delivered fluids.



FLAT TIRE ASSISTANCE: Up to \$50 per occurrence towards the replacement of a flat tire with your inflated spare. You are responsible for the actual costs to repair or replace a tire.



DEAD BATTERY JUMP-START: Up to \$50 per occurrence towards the jump-start of a dead battery. This service is not available for hybrid vehicles.



LOCKOUT SERVICE: Up to \$50 per occurrence towards on location assistance should you lock your keys/fob in your vehicle or if your key/fob is lost or broken. You are responsible for the actual costs to replace your keys/fob.



TOWING: Up to \$100 per occurrence towards towing your vehicle to the nearest qualified repair facility.



RENTAL BENEFITS: Reimbursement of up to \$35 per 6 hours of labor time, with a maximum benefit of up to \$250 per claim, visit when required due to authorized repair work. Any time not related to the actual repair or replacement of covered components is not included in this benefit.



TRIP INTERRUPTION: We will reimburse you up to \$150 per day for up to 3 days towards meals and/or lodging expenses if you are more than 100 miles away from home and you cannot operate your vehicle due to a covered mechanical breakdown.



LABOR & DIAGNOSTICS: Coverage of up to \$150 per hour towards the repair facility's labor and/or diagnostic time to repair or replace a covered component. If applicable, you must authorize needed diagnosis/disassembly to determine cause of failure and extent of damage.



PLATINUM Coverage

Drive confidently into
the future with the
ultimate protection
from expensive repairs!

This top level coverage includes
everything listed under our Silver and
Gold plans, PLUS all original factory-
equipped mechanical and electrical
components, except those items listed in
the exclusions section* of your contract.

GOLD Coverage

INCLUDES EVERYTHING LISTED UNDER SILVER PLUS THESE ADDITIONAL ITEMS:

- SUSPENSION:** Upper and lower control arms and bushings; ball joints; leaf, air and coil springs only if broken.
- STEERING COMPONENTS:** Power steering pump/motor; gearbox; rack and pinion; and high-pressure lines. *Steering box, rack and pump housing only if damaged by a lubricated part internal to that component.*
- BRAKE COMPONENTS:** Power brake booster; master cylinder; wheel cylinders; calipers; ABS hydraulic components; proportioning valve; ABS wheel speed sensors; and ABS control module.
- ELECTRICAL COMPONENTS:** Starter motor and solenoid; alternator, voltage regulator, and mounting bracket; front and rear window wiper motor; electric cooling fan motor; distributor; ignition coils; power window motors/regulators/ switches; power seat motors; power seat track assembly; power door lock actuators/switches; power trunk or tailgate actuator and motor; power sunroof motor; convertible top lift motor/pump; power mirror motors; all manually operated switches; ignition control module; and cruise control assembly.
- AIR CONDITIONING & REFRIGERANT:** Compressor; clutch; pulley; mounting bracket; condenser; accumulator/ receiver drier; and evaporator. *Refrigerant is only covered in conjunction with a covered repair.*
- FUEL:** Fuel pump; fuel injectors; fuel injection control module; lift pump; transfer pump; MAP/air charge temperature sensor; intake manifold pressure sensor; and throttle position sensor.

SILVER Coverage

- ENGINE:** Cylinder block and all internal parts; cylinder head assemblies; timing case/cover, timing chain, timing belt, tensioners, gears, sprockets, and guides; serpentine belt tensioner; vibration damper; oil pump; intake manifold; flywheel with starter ring gear; core plugs; valve covers; oil pan; factory-installed turbocharger/ supercharger including internal parts and wastegate actuator; oxygen sensor; mass airflow sensor; EGR valve; crank sensor; and cam sensor.
- ENGINE COOLING SYSTEM:** Water pump and housing; fan clutch; thermostat; radiator; heater core and recovery tank.
- AUTOMATIC TRANSMISSION:** Transmission case and all internal parts; bell housing; transmission pan; torque converter; drive/flex plate; transmission range switch; speed sensors; pressure sensors; PRNDL position switch; transmission control module; valve body; mechatronics unit; conductor plate; servo assemblies; and transmission cooler; and reprogramming/re-flash up to \$150 per authorized claim. *Transmission case bell housing only if damaged by a covered component internal to the transmission/ transfer case housing.*
- MANUAL TRANSMISSION:** Main shaft; counter shaft; all gears; chain; input shaft; hub assemblies; synchronizers; shift rails; shift fork; and internal transmission bearings. Lubricated parts contained within the transmission case housing. Transmission case only if damaged by a covered component internal to the transmission/transfer case housing. *(Manual transmission clutch parts are not covered at any time.)*
- FRONT WHEEL DRIVE:** Transaxle case and all internal parts; axle shaft assemblies; constant velocity joints and boots; differential cover; transaxle speed sensors; transaxle solenoid assembly; transaxle electronic controller; and wheel bearings/ hub assemblies. *Transaxle case only if damaged by a covered component internal to the transaxle case housing.*

- ALL WHEEL DRIVE:** Power transfer unit and all internal parts; viscous coupler; axle housing and all internal parts; constant velocity joints and boots; drive shaft and axle shaft assemblies; differential carrier assembly and all internal parts; output ball bearing; output flange; end cover; overrunning clutch; vacuum motor; torque tube; pinion spacer and shim; and wheel bearings/hub assemblies. *Power transfer unit case only if damaged by a covered component internal to the power transfer unit housing.*
- REAR WHEEL DRIVE:** Rear axle housing and all internal parts; axle shafts; axle shaft bearings; drive shaft assemblies; drive shaft center bearings; universal joints and yokes; and wheel bearings/hub assemblies. Rear axle housing only if damaged by a covered component internal to the rear axle housing.
- FOUR-WHEEL DRIVE (4x4):** Transfer case and all internal parts; transfer case control module and shift mode motor assembly; axle housing and all internal parts; axle shafts; axle shaft bearings; drive shafts assemblies (front and rear); drive shaft center bearings; universal joints; 4x4 hubs; yokes; wheel bearings/hub assemblies; and disconnect housing assembly. *Transfer case housing only if damaged by a covered component internal to the transfer case housing.*
- FLUIDS:** Fluids are covered only when required in conjunction with a covered component.
- SEALS & GASKETS:** Seals and gaskets are covered for leakage failures as they relate to any listed covered component for vehicles with less than 125,000 miles at the time of the claim. Leakage is defined as an actively dripping seal/gasket. Seepage is not covered and cannot be claimed under this Service Contract. Seepage is defined as a wet seal/gasket. For vehicles with over 125,000 miles at the time of claim, seals and gaskets are covered only when required in conjunction with a covered component. *Cylinder head gaskets are covered only for combustion and coolant leaks. Intake manifold gaskets are covered only for coolant leaks.*

ADD-ON OPTIONS:

TECHNOLOGY COVERAGE: If you select this option, coverage will be included for the following factory installed components: Head unit including display, LCD screen, DVD/ Blu-ray player, GPS/navigation (excluding software); radio/ CD player, rearview back-up camera; bluetooth connectivity and/or other phone communication systems; alarm system; keyless entry transmitter and receiver; early collision detection system; self-park assist system; tire pressure monitoring system; adaptive cruise control; instrument cluster; speedometer; odometer; fuel gauge; tachometer; volt and amp gauge; and temperature gauge.

- ECO COVERAGE:** If you select this option, coverage will be included for spark plug wires, coil to spark plug boots and connectors; vapor and emission cannisters; positive Crankcase ventilation valve; distributor cap and rotor, PCV valve; gas cap; smog pumps, catalytic converter, muffler, exhaust pipes; and High-voltage vehicle drive batteries.
- OIL CHANGE BENEFITS:** If you select this option, you will receive \$50 toward each oil change for either 6, 8, or 10 oil changes based on your selection. *Payments will be issued directly to the facility upon verification.*

***EXCLUDED ITEMS INCLUDE BUT ARE NOT LIMITED TO:** Manual transmission clutch assembly, exhaust manifold, batteries, brake rotors and drums, catalytic converter, mufflers, tail pipes, frame and structural body parts, tires, wheels/rims, windows, windshields convertible tops, lighting system components, exterior air/water leaks and noise, weather strips, trims, paint, bumpers, body sheet metal and panels, safety restraint systems LCD screen, DVD/Blu-ray player, GPS/navigation, radio/ CD player, rearview back-up camera, and bluetooth connectivity remote controls, headphones, light bulbs, fuses, and any type of internal software. Maintenance services and parts, brake pads, brake lining/shoes, and wiper blades. Filters, lubricants, coolants, fluids and refrigerants are covered only if required in conjunction with an authorized repair.

Please refer to your contract for a complete list of exclusions.

- *MANDATORY SURCHARGES:**
- If you have a vehicle with the below engine type, or titled as, used for, or equipped with the below, a mandatory surcharge will be applied to coverage:
- | | |
|----------------------|-------------------|
| • COMMERCIAL USE | • 4 WHEEL DRIVE |
| • DIESEL | • ALL WHEEL DRIVE |
| • TURBO/SUPERCHARGER | • LIFT KIT |