### WHAT IF YOU'RE NOT PROTECTED BY AN OMEGA AUTO CARE **VEHICLE SERVICE CONTRACT**

Your vehicle, one of your most valuable possessions, becomes more prone to mechanical failures as you accumulate miles. A vehicle service contract minimizes your out-of-pocket repair costs. Without an Omega Vehicle Service Contract, you may need to cover expenses for repairs such as: \*

\$8,523
\$5,219
\$1,293
\$894
\$2,228
\$6,689
\$2,575
\$1,237
\$1,037
\$602

<sup>\*</sup> The pricing listed above is based on the average of actual repairs covered by Omega Auto Care. Actual repair costs may vary by vehicle, repair facility and location

### **IMPORTANT PHONE NUMBERS**

CLAIMS: (833) 342-2794

ROADSIDE ASSISTANCE: (800) 289-3920 **CUSTOMER SERVICE: (833) 342-2794** 



The portfolio of Omega Auto Care vehicle protection products are proudly backed from dollar one by an A.M. best A rated insurer and are administered by EGV Companies, LLC., a Better Business Bureau A+ rated company.

> 833-342-2794 omegaautocare.com



# **VEHICLE PROTECTION PRODUCTS**





### **INDUSTRY LEADING VEHICLE SERVICE CONTRACTS**

#### **EXTRA BENEFITS INCLUDED AT NO CHARGE!**

Omega Auto Care: Your trusted family-owned choice with 30 years of professional experience!

We're dedicated to creating lifelong customers by providing peace of mind through our vehicle protection and financial security products. We offer five protection levels with flexible options and terms tailored to your needs. In case of a breakdown, simply share your contract details with a licensed repair facility, and we'll work with them to get you back on the road quickly and safely, while keeping your out of pocket expenses to a minimum.

### **EVERY POLICY INCLUDES** THESE BENEFITS:



#### **BEST IN CLASS CUSTOMER SERVICE & CLAIMS**

We're dedicated to providing exceptional customer service. Our team goes the extra mile, treating you like family. Whether you have policy questions or need to file a claim, we ensure swift, professional assistance. For claims, we assign a dedicated advocate, maintaining constant communication with you and the repair facility to expedite approval and payment.



#### TRIP INTERRUPTION

Omega reimburses up to \$200/day for lodging and meals, up to 3 days, if your vehicle breaks down 100+ miles from home. No deductible applies



#### 24/7/365 EMERGENCY ROADSIDE ASSISTANCE

- Towing up to 200 miles back to the selling dealership or up to 100 miles to a licensed repair facility
- Flat tire assistance
- Emergency fluid delivery
- Lock out assistance
- Vehicle battery assistance



#### **RENTAL CAR REIMBURSMENT**

Omega offers rental coverage for covered repairs, providing up to \$50 per day for up to 5 days. No deductible applies.

All services are subject to maximum reimbursement and deductible limits. Coverage may not be available in all states. Special restrictions and limitations may apply

**EASY TO UNDERSTAND COVERAGES SUPPORTED BY** YEARS OF **INDUSTRY KNOWLEDGE** 

#### **ACCEPTED ANYWHERE**

#### CONVENIENT REPAIR PAYMENT

#### **INCREASED VEHICLE RETAIL VALUE**

#### Dependable protection for the familiar, high dollar components of the drivetrain!

### *NMFRA* PNWFRTRAIL

INCLUDES THE PARTS AND COMPONENTS LISTED BELOW

ENGINE: Cylinder block and cylinder heads and all internally lubricated parts; harmonic balancer; timing gear; chain and belt; timing cover; intake manifolds; valve covers; oil pan; water pump; engine mounts; belt tensioners; cam bear bolt; harmonic balancer bolt; and head bolts.

TURBO / SUPERCHARGER: (Factory installed only) Turbocharger/ supercharger housing and all internally lubricated parts.

TRANSMISSION: Transmission case and all internally lubricated parts; torque converter; flywheel/flex plate; vacuum modulator and transmission mounts; transmission cooler; transmission oil pan; and Transmission Control Module (TCM).

TRANSFER CASE: Transfer case and all internally lubricated parts.

DRIVE AXLE: Drive axle housing and all internally lubricated parts; 4x4 actuator; drive shafts; universal joints; constant velocity joints and locking hubs; center support/carrier bearings; and differential cover.

HYBRID: Hybrid transaxle; electronic transmission; inverter; generator(s) and electronic display monitor. (BATTERIES ARE EXCLUDED).

SEALS & GASKETS: Leaking seals and gaskets on any covered part listed above. Coverage will expire when your vehicle reaches 150,000 miles as indicated on your odometer. After 150,000 miles, seals/gaskets will be covered only if required in conjunction with a covered repair.

#### **MANDATORY SURCHARGES**

If your vehicle is equipped with, titled as or used for any of the below, a surcharge must be applied to the policy.

√ SALVAGE/REBUILT 
√ DIESEL

✓ DUAL REAR WHEELS

✓ LIFT KIT

√ TURBO/SUPERCHARGER

√ COMMERCIAL USE

✓ HYBRID ELECTRIC VEHICLE

**✓ DELETED DIESEL** 

This brochure is only a summary of benefits designed for marketing purposes only and does not constitute your Vehicle Service Contract. Actual terms and conditions may vary by state according to special state requirements. Please refer to your Vehicle Service Contract for all coverages, terms, conditions, limitations and exclusions.

#### Solid coverage for the most expensive parts to repair on your vehicle!

### *NMFAI* **COMPREHENSIVE**

INCLUDES EVERYTHING IN POWERTRAIN & THE PARTS BELOW

A/C: (Includes only factory installed equipment) Condenser;

compressor clutch and coil; evaporator; accumulator; dryer; expansion valve; condenser fan; condenser fan motor; and orifice tube

ELECTRICAL: Alternator/generator; A/C blower motor; starter motor; starter solenoid; starter drive; horns; windshield wiper motors; windshield washer pump; power antenna motor; power window motors; window regulators; power door lock actuators; power trunk release; and all manually operated switches.

COOLING SYSTEM: Cooling fan; cooling fan motor; and fan clutch.

FUEL SYSTEM: fuel delivery pump; fuel injection pump; metal fuel lines; fuel pressure regulator; fuel sending unit; and fuel gauge.

#### **CUSTOMIZABLE ADD ON OPTIONS TO** MAKE YOUR POLICY UNIQUE TO YOU

COMMERCIAL USE: Provides coverage for vehicles used to for business use such as rideshare services (Uber, Lyft, etc.), farming or ranching, hauling materials, route work, job site activities and more.

HEV BATTERY: Provides coverage for the rechargeable HEV Battery Pack which houses many individual cells and must be recharged regularly to ensure proper working order. Available on Omega Prestige, Omega Premier and Omega Comprehensive +. See Vehicle Service Contract for full details.

HIGH TECH: Provides coverage for back up camera and sensors/ perimeter warning, display screen, GPS/NAV systems, blind spot sensors, electronic driver information display, anti-theft systems (remote excluded), parking assist, keyless access system, remote start system, Wi-Fi module, Bluetooth system, collision avoidance system, and rear entertainment system. Included on Omega Prestige and Omega Premier, available on Omega Comprehensive +, See Vehicle Service Contract for full details.

SEALS AND GASKETS: Provides coverage for leaking seals and gaskets on your vehicle with over 150,000 miles. Included on Omega Prestige, Omega Premier and Omega Comprehensive +, available on Omega Powertrain +. See Vehicle Service contract for full details.

#### Extensive stated component protection for the road ahead!

### *NMFG1* COMPREHENSIVE - IN POWERTRAIN &

INCLUDES EVERYTHING

A/C & HEATING: (Includes only factory installed equipment) Condenser; condenser fan; condenser fan motor; compressor; compressor clutch and coil; evaporator; compressor pulley; accumulator; receiver; dryer; expansion valve; idler pulley; A/C controls and module; heater core; blower motor; high/low cut off switch; pressure cycling switch; and orifice tube.

SUSPENSION: Upper and lower control arm shafts; bearings and bushings; wheel bearings; spindles; ball joints; kingpins and bushings; radius arm and bushings; stabilizer bar; arm and bushings; strut and strut inserts; torsion bars; hub assembly; coil springs; trailing arms; leaf springs; and suspension level control compressor.

STEERING: Steering gear box/rack and all internally lubricated parts: power steering pump; pitman arm; idler arm; tie rod ends; draq link; steering column shaft and column couplings.

FUEL SYSTEM: Fuel delivery pump; fuel injection pump; fuel injectors; fuel tank; metal fuel lines; fuel pressure regulator; fuel sending unit; fuel gauge; air control valve; engine control module (ECM) and fuel injection sensors; fuel level sending unit; primary fuel pump.

COOLING SYSTEM: Radiator: cooling fan: cooling fan motor: oil cooler; fan clutch; and coolant recovery tank; cooling fan blade and thermostat: heater control valve

BRAKE: Master cylinder; power brake cylinder; vacuum assist booster; calipers; wheel cylinders; compensating valve; anti-lock brake sensors; hydraulic lines and fittings; parking brake actuator; rear actuators; ABS control module; ABS pump; ABS sensors; ABS accumulator; ABS motor; and brake booster

ELECTRICAL: Alternator/generator; janition coil; horns; distributor (does not include cap and rotor); starter motor; starter solenoid; starter drive; windshield wiper motors; windshield wiper delay switch; windshield wiper linkage; windshield washer pump; power seat motor; power antenna motor; power window motors and regulators; power door lock actuators; power trunk release actuator; wiring harness; cruise control assembly; ignition lock cylinder; manually operated switches (excludes AC/Heating and audio/video switches); convertible top motor; driver information gauges (excludes burned out light bulbs); electronic instrument cluster; electronic level control compressor; electronic level control sensor; electronic off headlamp sensor; power mirror motor; power sunroof motor; engine control unit (ECU) and engine control module (ECM).

ENTERTAINMENT: (Factory installed only) DVD players; navigation equipment; radio; compact disc player; cassette player; video systems; AM/FM radio; SAT radio; antenna motor; CD changer (excludes speakers and graphic equalizer).

SEALS & GASKETS: Leaking seals and gaskets on any covered part listed above.

#### Elite coverages for years of worry free driving for you and your loved ones!

## *OMEGA* **EXCLUSIONARY**

OMEGA EXCLUSIONARY COVERAGES ARE THE MOST COMPLETE COVERAGES IN THE INDUSTRY!

### OMEGA PRESTIGE

Omega Prestige is the most comprehensive factory-level exclusionary protection plan available, covering a wide range of items that other companies typically exclude. This includes struts, shock absorbers, coil and leaf springs, PCV valves and systems, thermostat housing, airbags and safety restraints, impact sensors, emission and exhaust components, various sensors, vapor and emission canisters, catalytic converters, OEM hands-free voice-activated accessories, backup cameras and sensors, video display screens, blind spot sensors, OEM Wi-Fi/Bluetooth integrated routers, USB ports, entertainment systems, high-tech components, GPS/Navigation systems, and anti-theft systems. Essentially, it safeguards nearly every mechanical, electrical, and hightech component in your vehicle unless explicitly listed in the exclusions section of your contract. Plus, Omega Prestige includes the LIFT KIT addon option at no extra cost. It's the ultimate protection for your vehicle!

### OMEGA PREMIER

Omega Premier offers top of the line factory level exclusionary coverage that protects so many parts on your vehicle, they cannot be listed individually. Covering all major components unless they are listed in the exclusions section on your contract, provides years of worry free vehicle ownership! Omega Premier Coverage also offers UNLIMITED MILEAGE polices for qualifying vehicles.

ONLY A SMALL LIST OF PARTS ARE EXCLUDED, INCLUDING, BUT NOT

LIMITED TO: spark plugs, spark plug wires, glow plugs, filters, fluids, batteries, belts, paint, carpet, bright metal, trim, bumpers, body panels glass, moldings, upholstery, lenses, sealed beams, headlight assemblies, light bulbs, brake rotors, brake drums, brake pads/shoes, carburetors, exhaust and emission components, catalytic converter, shock absorbers, fuses, circuit breakers, cellular phones, remote control consoles, radar detection devices, weather strips, hoses, clamps, distributor cap and rotor, manual/hydraulic clutch assembly, outside ornamentation, frames and structural body parts, body components, brackets, door handles, lift gate handles, tailgate handles, door bushings, conversion van appliances, convertible top assemblies, convertible top, vinyl top, tires,

wheels/rims, wheel covers, wheel lug nuts, valve stems; Any equipment

not originally installed by the vehicle manufacturer.