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NüWüd Dürato™ Maintenance

Please follow the recommendations in this guide to retain and protect the fresh look of your new flooring. After installation, we recommend an initial cleaning to remove any loose dirt and debris that may have been introduced during the installation process. It is also important to protect the new floor from new abrasive dirt and debris, by utilizing an effective walk off matting system. This will help reduce the amount of moisture, dirt, and grit that may enter the flooring area. It is important to check any cleaning agents to be utilized in the cleaning process on a small test patch before use, and avoid using harsh cleaners or ammonia based cleaning products as many cause hazing and attracts more dirt to collect on the floor. Please test all cleaning solutions prior to use in the closet or inconspicuous area of the flooring.

1. First, sweep and vacuum the floor surface to ensure removal of all loose dust, dirt, and debris. Using a mop, scrub the flooring surface. Use warm, clean water, ring several times as needed, then use a clean, dry mop and/or wet vac to remove the water and allow to dry.
2. Avoid exposure to direct sunlight for prolonged periods of time. NüWüd is one of the best UV fade resistant products but prolonged exposure may cause fading. During peak sunlight hours, we recommend drapes or blinds to minimize the direct sunlight on the flooring. In addition, excessive temperature ranges are not good for floors. Some natural ventilation or intermittent air conditioning in vacant homes is required to prevent excessive relative humidity which may cause mold growth or expansion of dry wall and other construction materials to include the subfloor and floor.
3. Do not wax your flooring. The surface of your floor is very dense and non-porous, which prevents wax from penetrating. Applying wax can lead to yellowing and dirt collection. That same non-porous feature also provides outstanding protection against wear and staining.
4. If your floor has been exposed to excessive amounts of water due to flooding, do not panic. All Durato International flooring are water resistant or water proof and can survive serious damage if water is removed within 48 hours for NüWüd. Always remove the water as quickly as possible (V-EVO Dürato 98 hours). A dehumidifier should be promptly turned on in the room to reduce the moisture and humidity levels back to normal. Even though the flooring may be water resistant you will need to ensure all moisture is removed under the plank to prevent mold growth. NüWüd has one of the strongest locking systems and can be safely disassembled and reinstalled after drying subfloor.
5. Any flooring cleaning solutions designed for Laminate or Vinyl Flooring may be used to clean the flooring. Floors may be steam cleaned. Damp mopping with a dilution of neutral PH floor cleaners and water, such as Zep © or Lysol ©, may be used. Common household chemicals such as bleach and other more stringent cleaners have been tested with no negative impact on the surface of the product, but use cautiously and rinse thoroughly with water after use to prevent damage. We recommend a cleaning solution with no VOC's for obvious reasons, using a combination of water and a cap full of distilled vinegar is a safe solution for your most common cleaning requirements. *Please never mix ammonia with bleach or ammonia with distilled vinegar.*
6. If tough stains such as markers and paint are on the floor you may use a paint thinner or acetone to clean the stain and then follow with thorough water rinsing, to remove the chemical from the floor.

Flooding - In the event of a serious flood, please use a professional recovery service to resolve.