



Important information for our customers

At Superior Auto Repair, the health and well-being of our customers, employees and community at large is a top priority. As we all continue to monitor the constantly changing novel coronavirus (COVID-19) situation very closely, we wanted to reach out and assure you that we have one objective that guides us: keeping our valued customers and employees safe.

At this time, our operating hours have not been affected. We are here, operating as normal from 7:30am – 5pm and will continue to do so throughout this pandemic, unless Federal, State and/or local government mandates otherwise.

Promoting health and safety (customers and staff)

Nothing is more important than the health and safety of customers and staff and of course the need to protect those most vulnerable to COVID-19.

We have taken and will continue to take the following steps to minimize health risks for customers and staff:

- Conducting enhanced cleaning procedures in all customer and non-customer areas. ie: tables, countertops, doorknobs. This includes before, during and after normal shop hours.
- Antibacterial soaps and hand sanitizers are available for customer and employee use.
- Steering wheel covers, seat covers, floor mats etc will be utilized by staff when appropriate.
- Technical staff has been provided with single use gloves.
- Team Members know not to come into work if they feel unwell.

Even though Superior Auto Repair is taking additional measures to ensure a clean, healthy environment, we understand that you might be taking more precautions and limiting your face-to-face activities outside the home. With that said, we offer before and after hours drop off; for longer services/repairs consider dropping the vehicle and picking up when notified of completion or make arrangements to pick up after hours.

As new developments emerge, we will share information with you via our Facebook page and website.

Thank you for being a loyal Superior Auto Repair customer.

Sincerely,

A handwritten signature in black ink, appearing to read "John M. Davis", written over a light blue horizontal line.

Owners