

NURTW Transport Company Safety Policy

1. Policy Statement

NURTW Transport Company is fully committed to protecting the health, safety, and welfare of our passengers, drivers, staff, and the public. Safety is the foundation of our operations and a shared responsibility of everyone involved in delivering our transport services.

2. Purpose

The purpose of this Safety Policy is to:

- Promote a strong safety culture at all levels.
- Prevent accidents, injuries, and unsafe practices.
- Comply with all road transport and occupational safety regulations.
- Protect the company's reputation as a safe and reliable transport provider.

3. Scope

This policy applies to:

- All NURTW Transport Company employees and drivers.
- All vehicles owned, operated, or managed by the company.
- All passengers and stakeholders who interact with our services.

4. Driver Safety Standards

All drivers must:

- Hold a valid driver's license for the appropriate vehicle class.
- Complete regular safety and defensive driving training.
- Undergo routine medical checks to ensure fitness to drive.

- Adhere strictly to all traffic rules and speed limits.
- Never operate a vehicle under the influence of alcohol, drugs, or medication that impairs driving.
- Keep mobile phone use while driving to hands-free only.

5. Vehicle Safety Standards

- All company vehicles must be maintained in safe, roadworthy condition at all times.
- Routine inspections and servicing must be carried out as scheduled.
- Any faults or damages must be reported immediately and repaired before the vehicle returns to service.
- Emergency equipment (fire extinguisher, first aid kit, warning triangle) must be available in every vehicle.

6. Passenger Safety

- Passengers must be treated with courtesy and respect.
- Drivers must remind passengers to fasten seatbelts where fitted.
- Overloading of vehicles is strictly prohibited.
- Unsafe or reckless behavior by passengers must be reported and handled appropriately.

7. Terminal & Loading Point Safety

- All terminals and loading points must be kept clean, organized, and free of hazards.
- Loading and unloading must be supervised by trained staff.
- Orderly boarding must be enforced to prevent crowding or pushing.
- Security personnel should be available to manage emergencies and ensure order.

8. Incident Reporting & Response

- All accidents, near misses, or safety breaches must be reported immediately to the Safety Officer or Terminal Manager.
- Accidents must be investigated thoroughly and corrective actions taken to prevent recurrence.
- First aid must be provided immediately when needed, and emergency services contacted if required.

9. Employee Responsibilities

- Drivers and staff must comply with this policy at all times.
- Supervisors must monitor compliance and enforce safety standards.
- Management will provide training, resources, and support for a safe working environment.

10. Disciplinary Action

Any employee or driver who violates this safety policy may face disciplinary action, including suspension or termination, depending on the severity of the breach.

11. Continuous Improvement

This policy will be reviewed **annually** and updated as needed to reflect changes in laws, industry best practices, or operational needs. Feedback from drivers, staff, and passengers will be encouraged to improve safety standards.