# TERMS OF USE | TERMS

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This Website is provided by Roseto della Vita, and these Terms provide to you ("you" or "user") a personal, revocable, limited, non-exclusive, royalty-free, non-transferable license to use this Website conditioned on your continued compliance with these Terms.

#### **License Restrictions**

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The use of any such material on any other website or computer environment is prohibited. Moreover, you may not

- (i) use any "deep link," "page scrape," "robot," "spider," or other automatic device, program, script, algorithm, or methodology, or any similar or equivalent manual process to access, acquire, copy, or monitor any portion of this Website or in any way reproduce or circumvent the navigational structure or presentation of this Website to obtain or attempt to obtain any materials, documents, or information through any means not purposely made available through the Website,
- (ii) attempt to gain unauthorized access to any portion or feature of this Website, including, without limitation, the account of another user(s), or any other systems or networks connected to this Website or to any Roseto della Vita server or to any of the services offered on or through the Website, by hacking, password "mining," or any other illegitimate or prohibited means,
- (iii) probe, scan, or test the vulnerability of this Website or any network connected to the Website, nor breach the security or authentication measures on this Website or any network connected to the Website,
- (iv) reverse look-up, trace, or seek to trace any information on any other user of or visitor to the Website.
- (v) take any action that imposes an unreasonable or disproportionately large load on the infrastructure of this Website or Roseto della Vita's systems or networks or any systems or networks connected to the Website,
- (vi) use any device, software, or routine to interfere with the proper working of this Website or any transaction conducted on the Website, or with any other person's use of the Website,
- (vii) forge headers, impersonate a person, or otherwise manipulate identifiers in order to disguise your identity or the origin of any message or transmittal you send to Roseto della Vita on or through the Website,
- (viii) use the Website or any interactive feature to harvest or collect email addresses or other contact information; or
- (ix) use this Website in an unlawful manner or in a manner that could damage, disparage, or otherwise negatively impact Roseto della Vita.

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### **Purchase of Products**

You may be provided with the opportunity to purchase products and/or services through the Roseto della Vita Website or from third-party websites linked to the Roseto della Vita Website. In addition, some products that you purchase from the Roseto della Vita Website may be processed by third parties, such as laboratories that process blood tests. These products and services are not provided by Roseto della Vita. Products and services purchased through or provided by third-party websites are subject to the terms and conditions of such third parties and their websites, and Roseto della Vita shall have no liability or responsibility for such purchases.

# **Text Messaging**

Roseto della Vita offers text messaging services for Marketing and for Clinical Research. These programs are operated separately. By consenting to any of Roseto della Vita's text messaging services, you agree to receive recurring automated promotional and personalized marketing SMS and MMS text messages (e.g. cart reminders) with service, transaction, account-related, promotional and commercial news and alerts from Roseto della Vita to your mobile phone number provided, even if your mobile number is registered on any state or federal Do Not Call list. You certify that your mobile number provided is true and accurate and that you are authorized to enroll the designated mobile number to receive such text messages. You acknowledge and agree that the text messages may be sent using automated technology, including through an automatic telephone dialing system. Message frequency will vary. Standard message and data rates may apply from your carrier. Consent to receive text messages is not required as a condition of use/purchase. Check your mobile plan and contact your mobile carrier for details. You are solely responsible for all charges related to text messages, including charges from your mobile carrier. Roseto della Vita reserves the right to change the short code or phone number from which messages are sent and we will notify you if we do so. Not all mobile devices or handsets may be supported and our messages may not be deliverable in all areas. Roseto della Vita, its service providers, and the mobile carriers supported by the program are not liable for delayed or undelivered messages.

# **Unsubscribe from Marketing SMS and MMS Text Messages**

You can unsubscribe from receiving text messages from the Roseto della Vita Marketing program at any time. Please note that unsubscribing from commercial text messages will not prevent you from receiving texts from Roseto della Vita directly relating to your use of the service, such as appointment reminders, or account or security information that is necessary to provide the requested service to you. To unsubscribe from text messages at any time, reply STOP, END, CANCEL, UNSUBSCRIBE or QUIT to any text message you receive from Roseto della Vita. You may receive one final text message from Roseto della Vita confirming your request. For help, reply HELP to any text message you receive from Roseto della Vita.

### **Unsubscribe from Clinical Research SMS and MMS Text Messages**

You can unsubscribe from receiving text messages from Roseto della Vita Clinical Research at any time. Please note that unsubscribing from commercial text messages will not prevent you from receiving texts from Clinical Research directly relating to your use of the service, such as appointment reminders, or account or security information that is necessary to provide the requested service to you. To unsubscribe from text messages at any time, reply STOP, END, CANCEL, UNSUBSCRIBE or QUIT to any text message you receive from Clinical Research. You may receive one final text message from Clinical Research confirming your request. For help, reply HELP to any text message you receive from Clinical Research.

#### **Health-Related Information**

The statements on this Website and any materials or supplements distributed or sold by Roseto della Vita have not been evaluated by the Food and Drug Administration (FDA). Neither the products nor the ingredients in any of the products available on the Website have been approved or endorsed by the FDA or any regulatory agency. The products on the Website are not intended to diagnose, treat, cure or prevent any disease. The information on this Website or in Roseto della Vita emails is designed for educational purposes only and is not intended to be a substitute for informed medical advice or care. This information should not be used to diagnose or treat any health problems or illnesses without consulting a doctor. If you are pregnant, nursing, taking medication, or have a history of heart conditions or any other medical condition, we suggest consulting with a physician before using any of our products.

While the advice of our wellness specialists is based on their knowledge and experience, their advice and recommendations are not intended to replace the advice of your physician. You are encouraged to seek advice from a competent medical professional regarding the applicability of any recommendation with regard to your symptoms or condition. Additionally, these products are not intended for use by persons under 18 years of age unless expressly stated on the product label, and then only under adult supervision.

#### **Modification**

Roseto della Vita reserves the right to modify or discontinue, temporarily or permanently, the Website as a whole and any or all of the Website features, products, services, prices of products and services, or information appearing on or available through the Website, with or without notice to you. You agree that Roseto della Vita shall not be liable to you or any third party for any modification or discontinuance of such features, products, services, prices, or information on the Website or the Website itself.

### Submission of Information and/or Material

You agree that you will, at all times, provide true, accurate, current, and complete information when submitting information or materials on this Website, including, without limitation, when you provide information via a Website registration or submission form. If you provide any false, inaccurate, untrue, or incomplete information, Roseto della Vita reserves the right to terminate immediately your access to and use of this Website. In addition, you agree that you will not make any transmission or submission to this Website that violates any laws or regulations or infringes or violates the rights of any person or entity. By making communications or submitting information, success stories, testimonials, feedback, and/or photographs (collectively, "Submissions") to the Website, chat rooms, message or discussion boards or other forums, or in contests or sweepstakes, you agree that such Submission is not confidential for all purposes and we shall not be liable for any use or disclosure of any such Submissions

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#### Links

The Roseto della Vita Website provides links to other third-party websites and resources. These links are for your convenience only and are not under our control. You acknowledge and agree that Roseto della Vita is not responsible for the availability of such external websites or resources, and does not endorse any such website or resource, its use or contents, and is not responsible or liable for any content, advertising, products, or other materials on or available from such websites or resources. You agree that Roseto della Vita shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with your use of or reliance on any such content, goods or services available on such external websites or resources. In the event you decide to access or use any of these other websites or resources, you agree you do so at your own risk.

## **Indemnity**

You agree to indemnify and hold harmless Roseto della Vita, our related companies and each of our and their respective directors, officers, employees, agents, affiliates, third-party information providers, licensors, contractors, and others involved in the delivery of products, services or information through the Website (collectively, "Indemnified Parties"), from any claim, loss or damage arising from, in connection with, or relating to, any unauthorized use of the Website or breach of these Terms by you. You agree that the Indemnified Parties will have no liability in connection with any such breach or unauthorized use, and you agree to indemnify and hold harmless the Indemnified Parties against any and all resulting loss, damages, judgments, awards, costs, expenses, attorneys' fees, and litigation expenses of the Indemnified Parties in connection therewith. You will also indemnify and hold harmless the Indemnified Parties from and against any claims brought by third parties arising out of your use of the information accessed through the Website.

# **Governing Law**

This Agreement and its performance shall be governed by the laws of the state of California, United States of America, without regard to its or any jurisdiction's conflict of laws provisions. Should the arbitration provision below be found to be inapplicable or unenforceable, you consent and submit to the exclusive jurisdiction of the state and federal courts located in the County of Los Angeles, state of California, United States of America, in all questions and controversies arising out of your use of the Website and this Agreement. To the extent allowed by applicable law, any claim or cause of action arising from or relating to your access to or use of the Website must be brought within two (2) years from the date on which such claim or action arose or accrued. You also acknowledge and agree that any applicable state law implementation of the Uniform Computer Information Transactions Act (including any available remedies or laws) shall not apply to this Agreement and is hereby disclaimed. A printed version of this Agreement and of any related notice given in electronic form shall be admissible in judicial, arbitration, or administrative proceedings based upon or relating to this Agreement to the same extent as other documents and records originally generated and maintained in printed form. Please contact Roseto della Vita if you wish to receive a printed copy of this Agreement.

#### **Arbitration And Class Action Waiver**

Any controversy or claim arising out of or related to the use of the Website that cannot be resolved through an informal process or through negotiation within 120 days shall be settled by binding arbitration administered by the American Arbitration Association, and judgment on the award rendered may be entered in any court having jurisdiction thereof. The arbitration will be conducted in the COUNTY OF LOS ANGLESES, CALIFORNIA, UNITED STATES OF AMERICA, but may proceed telephonically (if the claimant so chooses). IF YOU INITIATE AN ARBITRATION, ROSETO DELLA VITA WILL PROMPTLY REIMBURSE YOU FOR ANY STANDARD FILING FEE WHICH MAY HAVE BEEN REQUIRED ONCE YOU HAVE NOTIFIED ROSETO DELLA VITA IN WRITING AND PROVIDED A COPY OF THE ARBITRATION PROCEEDINGS. BY AGREEING TO THIS ARBITRATION AGREEMENT, YOU ARE GIVING UP YOUR RIGHT TO GO TO COURT, INCLUDING YOUR RIGHT TO A JURY TRIAL AND TO PARTICIPATE IN A CLASS ACTION. In arbitration, a dispute is resolved by a neutral arbitrator or panel of arbitrators, rather than by a judge or jury. Arbitration is more informal than a court trial; however, an arbitrator can award the same relief that a court can award. The arbitration will be administered by the American Arbitration Association ("AAA"), and may be conducted under AAA's Commercial Arbitration Rules and the Supplementary Procedures for Consumer Related Disputes (collectively, the "AAA Rules") in effect at the time of the dispute. You may obtain copies of the AAA Rules and forms and instructions for initiating arbitration by visiting the AAA website at www.adr.org, or by calling AAA at (800) 788-7879.

You agree that disputes will only be arbitrated on an individual basis and shall not be consolidated, on a class wide, representative basis, or with any other arbitration(s) or other proceedings that involve any claim or controversy of any other party. If for any reason this arbitration clause is unenforceable or inapplicable, both you and we agree, to the extent permissible by law, to waive any right to pursue any claims on a class action basis. If any portion of this class action waiver is limited, void, or unenforceable, then our agreement to arbitrate under this section will not apply and any controversy or claim must be brought exclusively in the state and federal courts in Florida.

# Limitation of Liability and Disclaimer

You expressly agree that use of our Website is at your sole risk and the Website is provided on an "as is" and "as available" basis to the fullest extent permissible pursuant to applicable laws.

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## **Termination of Agreement or Account**

These Terms will take effect at the time you place an order, register, respond to a request for information, or begin downloading, accessing, or using the Website, whichever is earliest. Roseto della Vita reserves the right at any time and for any reason to deny you access to this Website or to any portion thereof, and Roseto della Vita shall have the right to immediately terminate a user's account in the event of any conduct by a user which Roseto della Vita, in its sole discretion, considers to be unacceptable, or in the event of any breach of these Terms by a user. Termination will be effective with or without notice. You may also terminate this Agreement at any time by ceasing to use the Website, but all applicable provisions of these Terms will survive termination. The provisions concerning Roseto della Vita's proprietary rights, Submissions, indemnity, disclaimers of warranty and liability, admissibility of these Terms, and governing law will survive the termination of these Terms for any reason.

# Notice and Procedure for Making Claims of Copyright Infringement

If you believe that your copyrighted work has been used or displayed on our Website in a way that constitutes copyright infringement, please report the alleged infringements by completing the following steps and by notifying Roseto della Vita's Designated Agent, as listed below. Pursuant to Title 17, United States Code, Section 512(c)(2), all notifications of claimed copyright infringement should be sent to ONLY our Designated Agent.

The Notification of Claimed Infringement must include the following:

- 1. An electronic or physical signature of the owner or of the person authorized to act on behalf of the owner of the copyright interest;
- 2. Identification of the copyrighted work (or works) that you claim has been infringed;
- 3. A description and identification of the material that you claim is infringing, and the location where the original or an authorized copy of the copyrighted work exists (for example, the URL of the page of the website where it is lawfully posted; the name, edition and pages of a book from which an excerpt was copied, etc.);

- 4. A clear description of where the infringing material is located on our Website, including as applicable its URL, so that we can locate the material;
- 5. Your contact information, including your name, address, telephone number, and email address;
- 6. A statement that you have a good faith belief that the disputed use is not authorized by the copyright owner, its agent, or the law; and
- 7. A statement by you, made under penalty of perjury, that the above information in your notice is accurate and that you are the copyright owner or authorized to act on the copyright owner's behalf.

Our agent designated to receive claims of copyright or other intellectual property infringement may be contacted as follows:

Roseto della Vita Legal Department 3651 South La Brea Avenue #1227 Los Angeles, CA 90016

#### Miscellaneous

Failure to insist on strict performance of any of these Terms will not operate as a waiver of any subsequent default or failure of performance. No waiver by Roseto della Vita of any right under these Terms will be deemed to be either a waiver of any other right or provision or a waiver of that same right or provision at any other time. If any part of these Terms is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and the liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most clearly matches the intent of the original provision and the remainder of these Terms shall continue in effect. We may perform any of our obligations or exercise any of our rights under these Terms through one or more of our corporate affiliates (including any entity that directly or indirectly controls, is controlled by, or is under common control with us). If Roseto della Vita or its assets are acquired by another entity, that entity will assume our rights and obligations as described in these Terms. You may not assign your rights or obligations under these Terms, by operation of law or otherwise, without our prior written consent. Notwithstanding the foregoing, Roseto della Vita may assign this Agreement in whole or in part. Moreover, Roseto della Vita may delegate its rights and responsibilities or use contractors or agents to fulfill its obligations under this Agreement. No joint venture, partnership, employment, or agency relationship exists between you and Roseto della Vita as a result of these Terms or your use of this Website. These Terms, the Roseto della Vita Privacy Notice, and any other agreement or terms or conditions for services, subscriptions, or licenses for products or services available through the Website, which are all hereby incorporated by reference as if set forth fully herein, represent the entire agreement between you and Roseto della Vita with respect to use of the Website, and they supersede all prior or contemporaneous communications and proposals, whether electronic, oral, or written between you and Roseto della Vita, with respect to this Website.

#### **Contact Us**

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Roseto della Vita Legal Department 3651 S La Brea Ave #1227 Los Angeles, CA 90016 or by email at rdv@rosetodellavita.com