



FORBIDDEN PEAK BREWERY

AUKE BAY, ALASKA

BEERTENDER

JOB DESCRIPTION

SUMMARY:

Do you love people? Beer? This is the job for you!

Forbidden Peak Brewery (FPB) will open in early July 2019 in the Auke Bay area of Juneau, Alaska. The brewery space will feature a large taproom for on-site consumption. At FPB, we believe that the Taproom will be a key part of our success as it will likely be the first experience customers have with our brand.

We are seeking friendly and customer-oriented beer enthusiasts to serve beer, and help us deliver an excellent brewery experience to our visitors. Beertenders should possess a desire to learn and share their beer knowledge with brewery patrons. The position requires great people skills, beer knowledge, and the ability to provide all our brewery guests with a high quality/ unique Forbidden Peak experience.

RESPONSIBILITIES AND DUTIES:

- Provide outstanding customer service while serving and selling Forbidden Peak beer.
- Share accurate and relevant information about our beers and the story of Forbidden Peak Brewery.
- Restock kegs, fill crowlers, and track inventory.
- Assist with restocking the merchandise area.
- Handle routine sales transactions, cash and credit card processing, and reconcile the register.
- Communicate with appropriate team members before closing to ensure proper closing of tasting room doors.
- Maintain a clean and orderly environment at all times
- Following opening and closing procedures according to (Standard Operating Procedures).
- Must be able to work in a fast paced, dynamic environment.
- Stay up to date on new beers and beer culture.
- Proactively offer ideas to improve processes and overall customer experience.

JOB REQUIREMENTS:

- Available to work nights and weekends. Anticipated Taproom hours are 11 AM- 8 PM.

Physical Address: 11798 Glacier Highway, Juneau, AK 99801

Mailing Address: PO Box 211370, Auke Bay, AK 99821

phone: (907)209-7348 website: forbiddenpeak.com email: info@forbiddenpeak.com



FORBIDDEN PEAK

BREWERY

AUKE BAY, ALASKA

- Ability to stand for extended periods of time, walk, talk, hear, use hands, repetitive motions.
- Lift objects up to 55 pounds and move full kegs, which weight approx. 165 pounds.
- High mental and visual attention required.
- Ability to work both independently and as part of a team
- Ability to be flexible with schedule
- Report to work on time
- Proper use and handling of chemicals
- Must wear company supplied PPE as required
- Adhere to company policies
- Must maintain current Alaska TAPP server certification
- Responsible at all times for promoting a safety culture and awareness
- Support and adhere to all plant safety policies and procedures at all times
- Provide support during events at the brewery

PERSONAL CHARACTERISTICS:

- Positive personality
- Strong work ethic
- Strong communication and organizational skills
- Ability to give and take direction
- Driven to go above and beyond
- Strong interpersonal skills
- Passion for beer
- High level of energy and enthusiasm- stoke

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