

# Capability Statement

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## Blue Heeler Group (BHGG)

### Insurance, Government & Emergency Response Building Specialists

Reliable contractors delivering fast-response make safes, insurance repairs, and government maintenance works across QLD & Northern NSW.

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## WHO WE WORK WITH

We partner with organisations that require dependable, responsive contractors:

- Insurance companies & loss adjusters
  - Government (QBuild & funded programs)
  - Building consultants
  - NDIS providers
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## ABOUT US

The Blue Heeler Group is a Brisbane-based, family-owned construction company specialising in insurance repairs, emergency make safes, and government maintenance works.

With decades of combined industry experience, our team delivers reliable outcomes across both reactive and planned works, with a strong focus on communication, compliance, and speed of delivery.

Fully licensed across QLD and NSW, BHGG is positioned to support insurers, adjusters, and government clients requiring contractors who can deliver without delays or complications.

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## CORE SERVICES

### Insurance & Emergency Works

- Emergency make safes (24–48hr response)
  - Water damage & mould remediation
  - Fire & smoke restoration
  - Insurance building repairs & reinstatement
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### Government & Maintenance (QBuild)

- QBuild maintenance & reactive works
- Planned maintenance programs
- Facility repairs & upgrades

- Compliance and rectification works
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#### **NDIS & Specialist Works**

- Disability home modifications
  - Accessible bathrooms and upgrades
  - Compliance-driven building works
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#### **Trade & Support Services**

- Roofing, carpentry, plastering
  - Electrical & plumbing
  - Asbestos removal (Class B)
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#### **WHY BHG (THIS IS YOUR SALES EDGE)**

- Rapid response capability for emergency and insurance works
  - Experienced working within insurer and government frameworks
  - Strong compliance (QBCC, NDIS, CM3, IICRC aligned)
  - End-to-end service from make safe through to full reinstatement
  - Reliable communication, documentation, and reporting
  - Scalable workforce for both small reactive works and larger projects
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#### **CAPABILITY & CAPACITY**

- Multi-trade delivery across residential and commercial projects
  - Ability to manage high-volume reactive works (insurance & QBuild)
  - Project management systems ensuring timelines, quality, and reporting
  - Service coverage across QLD & Northern NSW
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#### **PROJECT EXPERIENCE**

- Insurance repair and restoration works following fire, storm, and water damage
  - Emergency make safe works for residential and commercial properties
  - Resilient Homes Fund projects including home raising and retrofits
  - QBuild-style maintenance and facility repair works
  - NDIS home modifications improving accessibility and compliance
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#### **COMPLIANCE & ACCREDITATION**

- QBCC Licence No. 15306917 (QLD)
- NDIS Registered Provider
- Master Builders Member



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[enquiries@thebhg.com.au](mailto:enquiries@thebhg.com.au)

[www.thebhg.com.au](http://www.thebhg.com.au)

QBCC Lic. 15306917 | ABN QLD 82638664981

- CM3 Certified
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#### **SERVICE REGIONS**

- Brisbane (North & South), Ipswich
  - Gold Coast & Tweed
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#### **CONTACT**

##### **Work With a Contractor You Can Rely On**

For emergency response, insurance repairs, or government maintenance support:

(07) 3063 8175

[enquiries@thebhg.com.au](mailto:enquiries@thebhg.com.au)

[www.thebhg.com.au](http://www.thebhg.com.au)