



## QUICK REFERENCE GUIDE

# EMV Restaurant

Touch Screen Z Line Models Z6, Z9, Z11

**\*Note: The terminal's idle prompt is the main "Credit / Sale... Enter Amount" Screen**

*( These steps have been provided as a guide for assistance )*

### CHIP CREDIT SALE

1. Input Sale Amount and press OK
2. Insert Chip Card
3. Press OK to confirm Sale Amount
4. Input TIP AMOUNT if prompted and press OK
  - Terminal communicates with the Host
  - Sign on Screen if applicable
  - Receipts Print

### SWIPED or MANUAL CREDIT SALE

1. Input Sale Amount and press OK
2. Swipe OR Manually Enter Card #
3. Press OK to confirm Sale Amount
4. Input TIP AMOUNT if prompted and press OK
  - If AVS prompts, input AVS information
  - Terminal communicates with the Host
  - Sign on Screen if applicable
  - Receipts Print

### DEBIT SALE

1. Tap the word "Credit" then Tap the word Debit for "Debit / Sale Enter Amount"
2. input Sale Amount and press OK
3. Insert Chip Card
4. When prompted tap "YES"
5. Input PIN # on PIN Pad and press OK
6. Press OK to confirm Sale Amount
7. Input TIP AMOUNT if prompted and press OK
  - Terminal communicates with the Host
  - Sign on Screen if applicable
  - Receipts Print

### VOID TRANSACTION

1. Tap the word "Sale" then Tap the word Void for "Credit/ Void Enter Amount"
2. input VOID Amount and press OK
3. If prompted input Manager Password (1234 default)
4. Insert Chip Card
5. When prompted tap "YES"
6. Receipts Print

### RETURN TRANSACTION

1. Tap the word "Sale" then Tap the word RETURN for "Credit/ Return Enter Amount"
2. input RETURN Amount and press OK
3. If prompted input Manager Password (1234 default)
4. Insert Chip Card
5. When prompted tap "YES"
6. Receipts Print

### SETTLE THE OPEN BATCH

1. From the idle prompt tap the Favorites icons on the display: ★
2. Tap CORE SETTLE DAILY BATCH
3. If prompted input Manager Password (1234 default)
  - Terminal communicates with the Host
  - Settle Report Prints

### PRINTING LAST RECEIPT

1. From the Idle Prompt tap the Favorites icons on the display: ★
2. Tap Print Last Receipt Copy
3. Last transaction Receipt Prints

### WIRELESS ICON INDICATORS (Mobile Units Only)



GPRS Signal Strength Indicator  
(The More Bars, The Better Your Signal GPRS)



Battery Strength Indicator



SIM Indicates Issue with SIM Card (GPRS)

### WI-FI INDICATOR (For Wi-Fi Enabled Units)



Wi-Fi Not Connected



Wi-Fi Connected Successfully


### PRINTING REPORTS

1. From the Idle Prompt screen press OK
2. Tap REPORTS
3. Tap Desired Report Type
4. Input Password (1234 Default) and press OK  
– Report Prints

### POWERING THE TERMINAL ON/OFF

1. From the Idle Prompt tap the Favorites icons on the display: ★
2. Tap Cr/Db Edit Tips
3. Tap Desired Edit Method
4. Add tip amount to desired transaction

### CALL ME FEATURE (Must Be Enabled)

1. From the Idle Prompt tap the CALL ME icon on the display: 
2. Select “CALL ME” and press OK
3. The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.