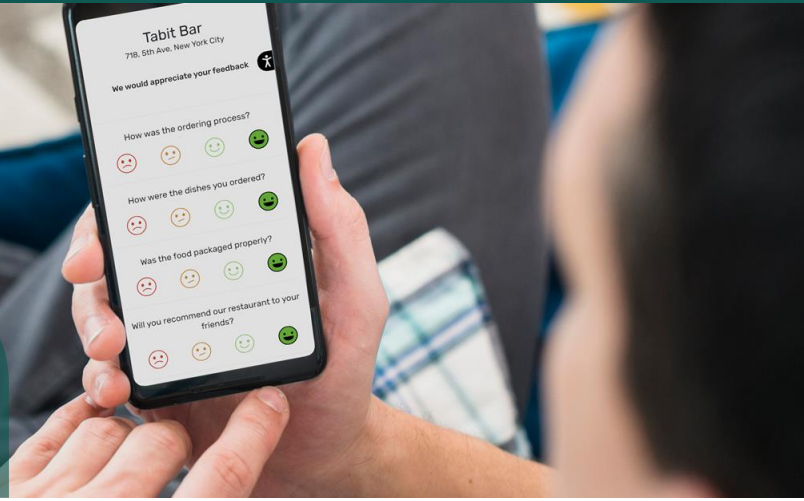




Tabit Feedback

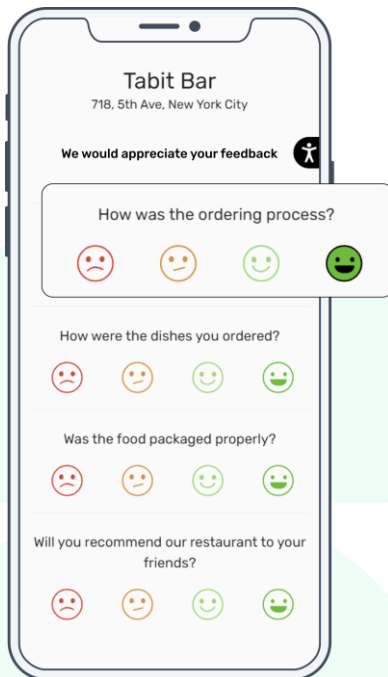
Guest survey system



Extend customer reach through direct feedback on a wide range of services and experiences. Monitor service levels across all guest interaction points to maintain contact with guests and respond quickly to their needs.

Flexible Surveys

- Capture consumer feedback through a variety of Tabit products, enabling managers to receive and react to feedback in real time
- Customizable to meet individual restaurant's needs
- Both multiple-choice and open ended questions can be included on various topics including service, food, experience, and more



How Does It Work?

- Customers who use Tabit Guest to book a reservation receive an SMS text with a few short questions about their experience after they have left the restaurant
- Customers who place an order with Tabit Order receive an SMS text with a few short questions about their experience after they have received their order



Online Executive Reports

- Managers or owners receive a comprehensive daily report of customer surveys and conversion rates, highlighting specific areas based on the feedback provided
- Real-time alerts based on specified threshold responses can be configured