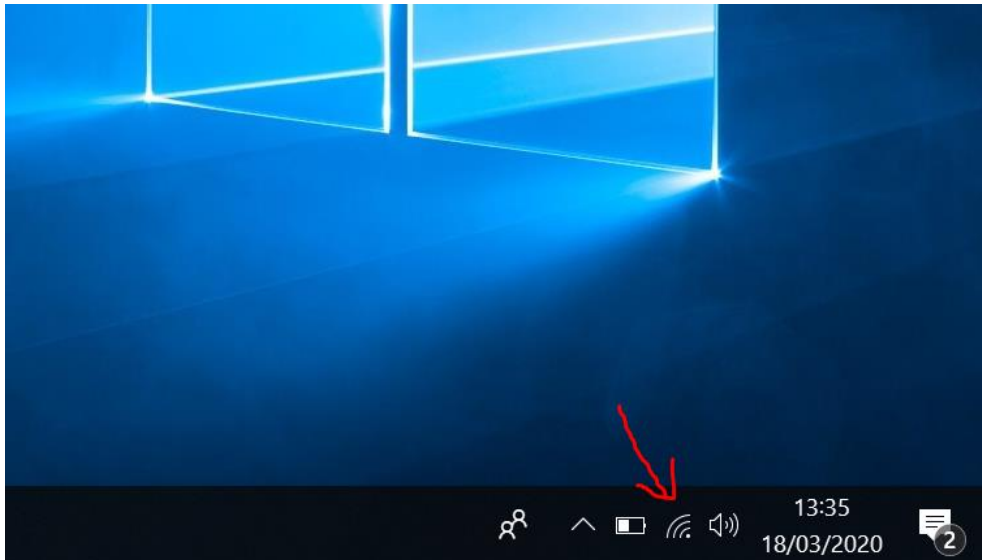


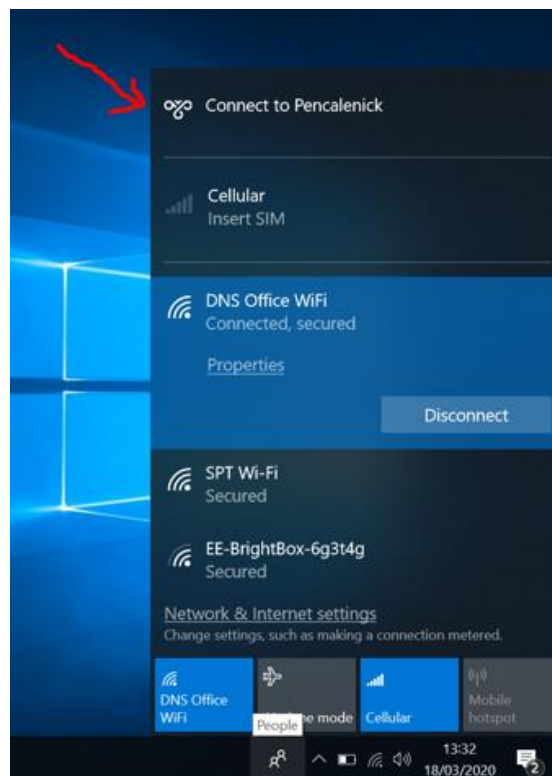
## Connecting to Your School Remotely using VPN

Login to your laptop as normal and make sure it is connected to your home Wi-Fi.

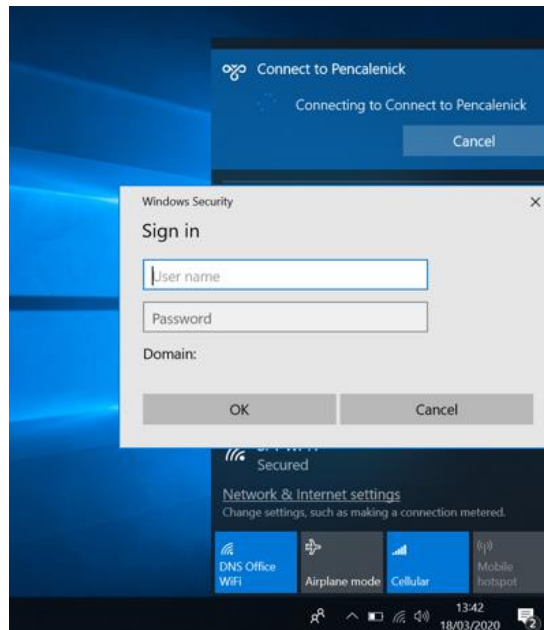
- Click on the Wi-Fi icon in your system tray:



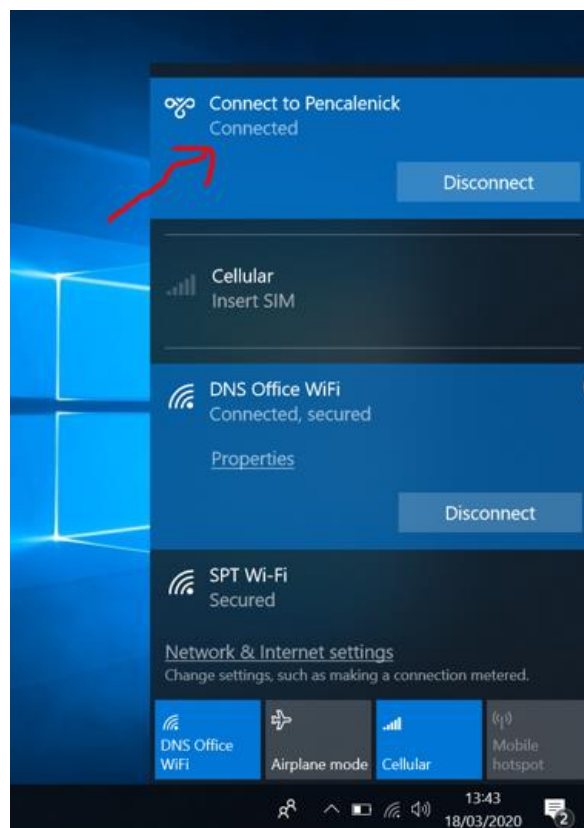
- At the top of the list find and click on “Connect to [School Name]”



- You will then be presented with a username and password box. Enter the username and password that you would normally use to logon your laptop or PC in school:



- After a few seconds the laptop will authenticate with the firewall in school and you should see the connection has been made:



You are now connected to the school network and will be able to access drives and resources on the school server.

### **Contacting DNS for ICT Support:**

We would ask that wherever possible customers use our online call logging facility by going to the following web address:

<https://dns-ict.freshdesk.com/support/tickets/new>

We appreciate that this might not always be possible for everyone depending on the reason they need support. You can also get in touch by contacting:

[support@dns-ict.co.uk](mailto:support@dns-ict.co.uk)

01872 597969