



# Parking Paystation Kiosk

## Entry and Exit Training for Monthly Parking

# Agenda

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- I. Pay Station Overview
- II. Kiosk Components
- III. Entry/Exit Process
- IV. Customer Service Support

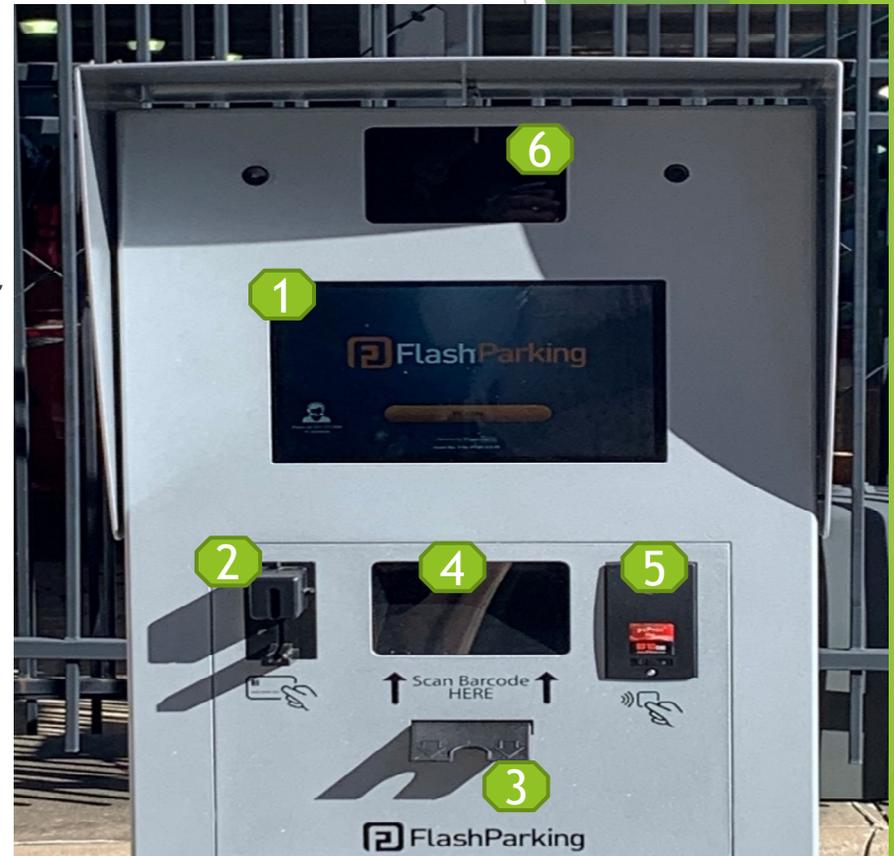
# Pay Station Kiosk Overview

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- ▶ Entry/Exit Smart Stations are the essential elements needed to manage parking access.
- ▶ Pay station kiosks are mobility solutions used for entry and exit of parking facilities designed to give customers the best parking experience.
- ▶ Monthly Parkers receive an assigned Parking Access Card to swipe over the card reader for Entry and Exit of the parking facility.
- ▶ The card will deactivate if it is placed against or near a cell which will demagnetize the card enabling it to not work. Therefore, it's highly recommended the card be placed in a separate secure pouch such as a plastic employee badge holder, key ring and/or personal wallet to ensure the card works properly.
- ▶ Smart Bluetooth technology captures date/time stamp of parkers' entry and exit from the parking facility.
- ▶ Tickets can receive only one validation per ticket for a specific time period. Applying multiple validations to one ticket as payment to exit a garage is prohibited.

# Kiosk Components

1. Interactive touch-screen display
2. Credit card reader (for payments and access)
3. Ticket/receipt dispenser (pull-tear mechanism)
4. Barcode scanner (mobile and barcodes)
5. Prox card reader
6. Integrated intercom (video, mic, and speaker)



# Entry Process

**STEP 1:** Touch Prox card flat to the card reader sensor as shown in photo image.

**STEP 2:** Card reader will display a green light.

**STEP 3:** Gate will open.

**STEP 4:** Proceed to Enter the parking facility.



# Exit Process

**STEP 1:** Drive up to the Pay Station. Machine will activate when you pull up along side the kiosk.

**STEP 2:** Touch Prox card adjacent to the card reader sensor.

**STEP 3:** Gate will open. Proceed to drive out of parking facility exit.

**Important Note:** Press the “Help” button on the touch screen display, if you have problems with swipe card.

