

Punctuality Policy:

Please ensure you arrive on time. Some classes start as soon as the venue opens, so check the location's hours and be seated at the designated start time. Our instructors are legally required to cover a specific amount of material, and full attendance is crucial for certification. If you arrive late, you may be asked to reschedule, as missing any part of the class will disqualify you from receiving your certification. Our instructors cannot issue certifications to anyone who misses significant portions of the course.

You may reschedule your paid class **once for free**, but any additional rescheduling will incur a **\$15 fee**, valid within one year of purchase. We appreciate your understanding.

Safety Policy:

Safety is **non-negotiable** in all of our classes. Any unsafe or disruptive behavior, either in the classroom or on the range, will result in immediate dismissal without a refund. The instructor holds full discretion in determining whether a student's actions compromise safety or disrupt the learning environment.

Refund Policy:

All class fees are **nonrefundable**. In the case of extreme weather, venue closures, lack of sufficient enrollment, or other unforeseen circumstances, the class will be rescheduled, not refunded. We aim to have at least **five participants per session**. If enrollment is too low, we may postpone the class, and you'll be notified as soon as the decision is made. Any changes in schedule or location will be communicated using the contact information you provided.

By purchasing a ticket, you agree that **all in-person class fees are 100% nonrefundable**. If the class is rescheduled due to government directives, low enrollment, or other circumstances, your only option will be to attend a future class date.

COVID-19 Policy:

For everyone's health and safety, if you're feeling unwell on the day of the class, please reschedule at no additional cost. If you have concerns about attending due to health risks, we will gladly move you to a future class for free. To reschedule, simply email your original receipt and the date of the future class you'd like to attend.

If you have underlying medical conditions as identified by the CDC, please follow their guidance and avoid large gatherings, including our classes. For more information, visit the [CDC COVID-19 Guidance](#).

Rescheduling of Future Classes:

Unless otherwise notified, all classes will proceed as scheduled. However, should classes need to be rescheduled due to COVID-19 directives from the government, venue partners, or lack of student enrollment, you will be informed as soon as possible. We make every effort to hold all classes as planned, but participants should be prepared for the possibility of rescheduling.