



TORRID MARINE

YACHT QUALITY

Since 1979

TORRID MARINE WATER HEATER 5-YEAR WARRANTY

General:

We hereby warrant to the original owner of the water heater to which this warranty applies that if the Torrid Marine water heater shall have been installed and operated in accordance with the printed instructions provided. We will reimburse on a prorated basis the cost to furnish a replacement for, or at our option, to repair any part or water heater which, within five years from date of original purchase, may fail in normal use and service at its original installation location, because of any defect in workmanship material, or design, subject to registration of the model, including serial number, at the time of purchase. The repaired or exchanged part of water heater will be warranted for only the unexpired portion of the original warranty. Replacement parts or water heaters will be made available at our Bainbridge Island, Washington, United States of America, factory. Torrid Marine shall not be responsible for any removal, shipment, or installation costs.

Limitation on Implied Warranties:

Implied warranties, including the warranty of merchantability imposed on the sale of this water heater under the laws of the state of sale are limited to the term of one year from the date of original installation.

Limitation on Liability:

This warranty may not be expanded by oral representations. The liability of the company in the event of leakage or other malfunction is strictly limited to the furnishing of a replacement part or water heater, as provided herein, and the Company is not responsible hereunder for incidental property damage or personal injury, interim loss of use of the heater, related equipment, inconvenience, or other consequential cost or damage.

Conditions and Exceptions:

This warranty may be enforced only if the water heater remains in its original place of installation. The Company will not be responsible for leakage or malfunctions arising from:

- a). Defective installation and specifically, any installation made contrary to the written instructions furnished with the unit.
- b). Misuse, and specifically operation or maintenance contrary to the written instructions furnished with the unit, removal of the magnesium anode, disconnection, alteration, or addition of non-approved components or apparatus, operation with power or at settings other than those set forth on the rating plate, or accidental or other exterior damage or abuse or misuse including freezing or wetting of the exterior.
- c). This warranty does not cover the production of noise, taste, odors, or discolored or rusty water.

How to Claim Under This Warranty:

If the owner has registered the marine water heater at time of purchase (<https://torridwaterheaters.com/warranty-1>), the owner upon discovering a defect should notify the Company in writing including the model and serial number of the unit, the date of purchase and installation and a description of the defect to: info@torridmarine.com. A legitimated copy of the purchase receipt must be provided. Including the above mentioned requirements. Upon receipt of this notice, the Company will determine whether to furnish a replacement part or water heater or to repair the defect and/or the value of the applicable prorated warranty. The Company reserves the right to verify defects by inspection. At the request of the Company, the owner will, at his or her expense, deliver the defective part or water heater to the factory.



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