Policy Notification

Thank you for choosing us as your massage and bodywork provider. In order to provide the best

service possible to our clients, we have implemented the following policies:

Cancellation & No Show

We require at least 24 hours notice to cancel an appointment. Clients who cancel an appointment with less than 24 hours notice will be billed 50% of the price of the scheduled service. Clients who do not show up for a scheduled appointment or notify us in advance will be billed for the full price of the scheduled service. We understand that emergencies and illnesses can arise, therefore last minute cancellations due to things such as verifiable emergencies, illnesses or inclement weather will generally not result in any missed session charges, however this is to be determined at the practitioner's discretion.

Appointment Length

For Table to You appointments, in order to enjoy a relaxed and unhurried experience, our scheduled appointment length includes 5 minutes before your massage to allow time to undress and get on the table as well as 5 minutes after your massage to get off of the table and get dressed. For example, a 90 minute massage will have 80 minutes of actual hands on massage time.

Late Arrival

All scheduled appointments will end at the scheduled ending time in order for us to stay on schedule.

Clients who arrive late to their scheduled appointment or who are not ready to begin on time will be charged for the full session and will not receive a time extension.

Mobile Policy

Please allow for your massage therapist to arrive 20 minutes before your scheduled start time in order to set up, and to remain up to 20 minutes after your scheduled appointment time to break down and remove the massage equipment. During this time, you may be asked to complete a Client Intake Form or fill out a Client Feedback Form.

Draping Policy

Clients will be appropriately draped with a sheet and/or towel at all times during their massage. Only

areas of the body that are currently being treated will be exposed. The breast and genital areas will

always remain draped and are never massaged.

Massage Termination

Only professional massage and bodywork services for relaxation or therapeutic purposes are offered by this massage practice. Massage services will be terminated immediately in the event of inappropriate conduct of any kind. This includes harassment, threatening speech or behavior, sexual advances or requests, or disrespectful actions or language.

A session will not be conducted if the client is under the influence of drugs or alcohol. If the massage is terminated for any of these reasons, full payment for the scheduled session is still required.

Signing below indicates that you have read, fully understand and will abide by the massage policies as

listed above.

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Client Signature

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Client Printed Name