

Statement of Limited Warranty

Connected Logistics Transponder (CLT) Products

As of 3 October 2025

Connected Logistics warrants that all **Connected Logistics Tags** (the “Products”) manufactured by AssetLink Global LLC and sold to Purchaser under a reseller agreement with AssetLink Global, shall be free from defects in hardware materials and manufacturing workmanship. A “defect” is defined as a product’s failure to comply with the most current version of any specifications for the Products delivered by Connected Logistics to the Purchaser, or any modifications to any such specifications agreed to by Connected Logistics that is so material it prevents the commercial operation of the Product. At Connected Logistics’ sole option, Connected Logistics will replace or repair any Products which have a defect, as confirmed by Connected Logistics’ inspection, or credit to Purchaser the purchase price of the Products in lieu of repair or replacement. The period of warranty commences on the date of shipment of the Product and extends for a period of 3 years (or longer if an Extended Warranty is purchased) (the “Warranty Period”). The Purchaser’s rights to make a claim under this warranty are subject to the Purchaser’s compliance with Connected Logistics’ Warranty Returns Procedures as set forth in this Statement of Warranty. Connected Logistics shall have no responsibility for any warranty claims made by the Purchaser after the expiration of the Warranty Period, irrespective of whether the Products were used during the Warranty Period, maintained in inventory or retained in the original packaging.

Any purchase of the Products from Connected Logistics by the Purchaser is expressly conditioned on the Purchaser’s acceptance of this Statement of Warranty. This warranty is Connected Logistics’ sole liability and the Purchaser’s exclusive remedy for any defects in the Products, provided that this warranty shall not be construed to limit the liability of Connected Logistics for its willful misconduct or gross negligence. No effect will be given to any conflicting terms contained in any documentation provided by the Purchaser, including without limitation, any purchase orders or similar documents.

This warranty is void in its entirety with respect to any defects attributable to (i) any repairs, attempted repairs, or modifications made by the Purchaser to any Products without the prior written consent of Connected Logistics, (ii) any improper use of the Products by the Purchaser, any bad customer-initiated commands, any incorrect fitting of parts, any improper storage or any other failure by the Purchaser to comply with any installation, mounting or use instructions provided by Connected Logistics, (iii) any exposure of the Products to any weather or operating conditions that are not within the specified tolerances, or (iv) any damage sustained by major physical impacts or collisions to the unit or the asset it is mounted on. The Purchaser shall also have no rights under this warranty with respect to any properly packaged Products damaged during shipment, and the Purchaser must accept such shipments of the Products. The Purchaser shall be responsible for notifying the carrier of such damages and shall assert any rights the Purchaser may have directly against such carrier.

This Warranty assumes the units are used in a manner consistent with directions and warnings in the CLT User’s Manual.

The internal rechargeable battery is covered by this limited warranty as a standard component of the Products and is covered for the same time period, unless otherwise specified. As with all batteries, the maximum capacity of any battery included in the Products will decrease with time or use, and battery cycle life will vary depending on product model, configuration, firmware, use case, operating temperatures, and power management configuration. Accordingly, a decrease in maximum battery capacity or battery cycle life is not a defect in materials or workmanship, and this Statement of Warranty does not cover changes in battery capacity or battery cycle life. To the extent permitted by local law, the battery is only warranted against defects in materials or workmanship resulting in failure of the battery to operate for the duration of the Warranty Period for the battery as specified above.

EXCEPT AS EXPRESSLY STATED HEREIN, CONNECTED LOGISTICS MAKES NO REPRESENTATIONS OR WARRANTIES EXPRESS OR IMPLIED, REGARDING THE CONDITION, DESIGN, SPECIFICATIONS, WORKMANSHIP, MERCHANTABILITY OR FITNESS OF THE PRODUCTS FOR PARTICULAR PURPOSE WHETHER INDIVIDUALLY OR IN COMBINATION WITH OTHER EQUIPMENT, COMPONENTS OR SERVICES, OR THAT THE PRODUCTS ARE FREE FROM INFRINGEMENT OF ANY PATENT, TRADEMARK, COPYRIGHT OR PROPRIETARY RIGHT OWNED BY A THIRD PERSON, AND SUCH REPRESENTATIONS AND WARRANTIES ARE HEREBY EXPRESSLY WAIVED AND DISCLAIMED BY THE PURCHASER. IN NO EVENT WILL CONNECTED LOGISTICS BE LIABLE FOR ANY DAMAGES, HOWSOEVER CAUSED, WITH RESPECT TO THE SALE OR USE OF ANY PRODUCTS SOLD HEREUNDER OR ANY OTHER LIABILITY OF CONNECTED LOGISTICS UNDER ANY AGREEMENT BETWEEN THE PURCHASER AND CONNECTED LOGISTICS, IN ANY AMOUNT GREATER THAN THE AMOUNT OF THE PURCHASE PRICE RECEIVED BY CONNECTED LOGISTICS FOR SUCH PRODUCTS. IN NO EVENT WILL CONNECTED LOGISTICS BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, AND DAMAGES FOR LOST PROFITS, LOST GOODWILL, LOST SALES, OR CLAIMS OF ANY OF PURCHASER’S CUSTOMERS, WHETHER ANY SUCH DAMAGES ARISE OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, STRICT LIABILITY, NEGLIGENCE, OR OTHERWISE.

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This statement of Warranty shall be governed by and construed in accordance with the laws of the State of Colorado, without reference to any conflicts of law principles.

Warranty Returns Procedure

In the event the Purchaser finds it necessary to return a Product to Connected Logistics that is covered by this Statement of Warranty, the Purchaser must follow this Warranty Return Merchandise Authorization Procedure (this “RMA Procedure”) for the processing of returns, which has been established to ensure proper tracking of the returned Product, and appropriate crediting to the Purchaser’s account. Connected Logistics tracks returns of Products through the issuance of an RMA number to the Purchaser requesting a return. Each Product returned to Connected Logistics must have an RMA number associated with it. Any Product returned without an associated RMA number may be returned to the Purchaser without any further action taken by Connected Logistics. Connected Logistics has no responsibility for any Products not returned by the Purchaser in strict compliance with this RMA Procedure. The RMA Procedure is as follows:

1. The Purchaser must contact Connected Logistics to describe any issues experienced and the details of any concerns with the Product. The Purchaser may be contacted by one of Connected Logistics’ Sales Engineers to validate the issue before an RMA number is provided to the Purchaser.
2. If the issue is validated, the Purchaser must provide Connected Logistics with the following information in spreadsheet format to receive an RMA number: IMEI and Part Number for each Product in question. By submitting a request for an RMA number, the Purchaser authorizes Connected Logistics to access the message history related to the Product through any relevant means available. The Purchaser shall also provide Connected Logistics with any additional technical and back-office information requested by Connected Logistics that Connected Logistics considers necessary to further validate the issue. A warranty claim shall not be deemed as made by the Purchaser for purposes of this Statement of Warranty, until the Purchaser has requested an RMA number from Connected Logistics in accordance with this RMA Procedure, and provided Connected Logistics with all necessary information requested by Connected Logistics.
3. Connected Logistics will provide the RMA number to the Purchaser for authorization to return the validated Product. Depending on the validated issue, Connected Logistics retains the authority to request the return of a sample of validated Products. This step may be necessary to isolate and confirm the issue is within the Connected Logistics’ Product line, thus preventing the potential return of a large number of Products that may have nothing wrong with them, or alternatively, identifying an issue that may affect other Products. The Purchaser’s shipment of any Products to Connected Logistics under this RMA Procedure is at the Purchaser’s expense.
4. Connected Logistics’ manufacturing organization will evaluate the returned Product while considering the product layout and message history as provided in conjunction with the Sales Engineer’s review to attempt to duplicate and diagnose the issue.
5. If it is confirmed that the Products have a defect and are covered by Connected Logistics’ warranty obligations, Connected Logistics’ Program Management will authorize: (i) shipment of the repaired or replaced Products to the Purchaser, or (ii) Connected Logistics Accounting to issue credit to Purchaser’s account. Serialized Products may be replaced with identical Products with different serial numbers. Connected Logistics will return-ship repaired or replaced Products using the most economical method available at Connected Logistics’ expense. At this stage, the RMA Procedure is considered closed.

Connected Logistics will attempt to perform an analysis of each returned Product within 30 days from date of receipt, provided that Connected Logistics have the right to take more than 30 days from the date of receipt to perform such analyses at its discretion. The Purchaser will be informed of the results of the analysis as soon as it is completed.

The Purchaser is responsible for the retrieval of Products from the field and shipping the Products to Connected Logistics for evaluation. The Products shall be packaged securely and in a manner that prevents damage during shipment. Connected Logistics will not accept any Products which have been opened or tampered with internally, and Connected Logistics’ warranty with respect to such Products is void. If the Product is determined to have a defect, Connected Logistics will return ship the Product to the Purchaser (in the continental US) at Connected Logistics’ expense. If the Product is not determined to have a defect, the Purchaser shall bear the cost for return shipment. Return shipment instructions are required 30 days from date of notice from Connected Logistics that the Product is ready to be returned. If instructions are not received, the Product may be disposed of 60 days from the date of the notice. Any given RMA number will expire if the Product is not received within 30 days of issuance of the RMA number, and Connected Logistics shall not be responsible for processing any Product received after such date.