



Breakthrough Results Through Dialogue

Skills for Conflict Resolution

Whenever you're not getting the results you're looking for, it's likely due to an absence of productive dialogue. Whether it's a problem with low morale, a slip in productivity, declining customer satisfaction, or strained relationships...talking about it doesn't always help, but talking about it productively gives you the best chance for positive change. That's what we teach.

We've researched people in top organizations who have consistently achieved mutually agreeable solutions even when they are at cross purposes with others. We pass this knowledge on to participants, and give them a chance to practice what they've learned in the workshop.

***Breakthrough Results Through Dialogue* workshop is:**

- Science-based
- Highly interactive
- Fun and engaging

When implementing workshop concepts, participants will:

- Improve connection, communication, and relationships
 - Teach participants how to speak directly, tactfully and authentically
- Create behavioral results
 - Boost mutual decision-making
 - Create commitment to action
 - Increase productivity by eliminating energy drains
- Foster culture change
 - Leverage a universal framework leading to higher performance and trust

Participants learn by:

- Self-reflection of personal communication style
- Knowledge sharing in paired and group activities
- Applying concepts to a real-life scenario

Content areas include:

- How to manage body/brain chemistry to allow for collaboration
- Build trust for more productive conversations
- The root of communication challenges
- How personal behavior impacts others
- Prepare for a real-life dialogue to get breakthrough results

Breakthrough Results Through Dialogue is an interactive virtual experience, a classroom workshop, and/or an individual or group coaching experience. Workshop duration depends on desired outcomes.

We look forward to helping you and your organization *Get Breakthrough Results!*