

1. Introduction:

At Travel Junky, we strive to provide exceptional travel experiences. We understand that plans can change, so we've established the following cancellation policy to outline how we handle cancellations and refunds.

2. Definitions:

- **Booking:** A reservation made for a tour, trip, or other travel services.
- **Cancellation:** The act of terminating a booking.
- **Refund:** The return of money paid for a booking, subject to the terms of this policy.

3. Cancellation by Customers:

If you need to cancel your booking, please notify us as soon as possible. The following terms apply:

- **Cancellation 7+ days before departure:** Full refund
- **Cancellation 3 days or less before departure:** 60% refund of the total booking cost.
- **Cancellation on day of departure:** No refund.

4. Non-Refundable Deposits:

Some bookings may require a non-refundable deposit. This deposit will not be refunded under any circumstances.

5. Changes to Bookings:

If you wish to change your booking (e.g., change dates, activities), the following terms apply:

- **Changes 7+ days before departure:** Subject to availability.
- **Changes on day of departure:** Treated as a cancellation and rebooking; cancellation terms apply.

6. Cancellation by Us:

In rare cases, we may need to cancel a tour due to unforeseen circumstances (e.g., natural disasters, political instability). In such cases, you will be offered one of the following options:

- **Reschedule:** Transfer to another tour or date at no additional cost.
- **Full Refund:** Receive a full refund of all payments made.

7. Travel Insurance:

We strongly recommend that you purchase travel insurance to cover cancellations, medical emergencies, and other unexpected events.

8. Special Circumstances:

In the event of extraordinary circumstances (e.g., pandemics, governmental travel restrictions), we will handle cancellations on a case-by-case basis. We will strive to offer flexible options, but refunds may not be guaranteed.

9. Refund Process:

Refunds will be processed within five (5) days of receiving your cancellation request. Refunds will be issued using the original payment method.

10. Contact Us:

If you have any questions or need to cancel your booking, please contact us at: bookings@mytraveljunky.com or call us at +1-829-632-6391