



BOOKING & CANCELLATION POLICY

To ensure a smooth and efficient service for all our clients, we have implemented the following cancellation policy:

Appointment Confirmation:

To confirm your appointment, you are required to provide valid credit card details. This information will be securely stored in compliance with industry standards and only used according to the terms outlined in this policy.

Cancellation Window:

Cancellations or rescheduling requests must be made at least 48 hours before your scheduled appointment time. You can cancel or reschedule by contacting us via email at enquiries@smoothskinsolutions.co.uk

Late Cancellations and No-Shows:

Cancellations made less than 48 hours before the appointment, as well as no-shows, will incur a cancellation fee. The fee will be 25% of the scheduled service cost. This amount will be charged to the credit card on file.

Thank you for your understanding and cooperation. If you have any questions regarding this policy, please do not hesitate to contact us.