Smile Scotland SCIO is a charity, we rely on volunteers and include our clients in all the work that we do. Because of this the people available each day can vary so the time we take reflects this. However, this does not affect the cost to you.

Initially we will visit the property and will chat about your needs and what we are able to do for you. Photographs will be taken so we can plan the clearance, and so the auctioneer can agree on what we can sell on your behalf in our auction house. You will be given an estimate of costs. We will then call you back and arrange a suitable date(s) for your clearance to take place.

When possible, we will sell items on your behalf at our auction house. When items are unsuitable for auction sale we repurpose, reuse and recycle as much as possible.

This costs £85 per hour for 2 people and 1 van. We can have up to 6 people and 3 vans available. Commercial recycling is charged at approx. 47p per Kg. Some items have an individual charge: Sofa’s; Chairs; Mattresses; TV’s and other screens; fridges and freezers; halogen heaters and wet paint. We can advise you on this. You will receive your invoice by email (or post if email is not available) for the clearance a few weeks after it has been completed. Full payment should be made to us within 14 days of receipt of the invoice.

**Individual Item Recycling Charges 2024**

Wet paint £1.74 per kg

Loose cushion / beanbag £6 each

Single person chair/ footstool £12 each

TV / any sized screen £18 each

Mattress £24 each

Undercounter fridge / freezer £54 each

Tall fridge / freezer £59 each

Sofa/sofa bed/futon £60 each

SEPA disposal licence £25 per address

New regulations introduced in Feb 2024 mean that all of the above items require specialist recycling which is based in England, rather than going into landfill. Plastic, wood, metal and glass items, clothing and accessories and garden waste are already recycled at no extra cost.

Our auctions are all online, so you have the opportunity to watch them being sold. We sell and post worldwide with over 3700 regular buyers. You’ll find all the details on our website [www.smilescotland-auctionhouse.org.uk](http://www.smilescotland-auctionhouse.org.uk)

The auction fees are £3 per lot and 20% of the hammer price. If an item doesn’t sell there is an additional £2 unsold fee, and we will discuss what you would like done with the item.

When your items are sold, we will send you a statement that has an itemised breakdown and we will pay you by bank transfer within 14 days of all items being paid for.

By employing our services, you are agreeing to our full terms and conditions.

Name\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Signature\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_