

The Extra Special Touch Bakery's Wedding FAQ's

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Congratulations on your upcoming wedding! I am honored you've chosen to inquire into **The Extra Special Touch Bakery**. There are usually a few questions when getting started, so I am going to try to touch on some common ones. When you are ready to move forward, you can fill out the questionnaire, return it to me and I'll contact you to set up your personal consultation.

Is there a fee for the consultation?

There is a \$20 fee* for a full tasting/consultation. However, if you choose book at your consultation, the full \$20 will be applied credited to your wedding cake cost of \$300 or more. \$10 if less than \$300. You also have an option to pick up a sample box for \$10, to take home and taste at your leisure. If wishing to sample cupcakes you can choose six different flavors to sample, however there is a 10 day lead time for those. *consult fee is non-refundable.

Requirements to schedule your consultation?

You need to have a date and venue booked for your wedding. Then we should start talking cake at least three- six months out depending on the date, especially for popular months. Smaller weddings (under 125) sometimes can be accommodated with less time. Sometimes the longer time we have the more creative we can get! Plus you can be sure to get the baker of your first choice!

What does retaining my date mean?

Retaining your date means paying \$100 to save your wedding date. No final decisions need to be made at this point, you just want to be sure to hold your date as there is limited availability for each date.

Do I need to choose what I'd like for my consultation?

No, for your initial consultation I prepare four of my most popular flavors of cake/cheesecake and samples of my butter creams. If there's a specific flavor you'd like to try that isn't one of those then you can request a small 6" cake to have ready at your consultation. You can choose two types of fillings for this if you wish. There is a \$15 fee for this cake and you'll be able to take the remaining cake with you.

Do I need to bring anything to the consultation?

Bring along any design ideas you've collected as well as any color swatches if adding those colors to the details of the cake decoration. Also a list of any questions you may have. All the info you'll get can be overwhelming to it helps to have a guild of what you want to come away with.

How can I figure out how much my wedding cake will cost?

Without having a consultation this is a very subjective question. There are many other factors to include which is why I don't give any quotes before your consultation. If you have a larger wedding you can do a nice size display cake and supplement with "kitchen" cakes which will bring your cost down. Then, if you have an intricate design in mind that will bring the price up accordingly. Please be assured I do my best to get the cake of your dreams within your budget.

Can I have someone else make the kitchen or grooms cake?

No, all cake/cupcakes/desserts/pastries served for your wedding must come from my bakery, unless it is something that I do not make. This does not pertain to a venue that includes a dessert as part of their package.

I retain the right, at any point, including upon delivery, to refuse to deliver if I find that there will be cake, cupcakes, or other such dessert brought in to serve your guests in addition to my cake. An exclusion to this policy would be if the venue also provides a dessert with their contract.

Other Good to know Info

The delivery fee is based on distance from my local. Base cost is \$60 without any extra set up time. If flowers are to be added to the cake by TEST they will need to be at the delivery venue before I get there. If fresh flowers are to be added to the cake, they will be provided by your florist and be ready to put on the cake upon delivery. It is up to you to discuss concerns of flowers that may be inedible or not suited to come in contact with food. There is a \$20 minimum placement fee unless it's just the topper that is already formed in a container and ready to place. Anything over 30 minute set up is a \$50 up charge. Any deliveries not finished by 5pm incur overtime fee of \$20/hr, minimum 1hr. If there is a set up delay because the hall isn't ready at scheduled delivery time, possibly because of turn-over delay, will incur a waiting fee of \$30/hr, one hour minimum.

Can I change my mind after the contract is written up?

There are some changes you can make without having to re-write the entire contract, such as changing the amount of servings or timelines. Once you get into changing the flavors and design of the cake and the contract needs to be redone and you will incur a \$25 re-write fee. No changes to the design can be done less than four weeks out from the date of delivery.

I accept the said terms. signed _____ Date _____