

Blue Dog Technical Services

case study

Your Silent Witness: CCTV

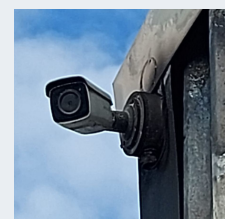
CCTV is often seen as a deterrent against crime, but its value goes far beyond security. When disaster strikes, it can provide critical evidence to help businesses recover faster.

One of our customers recently experienced a devastating fire that destroyed their outbuildings. In the aftermath, Blue Dog Technical Services played a crucial role in securing evidence, assisting forensic investigators, and restoring site security.

The Challenge

The business urgently needed to:

- Retrieve and secure CCTV footage before it was lost
- Assist forensic teams in determining the fire's cause and timeline
- Provide timestamped evidence for insurance assessors
- Restore security coverage as quickly as possible



Our Response

- **Immediate action** – Our team quickly responded to secure all footage from the NVR, ensuring that no critical evidence was lost.
- **Supporting the Investigation** – We worked closely with forensic teams to analyse the footage, helping establish the fire's origin, spread, and potential cause.
- **Speedy recovery** – Once investigations were complete, we returned to bring as many cameras back online as possible, using innovative solutions to restore site security fast.

OUTCOME

EVIDENCE

The CCTV footage became key evidence in the fire investigation.

INSURANCE CLAIM

The insurance process was accelerated with clear, timestamped video proof.

CLIENT SATISFACTION

The business regained peace of mind, knowing their site was swiftly monitored again.



Conclusion

This case is a reminder that CCTV isn't just about security—it's about having clear, irrefutable evidence when it matters most.

Want to make sure your business is protected?
Get in touch today, call 023 9298 3103.