

19 Mar 2021

To Whom It May Concern:

We engaged [REDACTED] Pte Ltd to provide us with the necessary guidance and support towards implementing ISO 28000:2007 Supply Chain Security Management System for our Kinetics Design & Manufacturing (KDM) Business unit.

Mr. Bhavish Kuttappa, Mr. Jaya Anand, Mr. Shaktidhar Nayak and Mr. Ng Thiam Quee Andy were the team of consultants and trainers deployed to assist us on this journey.

The whole team worked well with all relevant parties in our business unit to provide us with a system which conformed to the standards' requirements as well as with aligning it to our other existing systems such as Business Continuity and IT systems.

They advised our team and management on effective and practical solutions to address our system objectives and targets. These served as a basis for a well-structured system that was effectively implemented.

The training sessions provided by the team was practical and useful for our staff in implementing it at their relevant functions. The additional training for our global preferred suppliers was essential in us engaging them for the adoption of Supply Chain Security.

The Security Risk Assessment which is a key component of the ISO 28000:2007 standard was seamlessly conducted across our various departments and was simple & concise, while identifying the possible security risks and necessary controls to mitigate them.

The entire team was available when needed, to support us at every step of implementation and were there to guide us in challenging areas of implementation (such as integrating cybersecurity into our ISO 28000 Management Systems' scope) with their technical expertise and prior experience handling this system.

Consultancy Outcome:

Successfully cleared the ISO 28000:2007 certification audit in November 2020 with TUV-SUD-PSB.

Recommendation:

We strongly recommend these consultants, for their professionalism and ability to meet our certification targets on time without any cause for concern.

Yours Sincerely,



Terence Wong
Vice President/Head, Procurement
Corporate, Defence & Public Security/Land Systems